

RE: Client transition from POP to Exch email

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-11/msg04513.html>

- *From:* "Dodge" <Dodge@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 29 Nov 2005 15:26:02 -0800
-

Nathan, I do have one more follow-up question... if the users start using the Exchange email box that's fine... but if they start using the Exchange based Calendar – which is desirable for it's collaboration features – then their current Calenders in their PST local file becomes isolated somewhat. Is there a way to merge the contents of their Calenders that are now on the local PST, with the Calendars in Exchange? Also, I see this a question in Contacts.. can we merge the existing PST local based Contacts, with the new Exchange based Contacts file?

Just trying to take advantage of having the information, now Exchange based – but want to use what has been setup to date in the PST local files. I hope this is clear enough for you to assist. Thanks – Dodge

""Nathan Liu [MSFT]"" wrote:

- > Hi Dodge,
- >
- > Thank you for your update.
- >
- > I. I suggest you configure the new emails are delivered to Exchange user
- > mailbox. Please delete the appropriate old ISP POP3 email account.
- >
- > II. You are right, we can use OWA to access the Exchange mailbox,
- > alternatively, we also can configure the RPC over HTTP in Outlook to
- > achieve this goal.
- >
- > To configure Small Business Server 2003 Standard or Premium to support RPC
- > over HTTP, run the Configure E-mail and Internet Connection Wizard. To
- > start the wizard and configure RPC over HTTP, follow these steps:
- >
- > 1. Click "Start", and then click "Server Management".
- >
- > 2. Click "To Do List", and then click "Connect to the Internet".
- >
- > 3. Continue through the wizard and enter the specific information about
- > your Internet connection type, your DNS server, and your router. You can
- > also choose "Do not change connection type" if your connection is good.
- >
- > 4. If you have two network adapters, you should see the Firewall page.

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- > Choose to enable firewall and on the "Web Services Configuration" page,
- > make sure the "Outlook via the Internet" check box under the "Allow access
- > to only the following Web site services from the Internet" is selected.
- > Select any additional services, such as "Outlook Web Access", that you
- > require.
- >
- > 5. Click "Next".
- >
- > 6. On the "Web Server Certificate" page, choose to create a new Web Server
- > Certificate and then use the same name you have used without problems, and
- > then click "Next". You can also choose to locate a third-party certificate
- > (for example, Verisign) you have required.
- >
- > 7. The wizard automatically configures Exchange, Internet Security and
- > Acceleration (ISA) Server, IIS, and the RPC proxy registry entries. Check
- > if things are working well.
- >
- > You should also connect to RWW at <https://ServerFQDN/remote>, log on, click
- > the "Configure your computer to use Outlook via the Internet" link and
- > follow its steps to configure this feature.
- >
- > More information on troubleshooting RCP over HTTP issues:
- >
- > 827330 How to troubleshoot client RPC over HTTP connection issues in Office
- > <http://support.microsoft.com/?id=827330>
- >
- > You can also use the RPCPing utility to test the connectivity:
- >
- > 831051 How to use the RPC Ping utility to troubleshoot connectivity issues
- > with
- > <http://support.microsoft.com/?id=831051>
- >
- > I appreciate your time and cooperation. If anything is unclear, please feel
- > free to let me know. I am looking forward to hearing from you.
- >
- > Best regards,
- >
- > Nathan Liu (MSFT)
- > Microsoft CSS Online Newsgroup Support
- >
- > Get Secure! – www.microsoft.com/security
- > =====
- > This newsgroup only focuses on SBS technical issues. If you have issues
- > regarding other Microsoft products, you'd better post in the corresponding
- > newsgroups so that they can be resolved in an efficient and timely manner.
- > You can locate the newsgroup here:
- > <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
- >
- > When opening a new thread via the web interface, we recommend you check the
- > "Notify me of replies" box to receive e-mail notifications when there are
- > any updates in your thread. When responding to posts via your newsreader,

