

RE: Spoolss.exe using lots of CPU on NT clients of Windows 2003 Server

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-12/msg03688.html>

- *From:* v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
 - *Date:* Tue, 20 Dec 2005 11:01:22 GMT
-

Hi Thomas,

Thanks for using the SBS newsgroup!

For your description, I understand that the NT4 workstations has problem to print with the shared printer which connects to SBS 2003 server box. If I am off base, please don't hesitate to let me know.

Windows NT productions are out of support life cycle and we do not support NT productions any more. However I would like to give you some suggestions regarding to the issue.

Generally, it is difficult to find the cause of CPU 100% issue as we cannot know what it is doing at that time directly. According to my experience, as Spoolss is a Spooler SubSystem component, it may be caused by incompatible printer driver, third-party printer plug-in or third-party applications.

As the Windows NT is not a fully compatible client on SBS domain, I suggest you refer to the following KB article to configure your Windows NT clients to see if the issue can be resolved:

555038 How to enable Windows 98/ME/NT clients to logon to Windows 2003 based Domains

<http://support.microsoft.com/?id=555038>

More info:

811497 Error Message When Windows 95 or Windows NT 4.0 Client Logs On to Windows Server 2003 Domain

<http://support.microsoft.com/?id=811497>

288358 How to install the Active Directory client extension

<http://support.microsoft.com/?id=288358>

If the issue persists, please try to install the HP LaserJet 110 printer driver for Windows NT on one NT workstation to test. You can visit your printer vendor homepage to get the driver. How about the result?

RE: Spoolss.exe using lots of CPU on NT clients of Windows 2003 Server

If the issue persists, I would like to suggest you upgrade your NT workstation to Windows XP. For your reference, I list some articles about how to upgrade to XP:

Upgrade Advice, Known Issues, and Answers

<http://www.microsoft.com/windowsxp/pro/upgrading/before.mspx>

*Note: It is recommended that you carefully refer to above article to prepare your client workstations to upgrade.

How to install or upgrade to Windows XP