

# Re: GPO problems

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-12/msg00998.html>

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- From: "Newbie" <[newbie@xxxxxxxxxxxx](mailto:newbie@xxxxxxxxxxxx)>
  - Date: Mon, 5 Dec 2005 18:34:50 -0500
- 

Hi Crina,

I found the problem! It was the ISA 2004 firewall client. With the ISA client, I have it checked for "Enable Web browser automatic configuration". I'm guessing this is preventing the GPO change? After I unchecked the option, I get no errors in the Event Viewer and the IE settings were correctly applied.

I thank you for your links, although I didn't need to go through them, but it was good information.

Thanks,  
Simon

""Crina Li"" <[v-crinal@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:v-crinal@xxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:7pW\\$IXW%23FHA.3440@xxxxxxxxxxxxxxxxxxxxxxxx](news:7pW$IXW%23FHA.3440@xxxxxxxxxxxxxxxxxxxxxxxx)

> Hi Simon

>

> Thank you for posting in SBS newsgroup.

>

> I am sorry for the delayed response due to weekend. Please understand that  
> the newsgroups are staffed weekdays by Microsoft Support professionals to  
> answer your systems and applications questions. Your understanding is  
> greatly appreciated!

>

> From the description, I understand you got error message when you added  
> some change to the GP for proxy settings and you received the event 1030.  
> If I have misunderstood your concerns, please do not hesitate to let me  
> know.

>

> Based on my experience, this issue may be caused by the following problem:

>

> 1. DNS settings and network properties on the server and client computers.  
> For example: DNS Server address is not configured correctly on the  
> affected  
> computer.

> 2. This issue may occur if SMB signing is enabled.

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- > 3. Server Message Block signing settings on the client computers.
- > 4. The TCP/IP NetBIOS Helper service, the Net Logon service, and the Remote Procedure Call (RPC) service are not started on all computers.
- > 5. Distributed File System (DFS) service is not enabled on all computers.
- > 6. The contents and the permissions of the Sysvol folder.
- > 7. The Bypass traverse checking right is not granted to the required groups.
- > 8. The domain controllers are in a journal wrap state.
- > 9. Run the dfsutil /purgemupcache command.
- >
- > To check the issue, I suggest that you firstly check if the internal DNS Service of SBS is configured to be the DNS server on the problematic client computer.
- >
- > Then please disable the SMB signing. For detailed steps, please refer to:
- >
- > 839499 You cannot open file shares or Group Policy snap-ins when you disable <http://support.microsoft.com/?id=839499>
- >
- > To check the other settings, please refer to the steps in the following article:
- >
- > 887303 Applying Group Policy causes Userenv errors and events to occur on your <http://support.microsoft.com/?id=887303>
- >
- > 842804 Group Policy processing does not work and events 1030 and 1058 are <http://support.microsoft.com/?id=842804>
- >
- > 888943 Event 1030 and event 1058 may be logged, and you may not be able to <http://support.microsoft.com/?id=888943>
- >
- > 314494 Group policies are not applied the way you expect; "Event ID 1058" and <http://support.microsoft.com/?id=314494>
- >
- > We can also try to disable the Windows Firewall on the problematic computers to see if it helps.
- >
- > In addition, please make sure you have configured SBS as following:
- >
- > 1. Leave the Default Gateway of the internal NIC blank.
- > 2. Configure both the internal NIC and the external NIC to use the internal DNS Service as the DNS Server.
- > 3. On the DNS Server, create the DNS Forwarder to forward the external DNS resolution requests to the ISP's DNS server. See:
- >

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- > 323380 How to configure DNS for Internet access in Windows Server 2003
- > <http://support.microsoft.com/?id=323380>
- >
- > 4. Strictly followed the instructions in the KB article below to run
- > CEICW:
- >
- > 825763 How to configure Internet access in Windows Small Business Server
- > 2003
- > <http://support.microsoft.com/?id=825763>
- >
- > If the problem still persists, please help me collect the following
- > information:
- >
- > 1. Are there any other error messages on event log?
- > 2. Does the issue occur on windows XP SP2 only or other edition?
- > 3. Get the Ipconfig/all result on problematic clients and SBS.
- > 4. Get the Userenv.log and send it to me at v-criminal@xxxxxxxxxxxxxxxx
- >
- > If you have any questions or concerns related to this issue, please do let
- > me know.
- >
- > I appreciate your time and look forward to hearing from you.
- >
- > Best regards,
- >
- > Crina Li (MSFT)
- >
- > Microsoft CSS Online Newsgroup Support
- >
- > Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)
- >
- > =====
- > This newsgroup only focuses on SBS technical issues. If you have issues
- > regarding other Microsoft products, you'd better post in the corresponding
- > newsgroups so that they can be resolved in an efficient and timely manner.
- > You can locate the newsgroup here:
- > <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
- >
- > When opening a new thread via the web interface, we recommend you check
- > the
- > "Notify me of replies" box to receive e-mail notifications when there are
- > any updates in your thread. When responding to posts via your newsreader,
- > please "Reply to Group" so that others may learn and benefit from your
- > issue.
- >
- > Microsoft engineers can only focus on one issue per thread. Although we
- > provide other information for your reference, we recommend you post
- > different incidents in different threads to keep the thread clean. In
- > doing
- > so, it will ensure your issues are resolved in a timely manner.
- >

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> For urgent issues, you may want to contact Microsoft CSS directly. Please  
> check <http://support.microsoft.com> for regional support phone numbers.

>

> Any input or comments in this thread are highly appreciated.

>

> =====

>

> This posting is provided "AS IS" with no warranties, and confers no  
> rights.

> -----

> | From: "Newbie" <newbie@xxxxxxxxxxx>

> | Subject: GPO problems

> | Date: Fri, 2 Dec 2005 22:29:18 -0500

> | Newsgroups: microsoft.public.windows.server.sbs

> |

> | Hi,

> |

> | I recently added some changes to the GP for proxy settings, I can't get  
> the

> | information to some computers and I'm getting the following error in the  
> | userenv.log:

> |

> | USERENV(260.c78) 22:27:02:564 ProcessGPOs: GetNetworkName failed with  
> | 10091.

> | USERENV(260.d34) 22:27:02:596 ProcessGPOs: GetGPOInfo failed.

> | USERENV(260.c78) 22:27:03:908 SetRegistryValue: DeleteAllvalues finished  
> | for

> | SOFTWARE\Policies\Microsoft\Windows NT\Terminal Services\RAUnsolicit.  
> | bRegOpSuccess = TRUE, bLoggingOk = TRUE.

> |

> | In Event Viewer, I get this:

> |

> | Event Type: Error

> | Event Source: Userenv

> | Event Category: None

> | Event ID: 1030

> | Date: 02-Dec-2005

> | Time: 10:24:59 PM

> | User: DOMAIN\Simon

> | Computer: SERVER1

> | Description:

> | Windows cannot query for the list of Group Policy objects. A message  
> | that

> | describes the reason for this was previously logged by the policy  
> | engine.

> |

> | For more information, see Help and Support Center at

> | <http://go.microsoft.com/fwlink/events.asp>.

> |

> | Please let me know how I can troubleshoot this? I'm running SBS 2003  
> | SP1.

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> |  
> | Thanks,  
> | Simon  
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- *Follow-Ups:*
    - ◆ *Re: GPO problems*
      - ◇ *From: "Crina Li"*
  
  - *References:*
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