

RE: Fail to load scdb.dll

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-12/msg03557.html>

- *From:* "nigelcourtney" <nigelcourtney@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 19 Dec 2005 09:10:02 -0800
-

Yes, both .cpl are working when ran in the run command. I will send you the filemon today. the only third party was surf control to block websites and symantecantivirus,

thanks for your help.

""Charles Yang [MSFT]"" wrote:

- > HI,
- >
- > Thanks for your updates.
- >
- > After carefully checking your regmon log, we found none of the item was
- > load, but we did not find any useful information relate to the DLL file you
- > encountered, if possible could you run the main.cpl or mmsys.cpl on the
- > command line as a try to see if you can open the item on the control panel,
- > if not the problem should be caused by some third party software caused the
- > control panel file corrupt.
- >
- > Please also send me the filemon log also, we found you have run the intel
- > anti-virus software or some third party intel tools, have you installed any
- > other third party tools?
- >
- > Thanks for your understanding on this issue.
- >
- >
- >
- > Best regards,
- >
- > Charles Yang (MSFT)
- >
- > Microsoft CSS Online Newsgroup Support
- >
- > Get Secure! – www.microsoft.com/security
- >
- > =====
- > This newsgroup only focuses on SBS technical issues. If you have issues
- > regarding other Microsoft products, you'd better post in the corresponding

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- > newsgroups so that they can be resolved in an efficient and timely manner.
- > You can locate the newsgroup here:
- > <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
- >
- > When opening a new thread via the web interface, we recommend you check the
- > "Notify me of replies" box to receive e-mail notifications when there are
- > any updates in your thread. When responding to posts via your newsreader,
- > please "Reply to Group" so that others may learn and benefit from your
- > issue.
- >
- > Microsoft engineers can only focus on one issue per thread. Although we
- > provide other information for your reference, we recommend you post
- > different incidents in different threads to keep the thread clean. In doing
- > so, it will ensure your issues are resolved in a timely manner.
- >
- > For urgent issues, you may want to contact Microsoft CSS directly. Please
- > check <http://support.microsoft.com> for regional support phone numbers.
- >
- > Any input or comments in this thread are highly appreciated.
- > =====
- > This posting is provided "AS IS" with no warranties, and confers no rights.
- >
- >
- > =====
- > When responding to posts, please "Reply to Group" via your newsreader so
- > that others may learn and benefit from your issue.
- > =====
- >
- > This posting is provided "AS IS" with no warranties, and confers no rights.
- >
- > -----
- > | X-Tomcat-ID: 40588996
- > | References: <DF1B5C1E-D19B-4CD6-8D15-182D3BBA750C@xxxxxxxxxxxxxxxx>
- > <wjJtxEu\$FHA.552@xxxxxxxxxxxxxxxxxxxxxxxx>
- > <yKVyjH7\$FHA.3764@xxxxxxxxxxxxxxxxxxxxxxxx>
- > <53BF4295-FBD8-4A88-95AD-DA7D468B4EF7@xxxxxxxxxxxxxxxx>
- > | MIME-Version: 1.0
- > | Content-Type: text/plain
- > | Content-Transfer-Encoding: 7bit
- > | From: v-chayan@xxxxxxxxxxxxxxxxxxxxxxxx ("Charles Yang [MSFT]")
- > | Organization: Microsoft
- > | Date: Fri, 16 Dec 2005 01:51:21 GMT
- > | Subject: RE: Fail to load scdb.dll
- > | X-Tomcat-NG: microsoft.public.windows.server.sbs
- > | Message-ID: <6Oeq6MeAGHA.1236@xxxxxxxxxxxxxxxxxxxxxxxx>
- > | Newsgroups: microsoft.public.windows.server.sbs
- > | Lines: 288
- > | Path: TK2MSFTNGXA02.phx.gbl
- > | Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:230555
- > | NNTP-Posting-Host: tomcatimport2.phx.gbl 10.201.218.182
- > |

