

Re: Server needs restart to allow clients to connect

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-12/msg01138.html>

- *From:* "SuperGumby [SBS MVP]" <not@xxxxxxxxxxx>
 - *Date:* Tue, 6 Dec 2005 22:13:13 +1100
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is this SBS 2003 Premium SP1, and if so have you implemented ISA2004?

if so there's a little gotcha to do with housekeeping and HDD IO which may explain your experience, but I won't go into it until you confirm the scenario.

"Andrew H" <ajhpms@xxxxxxxxxxx> wrote in message
news:%23fPK7rk%23FHA.208@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

- > One of my SBS clients is reporting that, several times a week, when their
- > staff comes in in the morning they are unable to login to the server from
- > their workstations. From the server console, the administrator can login
- > normally and things appear to be normal (as reported to me). Their
- > solution is to restart the server, which responds normally to the
- > shutdown, whereupon things are OK again – users can login and carry on
- > working.
- >
- > Unfortunately, they always let me know after the fact – by the time I get
- > to look at the server, things are running perfectly again. There's
- > NOTHING in any of the event logs or performance reports that in any way
- > hints that things aren't working – only a processor activity warning that
- > the processor is experiencing low levels of idle time in the early hours
- > of the morning, but these warnings have been around for many months and
- > correspond to the backup job which is executing at that time; up to now
- > this has never affected daytime operations.
- >
- > I know I'll have to make the effort to be present to personally see the
- > situation, but (from my point of view) the bad news is they start work
- > much, much earlier in the morning than I'd be happy going in to their
- > offices, and it isn't guaranteed to happen every day.
- >
- > For the short term, I'll probably temporarily switch backups from tape to
- > USB HDD just to shrink the backup window and hopefully reduce the
- > processor impact, and see if this affects the morning login problem. But
- > in the longer term, both my client and I would be happier to return to our
- > tape backup schedule, with its multiple levels and off-site tapes.
- >
- > Any other suggestions as to how to troubleshoot this problem?
- >

- **Follow-Ups:**
 - ◆ **Re: Server needs restart to allow clients to connect**
 - ◇ From: Andrew H

- **References:**
 - ◆ **Server needs restart to allow clients to connect**
 - ◇ From: Andrew H

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