

# RE: Terminal Server Users have no Internet Access

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-12/msg02721.html>

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- *From:* [v-criminal@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:v-criminal@xxxxxxxxxxxxxxxxxxxxxxxx) ("Crina Li")
  - *Date:* Wed, 14 Dec 2005 10:39:02 GMT
- 

Hi Andy,

Thanks for your reply.

We are doing research on the issue. I will reply you as soon as possible.

Your understanding is highly appreciated!

Best regards,

Crina Li (MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

=====  
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

RE: Terminal Server Users have no Internet Access

Any input or comments in this thread are highly appreciated.

=====  
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| Thread-Topic: Terminal Server Users have no Internet Access  
| thread-index: AcX/6QshSH4M2i3QRB2PNQHE2/NajQ==  
| X-WBNR-Posting-Host: 155.212.26.202  
| From: =?Utf-8?B?QW5kcmV3IFZpdGFs?= <AndrewVital@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
| References: <B3BB2A9B-1EE3-4E0C-8136-E52D400C6870@xxxxxxxxxxxx>  
<t6##JC7\$FHA.3764@xxxxxxxxxxxxxxxxxxxxxxxx>  
| Subject: RE: Terminal Server Users have no Internet Access  
| Date: Tue, 13 Dec 2005 05:28:02 -0800  
| Lines: 111  
| Message-ID: <7311DB57-BAF8-47C3-903D-1EC070BB4287@xxxxxxxxxxxx>  
| MIME-Version: 1.0  
| Content-Type: text/plain;  
| charset="Utf-8"  
| Content-Transfer-Encoding: 7bit  
| X-Newsreader: Microsoft CDO for Windows 2000  
| Content-Class: urn:content-classes:message  
| Importance: normal  
| Priority: normal  
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0  
| Newsgroups: microsoft.public.windows.server.sbs  
| NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250  
| Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGXA03.phx.gbl  
| Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:229804  
| X-Tomcat-NG: microsoft.public.windows.server.sbs

|  
| Thanks for your response Crina.  
| Clients are not connecting to the terminal server via VPN, however  
via  
| MSTSC from Windows XP via the machine's static private IP address or a  
static  
| Public IP address depending on the user's location. (We have 3 branch  
offices  
| that are connected to our main office – my location– via Point to Point  
T1  
| lines.)  
|  
| It doesn't seem to matter if the user is connecting from inside our WAN  
or  
| from their home, the result is the same. While inside our wan however the  
| gateway is the same for all computers including the Terminal Server.  
|  
| I mentioned before that I use the terminal server as my workstation, and  
| while logged on to it locally I have internet access (or i wouldn't be  
| accessing this newsgroup now :).  
|

RE: Terminal Server Users have no Internet Access

| Any help you can provide is appreciated.

| Thanks!

| Andy

| ""Crina Li"" wrote:

| > Hi Andy,

| >

| > Thank you for posting in SBS newsgroup.

| >

| > From your description, I understand you are unable to connect to the

| > Internet after you use a Virtual Private Network (VPN) connection to

log on

| > to terminal server. If I have misunderstood your concern, please do not

| > hesitate to let me know.

| >

| > This issue may occur if you configure the VPN connection to use the

default

| > gateway on the remote network. This setting overrides the default

gateway

| > settings that you specify in your Transmission Control

Protocol/Internet

| > Protocol (TCP/IP) settings. For detailed information, please refer to

the

| > following KB article:

| >

| > 317025 You Cannot Connect to the Internet After You Connect to a VPN

Server

| > <http://support.microsoft.com/?id=317025>

| >

| > You may try to configure client computer's Web browsers to function as

| > Web-proxy clients. To do it, please refer to the following KB article:

| >

| > 310296 HOW TO: Configure Internet Explorer 6.0 as a Web Proxy Client in

| > Windows

| > <http://support.microsoft.com/?id=310296>

| >

| > Hope the information help and I look forward to your reply.

| >

| > Best regards,

| >

| > Crina Li (MSFT)

| >

| > Microsoft CSS Online Newsgroup Support

| >

| > Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

| >

| > =====

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|> =====

|>

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|> -----

|> | Thread-Topic: Terminal Server Users have no Internet Access

|> | From: =?Utf-8?B?QW5kcmV3IFZpdGFs?=@

|> | <AndrewVital@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

|> | Subject: Terminal Server Users have no Internet Access

|> | Date: Mon, 12 Dec 2005 05:28:50 -0800

|> | Newsgroups: microsoft.public.windows.server.sbs

|> ||

|> | Hi,

|> | I have a terminal server set up (Running Server 2003) and I use it

|> | daily

|> | as my workstation, but occasionally users work from home and need to

log

|> | in

|> | to the TS remotely. Problem is, users dont' have access to the internet,

|> | the

|> | only site they can get to is our Sharepoint site that runs on our

Small

|> | Business Server.

RE: Terminal Server Users have no Internet Access

|> | I've looked around anywhere I can think of but can't seem to figure  
out  
|> why  
|> | they can't get access to the internet.  
|> |  
|> | Any info you can provide is greatly appreciated.  
|> |  
|> | Thanks,  
|> | Andy  
|> |  
|> |  
|> |  
|> |  
|

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• **Follow-Ups:**

- ◆ **RE: Terminal Server Users have no Internet Access**  
◇ From: Andrew Vital

• **References:**

- ◆ **RE: Terminal Server Users have no Internet Access**  
◇ From: "Crina Li"
- ◆ **RE: Terminal Server Users have no Internet Access**  
◇ From: Andrew Vital

- Prev by Date: **Re: Pop3 errors after SBS SP1 / Exchange SP2**
- Next by Date: **NAS and SBS backup**
- Previous by thread: **RE: Terminal Server Users have no Internet Access**
- Next by thread: **RE: Terminal Server Users have no Internet Access**
- Index(es):
  - ◆ **Date**
  - ◆ **Thread**