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> | HI,
> |
> | Thanks for updates.
> |
> | As this is the third party issue, we do not think uninstall the control
> | panel will resolve the issue also as I know we may have to reinstall the
> | SBS server if you want to reinstall control panel.
> |
> | If you want to further trouble shoot this issue, we may have to use
> | regmon
> | for further troubleshooting. It might be a little long process, you can
> | refer to my suggestion below:
> |
> | You can download the regmon from the following location:
> |
> | <http://www.sysinternals.com/Utilities/Regmon.html>
> |
> | After download it, you can start the regmon and reproduce the issue then
> | stop the regmon capture and then save as the log file and send to me.
> |
> | You can also use the same way to make a filemon log and send to me.
> | (filemon can be download on the same site)
> |
> | My email is v-chayan@xxxxxxxxxxxxxx
> |
> | Thanks for your efforts.
> |
> |
> |
> | Best regards,
> |
> | Charles Yang (MSFT)
> |
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> |
> | Get Secure! – www.microsoft.com/security
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> | -----
> | | Thread-Topic: Fail to load scdb.dll
> | | thread-index: AcYBypZ2udGrZLIoRgWoXy7XO7B02g==
> | | X-WBNR-Posting-Host: 24.191.237.174
> | | From: "=?Utf-8?B?bmlnZWxjb3VydG5leQ==?="
> | | <nigelcourtney@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
> | | References: <DF1B5C1E-D19B-4CD6-8D15-182D3BBA750C@xxxxxxxxxxxx>
> | | <wjJtxEu\$FHA.552@xxxxxxxxxxxxxxxxxxxxxxxx>
> | | <yKVyjH7\$FHA.3764@xxxxxxxxxxxxxxxxxxxxxxxx>
> | | Subject: RE: Fail to load scdb.dll
> | | Date: Thu, 15 Dec 2005 14:55:04 -0800
> | | Lines: 185
> | | Message-ID: <53BF4295-FBD8-4A88-95AD-DA7D468B4EF7@xxxxxxxxxxxx>
> | | MIME-Version: 1.0
> | | Content-Type: text/plain;
> | | charset="Utf-8"
> | | Content-Transfer-Encoding: 7bit
> | | X-Newsreader: Microsoft CDO for Windows 2000
> | | Content-Class: urn:content-classes:message
> | | Importance: normal
> | | Priority: normal
> | | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
> | | Newsgroups: microsoft.public.windows.server.sbs
> | | NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
> | | Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
> | | Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:230520

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> | X-Tomcat-NG: microsoft.public.windows.server.sbs
> |
> | ok, I did that same problem it is not allowing to go into the control
> | panel.
> | What is the work around to get in to the control panel and uninstall
> | apps?
> |
> | thank you
> |
> | ""Charles Yang [MSFT]"" wrote:
> |
> |> HI,
> |>
> |> Thanks for your email.
> |>
> |> After checking our SBS and XP, we could not find the DLL file on our
> | test
> |> machine, it must be the third party DLL. In order to isolate the
> | issue,
> | we
> |> need to gather some more information:
> |>
> |> 1. When does the issue occur?
> |> 2. Please test if you can boot from a last known good configuration
> | when
> |> you start SBS 2003.
> |> 3. Can you boot the SBS 2003 server in safe mode, you can try to boot
> | it in
> |> safe mode to see if the issue can be resolved.
> |>
> |> A. Restart the computer.
> |> B. Keep pressing F8 key until the Windows Startup menu appears.
> |> C. Choose the Safe Mode with Network, and press Enter.
> |> 4. Please also get the msinfo32 information and sent to my mailbox.
> | you
> | can
> |> follow the steps below to get the msinfo32.
> |>
> |> a. Click Start and then Run.
> |> b. Type in "msinfo32" without the quotations and click OK.
> |> c. Once System Information is up and running, click File and then
> | Save.
> |> Save the system information to a .nfo file.
> |>
> |> I really appreciate your understanding on this issue, please feel
> | free
> | to
> |> post back the results. I am glad to be of assistance.
> |>
> |> -----
> |> | X-Tomcat-ID: 86513344

