

# Re: Trend Micro SMB v3 Configuration Questions

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-12/msg01305.html>

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  - *Date:* Tue, 6 Dec 2005 22:18:26 –0600
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Inline, Dale ...

It's a very new product and most of us are feeling our way through it ;-). Even for those of us that also use V2, it's quite different. I might tend to like V2 better than V3 at this point, but it's got nothing to do with the pieces you're looking at. You probably have the CS version (client/server), while most here would have CSM (messaging) – the majority of the changes are in the M piece.

Officescan has always offered first class file space protection. I haven't seen anything that would indicate that has changed with this version. But I agree that some of the status reporting seems to be somewhat more hidden; perhaps we haven't turned over all of the rocks yet.

My suggestion would be to try and plant a few eicar test viruses here and there, and see how it performs.

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Les Connor [SBS Community Member – SBS MVP]

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SBS Rocks !

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"Tell me and I'll forget. Show me and I'll remember. Involve me and I'll understand." – Confucius

<[DaleNDani@xxxxxxxxxx](mailto:DaleNDani@xxxxxxxxxx)> wrote in message  
<news:1133916615.624307.111540@xx>

- > Well after much searching through the groups this one appears to have
- > the most discussion concerning this product so I hope I can find some
- > answers here. After two hours with tech support and no real answers,
- > something is better than nothing!
- >
- > We have never tried Trend Micro before, and we have just recently
- > started using the evaluation version of v. 3. We have successfully
- > installed it on windows xp and windows 2000 machines and have had none
- > of the problems described here about pushing it to other machines.
- >

## Re: Trend Micro SMB v3 Configuration Questions

- > SMB is configured for a scheduled scan on all of our machines and it
- > only reports viruses that could not be deleted nor cleaned, and it
- > only reports and makes logs for machines where something was detected.
- > Does anyone know how or if there is a way to:
- >
- > 1. Display on the live settings tab of the security dashboard
- > all threats found whether or not they were cleaned or deleted without
- > having to search through logs?

If there's an issue, the live status should give you a red blob with some links.

- >
- > 2. View a log on for all machines that were scanned. Since we
- > are evaluating it we would like to know if our remotes are scanning
- > when scheduled and how long it takes. We can only find logs on machines
- > where threats were found and we don't want to assume that the others
- > were scanned with no threats detected.

You can probably schedule a report that would show details, but I'm not sure. I don't do scheduled scans – real-time scanning is always on.

- >
- > 3. On the Outbreak Defense>Current Status tab. The only box
- > there is prevention and everything within it is N/A and the Automatic
- > Response button is disabled. Does this only become active if there is
- > an outbreak? Does it not work in the eval version?

Click the ? icon in the upper right hand corner of the page – it explains it pretty well. AFAIK, there's nothing disabled in the trial version – the Outbreak Defence is enabled by default – you should see this on the Settings tab.

- >
- > Trend Micro support told me that they were not as familiar with v. 3 and
- > she could help us if we had v.2. As for the first two question my
- > "engineer" told me that the server would be overloaded if all the
- > clients responded at once. So there is no way of logging duration and
- > on what machines a scheduled scan took place or to display all threats
- > in the live settings tab. She also told me that there were more
- > options and ways of viewing what activity on the clients through v.2.
- > Didn't really help me, but are there really more features in v.2 than
- > v. 3? Support also said that since we had the eval version the Outbreak
- > Defense stuff would be disabled. She really tried to help me, but I
- > don't think she had a clue what she was talking about. Does anyone have
- > any other input?
- >
- > Thanks in advance!
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- *Follow-Ups:*
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    - ◇ *From:* DaleNDani
  
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    - ◇ *From:* DaleNDani
  
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