

Re: SBS 2003 (no SP) – file saving over network suddenly very slow

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-12/msg02944.html>

- *From:* v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
 - *Date:* Thu, 15 Dec 2005 09:38:40 GMT
-

Hi Fisheye,

Thanks for your update.

For the issue happened on folders that are marked available offline, the behavior should be normal. Since it need take time to synchronize files of the folder. Also if we open shared folders first time, generally it need take some time to index content.

Additionally it also depends on what content you try to open. If it is Word, Excel files and so on, it will take more time to open it when you open it first time.

I am happy to be assistance of you!

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

=====
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post

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different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
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>From: "Fisheye" <support@xxxxxxxxxxxxxxxxxxxxxx>
>References: <ebZbC8CAGHA.368@xxxxxxxxxxxxxxxxxxxxxx>
<Od4bf#CAGHA.1268@xxxxxxxxxxxxxxxxxxxxxx>
<\$UE0NkHAGHA.3764@xxxxxxxxxxxxxxxxxxxxxx>
>Subject: Re: SBS 2003 (no SP) – file saving over network suddenly very slow
>Date: Thu, 15 Dec 2005 08:57:45 +1300
>Lines: 192
>X–Priority: 3
>X–MSMail–Priority: Normal
>X–Newsreader: Microsoft Outlook Express 6.00.2900.2670
>X–RFC2646: Format=Flowed; Original
>X–MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2670
>Message–ID: <uEu#niOAGHA.1124@xxxxxxxxxxxxxxxxxxxxxx>
>Newsgroups: microsoft.public.windows.server.sbs
>NNTP–Posting–Host: 219–89–203–164.adsl.xtra.co.nz 219.89.203.164
>Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP10.phx.gbl
>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:230173
>X–Tomcat–NG: microsoft.public.windows.server.sbs
>
>That is great help Jenny, thank you.
>The issue seems to cause about a 6 – 8 second delay on opening folders
>within
>inside shares that have been marked as offline.
>
>But the delay only seems to happen the first time that folder is accessed.
>
>It may not be a networking issue at all but an issue with the clients
>machines.
>
>
>
>""Jenny wu [MSFT]"" <v–yanniw@xxxxxxxxxxxxxxxxxxxxxx> wrote in message
>[news:\\$UE0NkHAGHA.3764@xxxxxxxxxxxxxxxxxxxxxx](mailto:news:$UE0NkHAGHA.3764@xxxxxxxxxxxxxxxxxxxxxx)
>> Hi Fisheye,
>>
>> Thanks for using the SBS newsgroup! Also thanks for Russ' input.
>>
>> For your description, I understand that the speed to save or access
>> network
>> resources turn to be slow in SBS 2003 environment. If I am off base,

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>> please
>> don't hesitate to let me know.
>>
>> I have researched the issue and can not find known issue to the behavior.
>> To trouble shoot the issue, please help me collect some information to
>> isolate the issue:
>>
>> 1. Have you installed any third-party firewall or anti-virus programs on
>> the SBS server box? Such as McAfee, Zone Alarm, Norton programs including
>> Norton Internet Security, Norton System Works, and Norton Anti-Virus etc.
>> Please disable or temporarily uninstall them to see if it helps.
>>
>> 2. Does the issue happen on all client workstations including the SBS
>> server box? And does the issue happen only when try to access shared
>> resources locate on the server box? How about users access internet or
>> build-in web sites (the Companyweb site, RWW site)?
>>
>> 3. Have your find any related error event in the Event Viewer? If yes,
>> please the detail information in the newsgroup.
>>
>> Also I would like to suggest you check the following settings:
>>
>> I. Please check DNS and Gateway settings. Please ensure the following
>> settings:
>>
>> 1. Leave the Default Gateway of the internal NIC blank of the server box.
>>
>> 2. Configure the internal client computer's NIC and the internal NIC of
>> the
>> server box to use the internal DNS Service (the internal NIC IP) as the
>> DNS
>> Server. And there is only the DNS server be configured on client
>> computers.
>>
>> II Please ensure proper binding order of the network adapter cards. The
>> internal network card should be at the top. The detail steps:
>>
>> 1. Right-click the My Network Place and click Properties to open Network
>> Connections page.
>> 2. Click Advanced in the menu and click Advanced Settings in dropdown
>> list.
>> 3. Under the Adapters and Bindings tab page put the internal Nic at the
>> top
>> in Advanced Settings page.
>>
>> After check above settings and verified them.
>>
>> III. Please try to Re-run CEICW to refresh network connection
>> configuration. And then try to test to see if the issue be fixed.
>>
>> It is recommended you refer to the following KB article to get detail