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>||>| References: <DF1B5C1E-D19B-4CD6-8D15-182D3BBA750C@xxxxxxxxxxxxxx>
>||>| MIME-Version: 1.0
>||>| Content-Type: text/plain
>||>| Content-Transfer-Encoding: 7bit
>||>| From: v-chayan@xxxxxxxxxxxxxx ("Charles Yang [MSFT]")
>||>| Organization: Microsoft
>||>| Date: Mon, 12 Dec 2005 05:59:17 GMT
>||>| Subject: RE: Fail to load scdb.dll
>||>| X-Tomcat-NG: microsoft.public.windows.server.sbs
>||>| Message-ID: <wjJtxEu\$FHA.552@xxxxxxxxxxxxxx>
>||>| Newsgroups: microsoft.public.windows.server.sbs
>||>| Lines: 116
>||>| Path: TK2MSFTNGXA02.phx.gbl
>||>| Xref: TK2MSFTNGXA02.phx.gbl
> microsoft.public.windows.server.sbs:229441
>||>| NNTP-Posting-Host: TOMCATIMPORT1 10.201.218.122
>||>|
>||>| HI,
>||>|
>||>| Welcome to SBS newsgroup.
>||>|
>||>| Issue description:
>||>| =====
>||>|
>||>| I understand that you encountered a problem when opening control
>| panel on
>||>| SBS 2003 server.
>||>|
>||>| Analyzing and suggestion:
>||>| =====
>||>|
>||>| I am sorry for not finding any useful information relate to the
>| scdb.dll
>||>| file you refer to. In order to understand the issue more clearly,
> we
>| need
>||>| to gather more information:
>||>|
>||>| 1. It is a new installed SBS 2003 server or a production server? Do
>| you
>||>| install any other application before the issue occurs?
>||>| 2. If possible, could you send me the screenshot when you reproduce
>| the
>||>| problem on your SBS, you can send it to my mailbox
>| v-chayan@xxxxxxxxxxxxxx
>||>| 3. Is there any other error event on the event view, please also
>| paste it
>||>| on the newsgroup.
>||>| 4. Is there any third party tools on your SBS 2003, please
> temporally
>||>| stop

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> ||> | it to see if you can resolve the issue.
> ||> | 5. If possible, please make a clean boot on the non-business time
> to
> | see
> ||> | if
> ||> | the problem can be clear, you can make a clean boot follow the
> steps
> ||> | below:
> ||> |
> ||> | A. Click Start, click Run, type "msconfig" (without the quotation
> | marks)
> ||> | and click OK.
> ||> | B. Select "Selective Startup" and remove the checks from each item
> | below
> ||> | the Selective Startup option.

• **Follow-Ups:**

- ◆ **RE: Fail to load scdb.dll**
◇ From: "Charles Yang [MSFT]"

• **References:**

- ◆ **RE: Fail to load scdb.dll**
◇ From: "Charles Yang [MSFT]"
- ◆ **RE: Fail to load scdb.dll**
◇ From: "Charles Yang [MSFT]"
- ◆ **RE: Fail to load scdb.dll**
◇ From: nigelcourtney
- ◆ **RE: Fail to load scdb.dll**
◇ From: "Charles Yang [MSFT]"
- ◆ **RE: Fail to load scdb.dll**
◇ From: "Charles Yang [MSFT]"

- Prev by Date: **SMTP mail**
- Next by Date: **Re: Internet connection wizard and RDP**
- Previous by thread: **RE: Fail to load scdb.dll**
- Next by thread: **RE: Fail to load scdb.dll**
- Index(es):
 - ◆ **Date**
 - ◆ **Thread**