

RE: Error.htm when using connectcomputer

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-12/msg01682.html>

- *From:* "Serge Bélaïr" <SergeBlair@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 8 Dec 2005 08:28:03 -0800
-

Jenny,

Thanks for answering. Since I only have a very few computer to deal with, I will have them join the domain manually. The thing that was bugging me was the browsing. My personal laptop was already member of the domain, but I couldn't browse the domain from a remote location while connected through VPN. I finally understood that this was also a "normal" behavior, and that I would have to live with it. But even though the computers and share do not appear on the browse list as they would when connected locally, they are there and available to use. So it will be more than enough for me and my users: I will connect to network drives and put some shortcuts on desktops and it will do the job.

Again, thanks for you help and patience. I will now concentrate my efforts on securing the whole thing, since the firewall allows everything to get in for tests purposes. I am thinking of using ISA2004, but I read somewhere that if I am not familiar with it, I'm better buy a book and read on it before even installing it.

--

Serge Bélaïr

""Jenny wu [MSFT]"" a écrit :

- > Hi Serge,
- >
- > I appreciate your detail description for your situation.
- >
- > Some things need to be clarified:
- >
- > --The ConnectComputer wizard doesn't allow connection coming from VPN/RRAS.
- >
- > If you want to test to VPN to the SBS network and then join workstation to
- > the domain using connectcomputer wizard in the client workstation, please
- > follow below steps to do:
- >
- > 1. On the SBS server, run Set Up Computer Wizard to create all the remote
- > computer account. Under Client Applications, uncheck everything except

RE: Error.htm when using connectcomputer

- > Client Operating System Service Packs.
- >
- > 2. On all the remote computers, manually install the service pack (XP SP1a and W2k SP4) from CD3\SBS\CLIENTAPPS.
- >
- > 3. Connect to <http://servername/connectcomputer> to join the domain.
- >
- > 4. When the machine is part of the domain, logon again and install Outlook/IE from the CD. You will find the Outlook CD key on the back CD case #2.
- >
- > Otherwise, you may need to manually join the domain.
- >
- >>>Using the help of Jim Behning, I found a way to have my remote computer logon to the domain and act as if they were >>>part of the local domain, just as I needed, simply by creating a VPN connection. I thought at first that this solution did >>>not work simply because I was not able to see (browse) anything from the local network, not even the server.
- >
- > What is your mean? What you can not browse when you VPN to SBS domain? If you did not join the computer to domain, it is normal behavior that you can not browse domain resources.
- >
- > Have a nice day!
- >
- > Sincerely,
- >
- > Jenny Wu
- > Microsoft CSS Online Newsgroup Support
- > Get Secure! – www.microsoft.com/security
- > =====
- > This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.
- > You can locate the newsgroup here:
- > <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
- >
- > When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.
- >
- > Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.
- >
- > For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.
- >

RE: Error.htm when using connectcomputer

> Any input or comments in this thread are highly appreciated.
> =====
> This posting is provided "AS IS" with no warranties, and confers no rights.
>
> -----
>>Thread-Topic: Error.htm when using connectcomputer
>>thread-index: AcX7sS27KJrf1oGITFqCpOiI/fHJpg==
>>X-WBNR-Posting-Host: 70.49.93.85
>>From: "=?Utf-8?B?U2VyZ2UgQsOpbGFpcg==?=" <SergeBlair@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
>>References: <BB53CACF-09C9-4455-A17C-41A21AC35BAC@xxxxxxxxxxxx>
>><\$oJ#v#FHA.296@xxxxxxxxxxxxxxxxxxxxxxxx>
>>Subject: RE: Error.htm when using connectcomputer
>>Date: Wed, 7 Dec 2005 20:38:04 -0800
>>Lines: 191
>>Message-ID: <2DC60108-63E0-42C2-86DF-CA8AD92C19A6@xxxxxxxxxxxx>
>>MIME-Version: 1.0
>>Content-Type: text/plain;
>> charset="Utf-8"
>>Content-Transfer-Encoding: 8bit
>>X-Newsreader: Microsoft CDO for Windows 2000
>>Content-Class: urn:content-classes:message
>>Importance: normal
>>Priority: normal
>>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>>Newsgroups: microsoft.public.windows.server.sbs
>>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>>Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
>>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:228602
>>X-Tomcat-NG: microsoft.public.windows.server.sbs
>>
>>Jenny,
>>
>>You might as well forget about the whole thing. Using the help of Jim
>>Behning, I found a way to have my remote computer logon to the domain and
>>act
>>as if they were part of the local domain, just as I needed, simply by
>>creating a VPN connection. I thought at first that this solution did not
>>work simply because I was not able to see (browse) anything from the local
>>network, not even the server. And that's where I went wrong, as
>>everything
>>was available for me to use, it's just that I did not know what they were
>>named and how to reach them.
>>
>>Thanks for you help and patience in that journey.
>>--
>>Serge BÃ©lair
>>
>>
>>""Jenny wu [MSFT]"" a Ã©crit :>>

