

# RE: Microsoft Windows SBS 2003 Communication Issues

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-12/msg01903.html>

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- *From:* "Dave" <Dave@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Fri, 9 Dec 2005 07:30:02 -0800
- 

I did that but it still hangs when I try to connect.  
The PC's are running XP Pro.  
I'm running ISA Client Server so windows firewall for the pc is not running?  
Everything is grayed out.  
I'm also running Trend Server Protect for Small Business.  
We use various FTP programs a lot and they are working fine.

I have sent you a screen shot.

--

Dave

""Jenny wu [MSFT]"" wrote:

- > Hi Dave,
- >
- > Thanks for using the SBS newsgroup!
- >
- > For your description, the issue may caused by firewall that blocks
- > connection to the AutoCAD workstations.
- >
- > Where the AutoCAD communication center is installed? What is its' OS? Is it
- > Windows XP SP2?
- >
- > By default, Windows Firewall is enabled and blocks unsolicited connections
- > to your computer. When you try to connect to a remote Microsoft Windows XP
- > Service Pack 2 (SP2)-based computer by using the AutoCAD File Transfer
- > Protocol (FTP) service, you may not be able to open a project.
- >
- > This behavior occurs because the remote computer that you are trying to
- > connect to has Windows Firewall configured to block the AutoCAD FTP
- > service. The AutoCAD FTP service uses TCP port 21. By default, Windows
- > Firewall has TCP port 21 turned off.
- >
- > To work around this behavior, turn on the AutoCAD FTP service on the remote
- > computer that AutoCAD is trying to connect to. To do this, follow these
- > steps.

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- >
- > 1. Click "Start", click "run", type "ncpa.cpl" (without the quotation
- > marks), and then click "OK".
- >
- > 2. Right-click the appropriate connection object, such as a dial-up adapter
- > or a network adapter. Click "Properties".
- >
- > 3. Click the "Advanced" tab.
- >
- > 4. Click "Settings". If "Settings" is not available, click to select the
- > "Protect my computer and network by limiting or preventing access to this
- > computer from the Internet" check box, and then click "Settings".
- >
- > 5. Click to select the "FTP Server" check box, and then verify that the
- > name of the computer that is in the "Name or IP address of the computer
- > hosting this service on you network" text box is the local computer.
- >
- > 6. Click "OK" three times.
- >
- > And then try to test, how about the result?
- >
- > If the issue persists, please catch some screen shots when reproduced the
- > issue for me for further analyze the issue. Please paste images in the
- > newsgroup or send to my mailbox: v-yanniw@xxxxxxxxxxxxxx
- >
- > To make a screen shot:
- > A. Press Alt + Pr Scrn to capture a screen shot.
- > B. From Start, go to Run, enter pbrush in the Open box, and then click OK.
- > C. Use Ctrl + V to paste the screen shot to the canvas.
- > D. From the File menu, go to Save and save as a JPG file.
- >
- > I appreciate your time! I am happy to be assistance of you.
- >
- > Have a nice day!
- >
- > Sincerely,
- >
- > Jenny Wu
- > Microsoft CSS Online Newsgroup Support
- > Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)
- > =====
- > This newsgroup only focuses on SBS technical issues. If you have issues
- > regarding other Microsoft products, you'd better post in the corresponding
- > newsgroups so that they can be resolved in an efficient and timely manner.
- > You can locate the newsgroup here:
- > <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
- >
- > When opening a new thread via the web interface, we recommend you check the
- > "Notify me of replies" box to receive e-mail notifications when there are
- > any updates in your thread. When responding to posts via your newsreader,
- > please "Reply to Group" so that others may learn and benefit from your

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> issue.  
>  
> Microsoft engineers can only focus on one issue per thread. Although we  
> provide other information for your reference, we recommend you post  
> different incidents in different threads to keep the thread clean. In doing  
> so, it will ensure your issues are resolved in a timely manner.  
>  
> For urgent issues, you may want to contact Microsoft CSS directly. Please  
> check <http://support.microsoft.com> for regional support phone numbers.  
>  
> Any input or comments in this thread are highly appreciated.  
> =====  
> This posting is provided "AS IS" with no warranties, and confers no rights.  
>  
> -----  
>>Thread-Topic: Microsoft Windows SBS 2003 Communication Issues  
>>thread-index: AcX8KrZwu52Rc3UsQJWxek10+hSRXQ==  
>>X-WBNR-Posting-Host: 65.105.239.66  
>>From: "=?Utf-8?B?RGF2ZQ==?=" <Dave@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
>>Subject: Microsoft Windows SBS 2003 Communication Issues  
>>Date: Thu, 8 Dec 2005 11:08:02 -0800  
>>Lines: 21  
>>Message-ID: <26ED9605-6F08-454C-B1F5-7DA15A4B90C2@xxxxxxxxxxxx>  
>>MIME-Version: 1.0  
>>Content-Type: text/plain;  
>> charset="Utf-8"  
>>Content-Transfer-Encoding: 7bit  
>>X-Newsreader: Microsoft CDO for Windows 2000  
>>Content-Class: urn:content-classes:message  
>>Importance: normal  
>>Priority: normal  
>>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0  
>>Newsgroups: microsoft.public.windows.server.sbs  
>>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250  
>>Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGXA03.phx.gbl  
>>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:228810  
>>X-Tomcat-NG: microsoft.public.windows.server.sbs  
>>  
>>I just setup a new SBS 2003 server, we were running SBS 2000 with little  
> to  
>>no problems.  
>>Now, since switching over I'm experiencing the following:  
>>AutoCAD 2006 shuts down for no apparent reason, throughout the company  
>>AutoCAD 2006 has a communication center, you click on it and it connects  
>>to their web site, however I'm getting a patch list error when I do that.  
>>Reseaching this error it says to check ports 20, 21, and 80, they are all  
>>open.  
>>When I disable the client server firewall I can get through quicker to the  
>>error message and AutoCAD doesn't hang.  
>>Posting this problem to AutoDesk's newsgroups I got this reply:  
>>"We're running SBS 2003 on our server with no ill effects to our AutoCAD

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>>workstations. If I were to hinder a guess, I would say your problem lies  
>>with a plotter driver or insufficient rights to a shared folder."  
>>  
>>The only way after accessing the AutoCAD communication center that I can  
>>get AutoCAD to work again is to reboot the client.  
>>  
>>  
>>--  
>>Dave  
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• **Follow-Ups:**

- ◆ **RE: Microsoft Windows SBS 2003 Communication Issues**  
◇ From: "Jenny wu [MSFT]"

• **References:**

- ◆ **RE: Microsoft Windows SBS 2003 Communication Issues**  
◇ From: "Jenny wu [MSFT]"
- Prev by Date: **Re: SBS2003 – Cannot restore GPO following Article 888943**
- Next by Date: **Re: 2K3 SBS REBOOTS DURING REMOTE DESKTOP SESSIONS**
- Previous by thread: **RE: Microsoft Windows SBS 2003 Communication Issues**
- Next by thread: **RE: Microsoft Windows SBS 2003 Communication Issues**
- Index(es):
  - ◆ **Date**
  - ◆ **Thread**