

RE: VPN File Sharing

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-12/msg04460.html>

- *From:* v-yanniw@xxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
 - *Date:* Mon, 26 Dec 2005 08:16:18 GMT
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Hi Alastair,

Thanks for using the SBS newsgroup!

I am sorry for the delayed response due to weekend. Please understand that the newsgroups are staffed weekdays by Microsoft Support professionals to answer your systems and applications questions. Thanks for your understanding!

>From your description, I understand the issue to be: the VPN clients are required to input password over and over when access the shared folders and files. If I am off base, please let me know.

Before we go further, please kindly help me collect some information to isolate the issue:

1. Can you access the shared files after input password some times?
2. How you setup the VPN connection? Using Microsoft network connection or any third party application.
3. Can you help me collect a screen shot when reproduced the issue? And also please give me IP address reports of the server box and the VPN client by running the command line "ipconfig /all" (no quotation marks) when you setup VPN connection with the SBS server box.

To make a screen shot:

- A. Press Alt + Pr Scrn to capture a screen shot.
- B. From Start, go to Run, enter pbrush in the Open box, and then click OK.
- C. Use Ctrl + V to paste the screen shot to the canvas.
- D. From the File menu, go to Save and save as a JPG file.

Please mail me the screen shot and two ip address reports to my working mailbox: v-yanniw@xxxxxxxxxxxxxxxx

4. Can you find any related error event log in the Event Viewer? If yes, please paste the accurate error message in the newsgroup.

Additionally please perform the following tests to see if it helps.

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I. Please delete all Cached passwords in Credentials Manager.

1. Click on Start then Settings and Control Panel.
2. In Control Panel double click on User Accounts.
3. Click on the Advanced Tab.
4. Click on Manage Passwords.
5. Click on the Remove Button for all the passwords you have remembered.

II. Please try to manually setup a VPN connection to test. You can refer to the following steps:

1. On the computer that is running Windows XP, confirm that the connection to the Internet is correctly configured.
2. Click Start, and then click Control Panel.
3. In Control Panel, double-click Network Connections.
4. Click Create a new connection.
5. In the Network Connection Wizard, click Next.
6. Click Connect to the network at my workplace, and then click Next.
7. Click Virtual Private Network connection, and then click Next.
8. If you are prompted to, do one of the following:
 - a. If you use a dial-up connection to connect to the Internet, click Automatically dial this initial connection, and then click your dial-up Internet connection from the list.
 - b. If you use a full-time connection such as a cable modem, click Do not dial the initial connection.
9. Click Next.
10. Type the name of your company or type a descriptive name for the connection, and then click Next.
11. Type the host name or the Internet Protocol (IP) address of the computer that you want to connect to, and then click Next.
12. Click Anyone's use if you want the connection to be available to anyone who logs on to the computer, or click My use only to make it available only when you log on to the computer, and then click Next.
13. Click to select the Add a shortcut to this connection to my desktop check box if you want to create a shortcut on the desktop, and then click Finish.
14. If you are prompted to connect, click No.
15. In the Network Connections window, right-click the new connection.
16. Click Properties, and then configure more options for the connection:
 - a. If you are connecting to a domain, click the Options tab, and then click to select the Include Windows logon domain check box to specify whether to request Windows logon domain information before you try to connect.
 - b. If you want the computer to redial the connection if the line is dropped, click the Options tab, and then click to select the Redial if line is dropped check box.

*To use the connection, follow these steps:

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1. Use one of the following methods:
 - a. Click Start, point to Connect To, and then click the new connection.
 - b. If you added a connection shortcut to the desktop, double-click the shortcut on the desktop.
2. If you are not currently connected to the Internet, Windows offers to connect to the Internet.
3. After your computer connects to the Internet, the VPN server prompts you for your user name and password. Type your user name and password, and then click Connect. Your network resources should be available to you in just like they are when you connect directly to the network.
4. To disconnect from the VPN, right-click the icon for the connection, and then click Disconnect.

*Note: If you cannot connect to shared resources on the remote network by computer, you can use the remote computer's IP address to connect by using UNC (\\<IP_Address>\Share_name). Edit the hosts file in the Windows\System32\Drivers\ folder, and add an entry to map the remote server's name to its IP address. Then use the computer name in a UNC connection (\\Server_name\Share_name).

And please test to see if the issue persists.

For more information, you can refer to the following KB article:
HOW TO: Configure a Connection to a Virtual Private Network (VPN) in Windows XP

<http://support.microsoft.com/?id=314076>

Hope above information helps! I am happy to be assistance to you and look forward to your reply!

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

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Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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>Thread-Topic: VPN File Sharing
>thread-index: AcYInV7AnJYGK4eRSgys9xsEbmNfWA==
>X-WBNR-Posting-Host: 88.96.75.142
>From: "=?Utf-8?B?QWxhaXN0YWlyIEhvd2FyZC1Eb2Jzb24=?"
<AlaistairHowardDobson@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
>Subject: VPN File Sharing
>Date: Sat, 24 Dec 2005 07:19:01 -0800
>Lines: 14
>Message-ID: <E91EBEBD-8970-4E22-9BDF-163A9D886559@xxxxxxxxxxxxxx>
>MIME-Version: 1.0
>Content-Type: text/plain;
> charset="Utf-8"
>Content-Transfer-Encoding: 7bit
>X-Newsreader: Microsoft CDO for Windows 2000
>Content-Class: urn:content-classes:message
>Importance: normal
>Priority: normal
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>Newsgroups: microsoft.public.windows.server.sbs
>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGXA03.phx.gbl
>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:232306
>X-Tomcat-NG: microsoft.public.windows.server.sbs
>
>Hello there!
>
>I'm in the process of setting up client access to our server via VPN. RWW
>works great. The problem I am having is accessing files on the server
once
>the vpn is connected. Everything verifys and connects as I would expect,
but
>then I try to access the shared files on the server and either there is
>nothing there or it asks for my password over and over. Any ideas?
>
>Thanks
>
>--
>Alaistair Howard-Dobson

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>I.T. Administrator
>FWBO (Ipswich)
>

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- *Follow-Ups:*
 - ◆ **RE: VPN File Sharing**
 - ◇ *From: Alastair Howard-Dobson*
- Prev by Date: **Re: Eventid 1126**
- Next by Date: **RE: Terminal server exceeded the maximum number of allowed connections**
- Previous by thread: **RE: The name could not be matched to a name in the address list**
- Next by thread: **RE: VPN File Sharing**
- Index(es):
 - ◆ **Date**
 - ◆ **Thread**