RE: Error.htm when using connectcomputer

>>> Hi Serge,
>>>
>>> Thanks for using the SBS newsgroup!
>>>
>>> For your description, I understand that you have problem to join
>>> workstations to domain using connectcomputer wizard. If I am off base,
>>> please don't hesitate to let me know.
>>>
>>> Please follow below steps to try to trouble shoot the issue:
>>>
>>> I. Please check DNS and Gateway settings. Please ensure the following
>>> settings:
>>>
>>> 1. Leave the Default Gateway of the internal NIC blank of the server
> box.
>>> Client workstations's gateway should be the SBS server internal IP
> address.
>>>
>>> 2. Configure the internal client computer's NIC and the internal NIC of
> the
>>> server box to use the internal DNS Service (the internal NIC IP) as the
> DNS
>>> Server. And there is only the DNS server be configured on client
> computers.
>>>
>>> II. Please ensure enable NetBIOS over TCP/IP on client computers, please
>>> check the settings.
>>>
>>> 1. Right-click My Network Places, and then click Properties.
>>> 2. Right-click the external network adapter's Local Area Connection
> icon,
>>> and then click Properties.
>>> 3. Click Internet Protocol (TCP/IP), and then click Properties.
>>> 4. Click Advanced.
>>> 5. Click the WINS tab.
>>> 6. Click "Enable NetBIOS over TCP/IP".
>>> 7. Click OK, click OK, and then click OK.
>>>
>>> If not, please verify them. And then please Re-run CEICW to refresh
> network
>>> connection configuration. It is recommended you refer to the following
> KB
>>> article to get detail information:
>>>
>>> 825763 How to configure Internet access in Windows Small Business Server
>>> 2003
>>> <http://support.microsoft.com/?id=825763>
>>>
>>> III. How you join workstation to domain, I suggest that you refer to the
>>> following steps to do:
>>>

RE: Error.htm when using connectcomputer

RE: Error.htm when using connectcomputer

> >> 1. Setup client computer by running Setup Client Computer wizard to
> setup
> >> computer account.
> >>
> >> 2. In the client computer, try to join it to domain by running
> >> <http://servername/connectcomputer>. And assign appropriate user accounts
> to
> >> the computer.
> >>
> >> Important: Client computer's preferred DNS server should be the internal
> >> NIC of SBS 2003.
> >>
> >> Note: Please ensure you have added the SBS Site (<http://FQDN/>*) in
> trusted
> >> site in IE of the laptop. You can refer to the following steps:
> >>
> >> a. Start Internet Explorer.
> >> b. On the Tools menu, click Internet Options.
> >> c. On the Security tab, click Local intranet zone, and then click Sites.
> >> d. Click Advanced.
> >> e. In the Add this Web site to the zone box, type the ConnectComputer
> >> server's IP address or the ConnectComputer server's FQDN, and then click
> >> Add.
> >>
> >> Try to test and tell me the result.
> >>
> >> If the issue persists, please help me collect some information for
> further
> >> analyze:
> >>
> >> – Does the issue occur to the only client computer? Can you run the
> Network
> >> Configuration Wizard on another client computers?
> >>
> >> – Is the client only pointing to the IP address of the internal NIC for
> DNS?
> >>
> >> – Was the SBS 2003 upgraded from SBS 2000 with IIS Lockdown or URLScan
> >> installed? If so, either remove the URLScan security tool from the IIS
> >> default Web site or modify the configuration of the tool to allow .exe
> >> files.
> >>
> >> Related information:
> >>
> >>
> http://download.microsoft.com/download/d/6/1/d614788a-3ab3-4060-90ea-d64093c090e1/SBS_RelNotes.htm#client_computers
> >>
> >> Hope above information helps! I am happy to be assistance of you and
> look
> >> forward to your reply!

RE: Error.htm when using connectcomputer

RE: Error.htm when using connectcomputer

>>> >MIME-Version: 1.0
>>> >Content-Type: text/plain;
>>> > charset="Utf-8"
>>> >Content-Transfer-Encoding: 8bit
>>> >X-Newsreader: Microsoft CDO for Windows 2000
>>> >Content-Class: urn:content-classes:message
>>> >Importance: normal
>>> >Priority: normal
>>> >X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>>> >Newsgroups: microsoft.public.windows.server.sbs
>>> >NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>>> >Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
>>> >Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:228162
>>> >X-Tomcat-NG: microsoft.public.windows.server.sbs
>>> >
>>> >Hi,
>>> >
>>> >When I try to join the domain, locally or remotely, using
>>> >>//sbs/connectcomputer and pressing on "connect to the network now"
>>> > link,
>>> > the
>>> > browser goes to the start.htm page, but rapidly goes to the "error.htm"
>>> > page
>>> > which states:
>>> >
>>> > "The Small Business Server Networking Wizard was not installed. You may
>>> > not
>>> > be a member of the local Administrators security group on this computer
>>> > or
>>> > your Local Intranet security settings may be set to High. Click Connect
>>> > to
>>> > .

• ***Follow-Ups:***

- ◆ ***RE: Error.htm when using connectcomputer***
 ◇ *From: "Jenny wu [MSFT]"*

• ***References:***

- ◆ ***RE: Error.htm when using connectcomputer***
 ◇ *From: "Jenny wu [MSFT]"*
- ◆ ***RE: Error.htm when using connectcomputer***
 ◇ *From: Serge Bélair*
- ◆ ***RE: Error.htm when using connectcomputer***
 ◇ *From: "Jenny wu [MSFT]"*

- Prev by Date: ***Re: Trend Micro SMB v3 Configuration Questions***
- Next by Date: ***RE: E-mail Classified as Junk/Spam by Hotmail/MSN & Postini***
- Previous by thread: ***RE: Error.htm when using connectcomputer***
- Next by thread: ***RE: Error.htm when using connectcomputer***

RE: Error.htm when using connectcomputer

- Index(es):

- ◆ *Date*

- ◆ *Thread*