

RE: Very bizarre.

## RE: Very bizarre.

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-12/msg03458.html>

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- *From:* v-yanniw@xxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
  - *Date:* Mon, 19 Dec 2005 06:44:50 GMT
- 

My working mailbox is: v-yanniw@xxxxxxxxxxxxxxxxxx

Thanks!

Have a nice day!

Sincerely,

Jenny Wu  
Microsoft CSS Online Newsgroup Support

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>X-Tomcat-ID: 94262983  
>References: <8FC4414E-3879-40EC-8023-2192CE6E6BDD@xxxxxxxxxxxxxx>  
>MIME-Version: 1.0  
>Content-Type: text/plain  
>Content-Transfer-Encoding: 7bit  
>From: v-yanniw@xxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")  
>Organization: Microsoft  
>Date: Mon, 19 Dec 2005 06:33:31 GMT  
>Subject: RE: Very bizarre.  
>X-Tomcat-NG: microsoft.public.windows.server.sbs  
>Message-ID: <YWwlmYGBGHA.832@xxxxxxxxxxxxxxxxxxxxxx>  
>Newsgroups: microsoft.public.windows.server.sbs  
>Lines: 143  
>Path: TK2MSFTNGXA02.phx.gbl  
>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:231049  
>NNTP-Posting-Host: tomcatimport2.phx.gbl 10.201.218.182  
>  
>Hi,  
>  
>Thanks for using the SBS newsgroup!  
>  
>I am sorry for the delayed response due to weekend. Please understand that  
>the newsgroups are staffed weekdays by Microsoft Support professionals to  
>answer your systems and applications questions. Your understanding is  
>greatly appreciated!  
>

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- >For time critical issues (not business down), we encourage you to contact
- >CSS directly for more immediate assistance:
- >International Support (non-US/Canada):
- ><http://support.microsoft.com/common/international.aspx>
- >
- >US and Canada:
- ><http://support.microsoft.com/default.aspx?scid=fh:EN-US:OfferProPhone>
- >
- >To continue working with me in the newsgroups, please see the following:
- >
- >For your now situation, please try to perform a clean boot on the machine
- >and then try to remote logon the machine to check if the issue persists.
- >
- >A Clean Boot will allow us to isolate any device drivers or programs that
- >are loading at startup that may be causing a conflict with other device
- >drivers or programs that are installed in your computer.
- >
- >1. Run MSCONFIG.EXE.
- >2. In the Services tab, click "Hide All Microsoft Services" and click
- >"Disable All".
- >3. In the Startup tab, click "Disable All". Click OK. (This will
- >temporarily prevent third-party programs from running automatically during
- >start-up.)
- >4. Restart the computer and check whether the problem still persists.
- >
- >If the problem does not occur, it indicates that the problem is related to
- >one application or service we have disabled. You can use the MSCONFIG tool
- >again to re-enable the disabled item one by one to find out the culprit.
- >
- >If the issue persists, please kindly help me collect some information and
- >perform some tests to isolate the issue:
- >
- >1. Where the user's machine locates? Please try to logon one machine in
- the
- >same LAN with the problematic machine, and then RDP to the machine, how
- >about the result?
- >
- >2. How the user remotely accesses the machine? From internet or LAN?
- >Through RWW site, RDP client application or others? Have you enabled
- Remote
- >assistance function?
- >
- >3. Please reproduced the issue and help me collect some screen shots for
- >analyze:
- >
- >To make a screen shot:
- >A. When reproduced issue, Press Alt + Pr Scrn to capture a screen shot.
- >B. From Start, go to Run, enter pbrush in the Open box, and then click OK.
- >C. Use Ctrl + V to paste the screen shot to the canvas.
- >D. From the File menu, go to Save and save as a JPG file.
- >

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>4. Can you find any related error event logged in Event Viewer? If yes,  
>please paste the detail error information in the newsgroup.

>

>I appreciate your time! I am happy to be assistance of you and look  
forward

>to your reply!

>

>Have a nice day!

>

>Sincerely,

>

>Jenny Wu

>Microsoft CSS Online Newsgroup Support

>Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

>=====

>This newsgroup only focuses on SBS technical issues. If you have issues  
>regarding other Microsoft products, you'd better post in the corresponding  
>newsgroups so that they can be resolved in an efficient and timely manner.

>You can locate the newsgroup here:

><http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

>

>When opening a new thread via the web interface, we recommend you check  
the

>"Notify me of replies" box to receive e-mail notifications when there are  
>any updates in your thread. When responding to posts via your newsreader,  
>please "Reply to Group" so that others may learn and benefit from your  
>issue.

>

>Microsoft engineers can only focus on one issue per thread. Although we  
>provide other information for your reference, we recommend you post  
>different incidents in different threads to keep the thread clean. In  
doing

>so, it will ensure your issues are resolved in a timely manner.

>

>For urgent issues, you may want to contact Microsoft CSS directly. Please  
>check <http://support.microsoft.com> for regional support phone numbers.

>

>Any input or comments in this thread are highly appreciated.

>=====

>This posting is provided "AS IS" with no warranties, and confers no rights.

>

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>>Thread-Topic: Very bizarre.

>>thread-index: AcYCWdyyW5s1rWY0TQOznfDj4OfhIw==

>>X-WBNR-Posting-Host: 24.208.239.24

>>From: "=?Utf-8?B?aW5zdGF1cmF0aW8=?="

><instauratio@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

>>Subject: Very bizarre.

>>Date: Fri, 16 Dec 2005 07:49:02 -0800

>>Lines: 13

>>Message-ID: <8FC4414E-3879-40EC-8023-2192CE6E6BDD@xxxxxxxxxxxxxx>

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>>MIME-Version: 1.0  
>>Content-Type: text/plain;  
>> charset="Utf-8"  
>>Content-Transfer-Encoding: 7bit  
>>X-Newsreader: Microsoft CDO for Windows 2000  
>>Content-Class: urn:content-classes:message  
>>Importance: normal  
>>Priority: normal  
>>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0  
>>Newsgroups: microsoft.public.windows.server.sbs  
>>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250  
>>Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGXA03.phx.gbl  
>>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:230708  
>>X-Tomcat-NG: microsoft.public.windows.server.sbs  
>>  
>>I have a user that when I tried to remote to their machine this morning,  
>the  
>>first attempt was met with – "there are several users logged on, which  
>user  
>>would you like to assist?" There in fact was only one (that I know  
>of).  
>>  
>>Then after successfully logging in a moment later, the session was ended  
>>with "the user has ended the session" – she didnt'.  
>>  
>>Then when I try to go back in, the response is not repeatedly, "the user  
>has  
>>denied remote assistance"  
>>  
>>I don't get it.. I have not had any problems prior to this.  
>>  
>>Any help would be great.  
>>  
>  
>  
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• **References:**

◆ **RE: Very bizarre.**

◇ From: "Jenny wu [MSFT]"

- Prev by Date: **RE: Very bizarre.**
- Next by Date: **RE: Remote Desktop Connection in SBS 2003 hangs from SBS 2000**
- Previous by thread: **RE: Very bizarre.**
- Next by thread: **RE: Very bizarre.**
- Index(es):
  - ◆ **Date**
  - ◆ **Thread**

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