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>> steps
>> to configure network connection:
>>
>> 825763 How to configure Internet access in Windows Small Business Server
>> 2003
>> <http://support.microsoft.com/?id=825763>
>>
>> How about the result?
>>
>> If it is not the situation, please perform a clean boot on the server box
>> to test the issue.
>>
>> A Clean Boot will allow us to isolate any device drivers or programs that
>> are loading at startup that may be causing a conflict with other device
>> drivers or programs that are installed in your computer.
>>
>> 1. Run MSCONFIG.EXE.
>> 2. In the Services tab, click "Hide All Microsoft Services" and click
>> "Disable All".
>> 3. In the Startup tab, click "Disable All". Click OK. (This will
>> temporarily prevent third-party programs from running automatically
>> during
>> start-up.)
>> 4. Restart the computer and check whether the problem still persists.
>>
>> If the problem does not occur, it indicates that the problem is related
>> to
>> one application or service we have disabled. You can use the MSCONFIG
>> tool
>> again to re-enable the disabled item one by one to find out the culprit.
>>
>> Hope above information helps! I am happy to be assistance of you and look
>> forward to your reply!
>>
>> Have a nice day!
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>> Sincerely,
>>
>> Jenny Wu
>> Microsoft CSS Online Newsgroup Support
>> Get Secure! – www.microsoft.com/security
>> =====
>> This newsgroup only focuses on SBS technical issues. If you have issues
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>> so, it will ensure your issues are resolved in a timely manner.
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>>
>> Any input or comments in this thread are highly appreciated.
>> =====
>> This posting is provided "AS IS" with no warranties, and confers no
>> rights.
>>
>> -----
>>>From: "Russ Grover" <russ@xx>
>>>References: <ebZbC8CAGHA.368@xxxxxxxxxxxxxxxxxxxxxxxx>
>>>Subject: Re: SBS 2003 (no SP) – file saving over network suddenly very
>>>slow
>>>Date: Tue, 13 Dec 2005 13:53:13 -0800
>>>Lines: 30
>>>X-Priority: 3
>>>X-MSMail-Priority: Normal
>>>X-Newsreader: Microsoft Outlook Express 6.00.2900.2180
>>>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2180
>>>X-RFC2646: Format=Flowed; Response
>>>Message-ID: <Od4bf#CAGHA.1268@xxxxxxxxxxxxxxxxxxxxxxxx>
>>>Newsgroups: microsoft.public.windows.server.sbs
>>>NNTP-Posting-Host: c-67-171-186-13.hsd1.or.comcast.net 67.171.186.13
>>>Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP11.phx.gbl
>>>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:229913
>>>X-Tomcat-NG: microsoft.public.windows.server.sbs
>>>
>>>Check Logs
>>>Does it happen same time of day?
>>>May it be your Virus Software causing this?
>>>(McAfee for example really slows things down IMO) This is just in my
>>>Experience
>>>
>>>Russ
>>>
>>>—
>>>Russ Grover
>>>Small Business IT Support
>>>SBS Rocks!

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>>>Portland/Beaverton OR
>>>Email: Sales at SmallBusinessITSupport.com
>>>Website: <http://www.SmallBusinessITSupport.com>
>>>
>>>
>>>"Fisheye" <support@xxxxxxxxxxxxxxxxxxxx> wrote in message
>>>news:ebZbC8CAGHA.368@xxxxxxxxxxxxxxxxxxxxxxxx
>>>> File access, saving, opening shares etc is reportedly 'very slow'
>>>> suddenly.
>>>> Are there any common issues with SBS or Windows Networking in general
>> that
>>>> can cause this.
>>>> General trouble shooting tips for this?
>>>> Kbs?
>>>>
>>>> –Jamie
>>>>
>>>
>>>
>>>
>>
>
>
>

• **References:**

- ◆ **[SBS 2003 \(no SP\) – file saving over network suddenly very slow](#)**
 ◇ From: Fisheye
- ◆ **[Re: SBS 2003 \(no SP\) – file saving over network suddenly very slow](#)**
 ◇ From: Russ Grover
- ◆ **[Re: SBS 2003 \(no SP\) – file saving over network suddenly very slow](#)**
 ◇ From: "Jenny wu [MSFT]"
- ◆ **[Re: SBS 2003 \(no SP\) – file saving over network suddenly very slow](#)**
 ◇ From: Fisheye

- Prev by Date: **[license problem](#)**
- Next by Date: **[RE: fax](#)**
- Previous by thread: **[Re: SBS 2003 \(no SP\) – file saving over network suddenly very slow](#)**
- Next by thread: **[Re: Third party application in RWW](#)**
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 - ◆ **[Thread](#)**