

# RE: Real Player Working with SBS 2003

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*Source:*

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In response:

1.SBS 2003 Premium edition without SP1 however all current ms updates. I have 1 router that is installed on the domain.

2.Issue occurs only on a couple of PCs.

3.NAV 8.0 is installed

4.no problem accessing the internet from either PCs that is experiencing the problem.

""Charles Yang [MSFT]"" wrote:

- > HI LMI,
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- > Welcome to SBS newsgroup.
- >
- > Issue description:
- > =====
- >
- > I understand that you encountered problem when using real player on the SBS domain on one of the client computer.
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- > Analyzing and suggestion:
- > =====
- >
- > In order to isolate the issue, we need to gather more information:
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- > 1. What is your SBS edition, premium or standard version? Do you have any router installed on SBS domain?
- > 2. Does the issue occur on all client computers or only occur on one of the client computer?
- > 3. Do you have any third party anti-virus or firewall program on the client computer? Please temporally stop it to see if the issue can be resolved.
- > 4. Do you encounter any problem in accessing the internet from this client computer?
- >
- > For your convenience, I would like to give you some article that can help

## RE: Real Player Working with SBS 2003

- > you configure the real player on the Windows 2003 domain:
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- > Please note that we only need configure the SBS server if you have ISA
- > installed:
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- > To configure RealPlayer to run on a client behind ISA server, then follow
- > the steps above or these instructions:
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- > Modification to ISA Server Configuration:
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- > Go to the "Protocol Definitions" under the "Policy Elements" container and
- > create a new protocol definition. Call it RealPlayer1.
- > On the port number box enter 554, type should be set to TCP and direction
- > is outbound.
- > On the Secondary Connections window, select Yes to add secondary connection
- > Click new, then add UDP 6970–32000 inbound and select OK.
- > Click new, then add TCP 6970–32000 inbound and select OK.
- >
- > Then create another new protocol definition. Call it RealPlayer2.
- > On the port number box enter 7070, type should be set to TCP and direction
- > is outbound.
- > Click new, then add TCP 6970–7170 inb