

Re: RWW Problem

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-12/msg02180.html>

- *From:* "GaryH" <GaryH@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 10 Dec 2005 21:41:02 -0800
-

Sorry if I am confusing you.

As administrator, I can log on from outside the network by going to domain.com/remote authenticating as an administrator, and then I can log on fine to bills XP client as network administrator.

But when bill tries to do this from home using RWW, he logs on to domain.com/remote, chooses to log on to his XP client at work, but cannot log on and get's the "Cannot log on interactively" message.

The fact that I can do it as admin and he cannot do it as a user is only mentioned to point out that RWW is set up and working.

Bill is a member of both the Remote users and Remote Workplace Users on the domain as mention previously. And his username for remote administration was added by me to the client (My Computer---->Remote---->Add Remote User).He can log on locally with no problem. But when attempting to log on via RWW, he cannot.

"Jim Behning SBS MVP" wrote:

- > Are you saying that you have Bill sit at Sam's workstation,
- > Start-Run-mstsc, he enters Bill for the workstation name and he is
- > able to log on to his workstation?
- >
- > You are are saying that you created a new user and made him a mobile
- > user. You then sat at Sam's workstation, opened mstsc and remote
- > logged on to Bill's workstation as the new user and were able to log
- > on to Sam's workstation.
- >
- > Are you testing from your house or someone elses house?
- >
- > I do not understand how you are testing.
- >
- > The issue has nothing to do with terminal services licensing. This is
- > not terminal services.
- >

Re: RWW Problem

> "GaryH" <GaryH@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:
>
>>Jin,
>>
>>Thanks for helping, here.
>>Yes, as I said in the original post:
>>
>>Bill can log on locally as a user, but he cannot log on remotely OR via
>>Remote Web Workplace. Bill is a member of both Remote User and Remote Web
>>Workplace Users. domainname\billslogon is also listed as a user on the
>>Remote Tab of the XP Client.
>>
>>Thanks
>>
>>
>>"Jim Behning SBS MVP" wrote:
>>
>>> Is that person an allowed remote user on that workstation?
>>>
>>> "GaryH" <GaryH@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:
>>>
>>>>Susan,
>>>>
>>>>Thanks for the response.
>>>>
>>>>user is a member of User in domain.local/users AD, a member of Remote Users
>>>>in domain.local/builtin and a member of Remote Web Workplace Users in
>>>>domain.local/mybusiness/security groups
>>>>
>>>>Thanks
>>>>
>>>>"Susan Bradley, CPA aka Ebitz – SBS Rocks" wrote:
>>>>
>>>>> Go through the membership groups that these users are members of.. you
>>>>> have one acting as a deny.
>>>>>
>>>>> GaryH wrote:
>>>>>> Kevin or anybody else.
>>>>>>
>>>>>> I am still having problems with remotel loggon using remote web workplace,
>>>>>> and it's sortof getting close to "crunch time" for me. I would appreciate if
>>>>>> someone could walk me thru what I need to check. To summerize, I can log on
>>>>>> remotely and via RWW to any computer as administriator, but if I log on to a
>>>>>> user computer as that user, it will not allow me to log on interactively. I
>>>>>> am especially concerned about this via RWW. I need to get this working.
>>>>>>
>>>>>> I think I summerized the problem pretty good in my original post but I would
>>>>>> be happy to clarify wherever needed. Help, please?
>>>>>>
>>>>>> "GaryH" wrote:
>>>>>>>

Re: RWW Problem

>>>>>
>>>>>Kevin,
>>>>>
>>>>>Thanks for helping me nail it down. If you re-read my post, you will see
>>>>>that I can connect fine either remotely or via RWW across SSL. As a
>>>>>clarification . . . But when I reset this user's password and try to log on
>>>>>to his desktop as him using the same computer (This is to take out any other
>>>>>variables you may be alluding to) That's when I get the error.
>>>>>
>>>>>However, I was possibly being misleading referring to a single user. There
>>>>>are only two XP pro machines on this domain, and this is the first one I have
>>>>>tried to access as anyone other than an account with admin rights.
>>>>>
>>>>>Si If you see where I have set up access rights for this user in my
>>>>>original post, is there anything else I am missing??
>>>>>
>>>>>Thanks!
>>>>>
>>>>>"Kevin Weilbacher [SBS-MVP]" wrote:
>>>>>
>>>>>
>>>>>>Let's narrow down the problem --
>>>>>>Are you saying that neither you (as administrator) nor Bill can RWW into
>>>>>>Bill's computer?
>>>>>>Can you or others RWW into their own computers?
>>>>>>Is the computer you are using (to remote into) running XP SP2? If so, try
>>>>>>disabling the IE popup blocker.
>>>>>>
>>>>>>--
>>>>>>Kevin Weilbacher [SBS-MVP]
>>>>>>"The days pass by so quickly now, the nights are seldom long"
>>>>>>
>>>>>>
>>>>>>"GaryH" <GaryH@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
>>>>>>news:B284694B-E741-40E1-9F3F-AC4FBCDDB767@xxxxxxxxxxxxxxxxxxxx
>>>>>>
>>>>>>>I have remote web workplace enabled on SBS2003 server. As administrator, I
>>>>>>>can connect to users computers remotely (in house) and via Remote Web
>>>>>>>Access.
>>>>>>>
>>>>>>>Bill can log on locally as a user, but he cannot log on remotely OR via
>>>>>>>Remote Web Workplace. Bill is a member of both Remote User and Remote Web
>>>>>>>Workplace Users. domainname\billslogon is also listed as a user on the
>>>>>>>Remote Tab of the XP Client.
>>>>>>>
>>>>>>>When I try to log on remotely or via web workplace as bill, I can get into
>>>>>>>everything that is his except his computer desktop.
>>>>>>>
>>>>>>>In both cases, I get the "Cannot log on interactively" error.
>>>>>>>
>>>>>>>I'm a bit confused about terminal Services. I am assuming that allowing a