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> please "Reply to Group" so that others may learn and benefit from your
> issue.
>
> Microsoft engineers can only focus on one issue per thread. Although we
> provide other information for your reference, we recommend you post
> different incidents in different threads to keep the thread clean. In doing
> so, it will ensure your issues are resolved in a timely manner.
>
> For urgent issues, you may want to contact Microsoft CSS directly. Please
> check <http://support.microsoft.com> for regional support phone numbers.
>
> Any input or comments in this thread are highly appreciated.
> =====
> This posting is provided "AS IS" with no warranties, and confers no rights.
>
> -----
>>Thread-Topic: Client transition from POP to Exch email
>>thread-index: AcXfZNUq5Wh29M2eQpSipVQuLkWU0g==
>>X-WBNR-Posting-Host: 205.188.117.14
>>From: "?=Utf-8?B?RG9kZ2U=?=" <Dodge@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
>>References: <7E1B146D-26C7-4259-A6F5-FAB3549C479D@xxxxxxxxxxxxxx>
>><TXiNeC23FHA.1172@xxxxxxxxxxxxxxxxxxxxxxxx>
>>Subject: RE: Client transition from POP to Exch email
>>Date: Tue, 1 Nov 2005 20:21:01 -0800
>>Lines: 139
>>Message-ID: <32E81C5B-514B-40ED-A132-60CB1AE71D1D@xxxxxxxxxxxxxx>
>>MIME-Version: 1.0
>>Content-Type: text/plain;
>> charset="Utf-8"
>>Content-Transfer-Encoding: 7bit
>>X-Newsreader: Microsoft CDO for Windows 2000
>>Content-Class: urn:content-classes:message
>>Importance: normal
>>Priority: normal
>>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>>Newsgroups: microsoft.public.windows.server.sbs
>>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
>>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:166777
>>X-Tomcat-NG: microsoft.public.windows.server.sbs
>>
>>Nathan, two follow-up questions:
>>1). are you suggesting delivering new emails (now from Exchange) to the
>>existing PST? Would this take them off the Exchange server(mailbox)... so
>>that they wouldn't be accessible via OWA - if they were already
>>"downloaded".
>>2). So currently, the users traveling with laptops get an internet
>>connection (various ways) and can just do a "Send/Receive" to get their
>>emails via POP3 from the ISP when they are traveling. As we switch email
>>delivery to the Exchange server - what do you recommend for users to
>>continue

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>>to use Outlook and now get their emails from the Exchange server over an
>>internet connection, while traveling. What's the best way to keep things
>>easy? I know they can use OWA – but let's set this up via Outlook client.
>>Thanks very much for your thoughtful responses. – Dodge
>>
>>"Nathan Liu [MSFT]" wrote:
>>
>>> Hello Dodge,
>>>
>>> Thank you for posting in the SBS newsgroup.
>>>
>>> According to your description, I understand that you will change to use
>>> Exchange Server to retrieve incoming email, not using POP3 Connector. If
> I
>>> have misunderstood the problem, please don't hesitate to let me know.
>>>
>>> 1. As you mentioned, you have created appropriate MX record to point to
>>> the Exchange Server, and all emails are delivered to Personal Folders
> (.PST
>>> file). Please perform the following steps to double-check the settings:
>>>
>>> A. Close the Outlook client, go to Control Panel, double-click Mail
> icon,
>>> click E-mail Accounts, choose "View or change existing e-mail accounts"
> and
>>> click Next, choose "Mailbox – UserName" in the "Deliver new e-mail to
> the
>>> following location" box, and then click Finish.
>>>
>>> 2. >> How best to do this? Should one simply leave the old emails in
> the
>>> personal files and have delivery new mails to the Exchange-Outlook mail
>>> folders?
>>>
>>> As you mentioned, some users have big size of older emails, so I suggest
>>> you just leave the old emails in the personal files and have delivery
> new
>>> mails to the Exchange-Outlook mail folders.
>>>
>>> 3. >> One complication is that some users have extensive folders
>>> structures in the personal folders – should this be replicated under
>>> Exchange mailbox?
>>>
>>> No, the personal folders don't be replicated.
>>>
>>> 4. >> Should these older files/folders be moved to Exchange?
>>>
>>> No, by default, the personal folders are stored in local workstations.
>>>
>>> More information:
>>>

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>>> XCLN: OST and PST Quick Reference
>>> <http://support.microsoft.com/default.aspx?scid=kb:en-us:161889>
>>>
>>> How to Change or Move the .pst File for Personal Folders
>>> <http://support.microsoft.com/default.aspx?scid=kb:en-us:149588>
>>>
>>> I appreciate your time and cooperation. If anything is unclear, please
> feel
>>> free to let me know. I am looking forward to hearing from you.
>>>
>>> Best regards,
>>>
>>> Nathan Liu (MSFT)
>>> Microsoft CSS Online Newsgroup Support
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>>> Get Secure! – www.microsoft.com/security
>>> =====
>>> This newsgroup only focuses on SBS technical issues. If you have issues
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>>> When opening a new thread via the web interface, we recommend you check
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>>> "Notify me of replies" box to receive e-mail notifications when there
> are
>>> any updates in your thread. When responding to posts via your
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>>> please "Reply to Group" so that others may learn and benefit from your
>>> issue.
>>>
>>> Microsoft engineers can only focus on one issue per thread. Although we
>>> provide other information for your reference, we recommend you post
>>> different incidents in different threads to keep the thread clean. In
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>>> so, it will ensure your issues are resolved in a timely manner.
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>>> For urgent issues, you may want to contact Microsoft CSS directly.
> Please
>>> check <http://support.microsoft.com> for regional support phone numbers.
>>>
>>> Any input or comments in this thread are highly appreciated.
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>>> -----
>>> >Thread-Topic: Client transition from POP to Exch email

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>>> >thread-index: AcXfdxDUMErQ4cGOR4q+MMjTzbroVg==
>>> >X-WBNR-Posting-Host: 70.89.4.57
>>> >From: "?Utf-8?B?RG9kZ2U=?" <Dodge@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
>>> >Subject: Client transition from POP to Exch email
>>> >Date: Tue, 1 Nov 2005 10:07:04 -0800
>>> >Lines: 16
>>> >Message-ID: <7E1B146D-26C7-4259-A6F5-FAB3549C479D@xxxxxxxxxxxx>
>>> >MIME-Version: 1.0
>>> >Content-Type: text/plain;
>>> > charset="Utf-8"
>>> >Content-Transfer-Encoding: 7bit
>>> >X-Newsreader: Microsoft CDO for Windows 2000
>>> >Content-Class: urn:content-classes:message
>>> >Importance: normal
>>> >Priority: normal
>>> >X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>>> >Newsgroups: microsoft.public.windows.server.sbs
>>> >NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>>> >Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
>>> >Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:166607
>>> >X-Tomcat-NG: microsoft.public.windows.server.sbs
>>> >
>>> >Hi all, looking for some expertise in migrating users that have had an
>>> >outside POP3 email connection to the ISP's email server... to now
>>> >redirecting the
>>> >MX records and delivering all emails to the SBS/Exchange server. The
>>> >users
>>> >already have an Exchange account setup in Exchange – but emails have
>>> >been
>>> >delivered to a personal file cabinet on their laptops – a PST file.
>>> >How best to do this? Should one simply leave the old emails in the
>>> >personal
>>> >files and have delivery new mails to the Exchange–Outlook mail folders?
>>> >One
>>> >complication is that some users have extensive folders structures in
>>> >the
>>> >personal folders – should this be replicated under Exchange mailbox?
>>> >Should
>>> >these older files/folders be moved
>>> >to Exchange? One concern is that some users have approaching a gig of
>>> >old
>>> >emails – I'm not sure I want to move these onto the Exchange server.
>>> >Any other considerations, concerns, issues – that I should address in
>>> >making this switch over?
>>> >Thanks in advance.
>>> >
>>> >
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>>> >
>>> >

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- ***Follow-Ups:***
 - ◆ ***RE: Client transition from POP to Exch email***
 - ◇ *From: "Nathan Liu [MSFT]"*

- ***References:***
 - ◆ ***RE: Client transition from POP to Exch email***
 - ◇ *From: Dodge*

- Prev by Date: ***Re: Remote Assistance User Acceptance exclusion***
- Next by Date: ***Re: How to Disable My Document Redirection***
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- Next by thread: ***RE: Client transition from POP to Exch email***
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