

RE: LDAP & Find People not working

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-11/msg04267.html>

- *From:* "Tammy" <Tammy@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 28 Nov 2005 18:02:25 -0800
-

Hello Charles,

Thank you for your prompt reply! :-)

To answer your queries.

Yes, the scanner is on the local area network, so as you indicated below, I should not need to open those ports.

The scanner is configured for DHCP therefore it has an IP address of 192.168.2.26. Our SBS server has an internal IP address of 192.168.2.101. The scanner is configured to point to the server s internal IP for DNS.

With regards to doing a search in FIND PEOPLE, I followed the instructions in article # 220594 and that does work.

So I wonder why the scanner does not see the LDAP server (192.168.2.101). Is there anything I have to do in Exchange?

I ran the CEICW wizard again but the problem still persists.

I will give you more information on the scanner set-up screen.

There is an area called Addressing Settings . I have turned on the option for ALLOW DEVICE TO DIRECTLY ACCESS AN LDAP ADDRESS BOOK. Then in that section I set the LDAP SERVER BIND METHOD to Anonymous. Below Credentials I then leave it at to USE DEVICE USER S CREDENTIALS. I enter the IP address of the LDAP server to 192.168.2.101 and leave the port at 389. I then click on FIND server but then I get the message back saying: No LDAP Servers found on the network.

I change the CREDENTIALS option to USE PUBLIC CREDENTIALS and enter a username of ADMINISTRATOR (also tried CSM\Administrator domain in there), enter the password and try again but with no luck. Also changed the LDAP Server Bind Method to Simple on this option but again no luck.

I m totally stumped! I just sent an email to HP tech support to see what they can suggest and in the meantime, if you have any more suggestions please

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send them my way. ;-)

Thank you very much for your assistance.

Tammy

""Charles Yang [MSFT]"" wrote:

- > Hi Tammy,
- >
- > Thanks for posting into SBS newsgroup.
- >
- > Issue description:
- > =====
- >
- > I understand that you want to let the Network scanner to scan for the LDAP
- > address book on the SBS server.
- >
- > Analyzing and suggestion:
- > =====
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- > I am not familiar with the HP network scanner, but here I would like to
- > give you some information about how to publish the LDAP address book for
- > the domain user.
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- > For publishing LDAP access, we need to open ports on 389 and 3268 but it is
- > only for the external user, if you logon domain on the local network, and
- > the network is configured correctly we do not need to configured it
- > specially, In order to make the issue more clearly, please refer to my
- > suggestion below:
- >
- > 1. Where you put the HP network scanner, could you clarify the device more
- > clearly? What is the IP address of your Scanner?
- > 2. Does the issue occur when you input it on the SBS server?
- > 3. Please also test if this occurs on the client computer.
- >
- > Please kindly rerun the CEICW on the SBS server to make sure the network is
- > configured correctly. Make sure that all the DNS setting on the client
- > device is point to SBS internal NIC.
- >
- > 825763 How to configure Internet access in Windows Small Business Server
- > 2003
- > <http://support.microsoft.com/?id=825763>
- >
- > If you make sure that your network configuration is correctly, please refer
- > to the KB article below:
- >
- > 220594 Stand-Alone "[LDAP:// Query Does Not Work](http://support.microsoft.com/?id=220594)
- > <http://support.microsoft.com/?id=220594>

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> You need also refer to the KB article below to see how to use LDAP.exe
> command:

>

> 224543 Using Ldp.exe to Find Data in the Active Directory
> <http://support.microsoft.com/?id=224543>

>

> Hope the above information helpful, please feel free to post back the
> results. In the meantime, please also clarify your goal, so that we can
> help you find the right solution.

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>

>

> Best regards,

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> Charles Yang (MSFT)

>

> Microsoft CSS Online Newsgroup Support

>

> Get Secure! – www.microsoft.com/security

>

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> regarding other Microsoft products, you'd better post in the corresponding
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> so, it will ensure your issues are resolved in a timely manner.

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> For urgent issues, you may want to contact Microsoft CSS directly. Please
> check <http://support.microsoft.com> for regional support phone numbers.

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> Any input or comments in this thread are highly appreciated.

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> -----
> | Thread-Topic: LDAP & Find People not working
> | thread-index: AcXxRVoi5lWh9gfNRZ6gLqjZa+U+JA==
> | X-WBNR-Posting-Host: 24.141.103.208
> | From: "?Utf-8?B?VGfthXk=?" <Tammy@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
> | Subject: LDAP & Find People not working
> | Date: Thu, 24 Nov 2005 14:21:01 -0800
> | Lines: 27
> | Message-ID: <664DA29F-B46E-4EDB-99DA-4F238356898A@xxxxxxxxxxxx>
> | MIME-Version: 1.0
> | Content-Type: text/plain;
> | charset="Utf-8"
> | Content-Transfer-Encoding: 7bit
> | X-Newsreader: Microsoft CDO for Windows 2000
> | Content-Class: urn:content-classes:message
> | Importance: normal
> | Priority: normal
> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
> | Newsgroups: microsoft.public.windows.server.sbs
> | NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
> | Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGXA03.phx.gbl
> | Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:225353
> | X-Tomcat-NG: microsoft.public.windows.server.sbs
> |
> | Hello,
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> | We are running SBS 2003 Premium and we recently purchased a new HP
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> | the server. The scanner is searching on port 389. Now the scanner sees
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> | server for the SMTP sending feature but again not for the LDAP address
> | book.
> |
> | I read somewhere that to troubleshoot LDAP to go to into your browser and
> | enter this: LDAP://192.168.2.101 (SBS IP address). When I do this a
> | FIND
> | PEOPLE dialog box appears so I enter a name. I then get this error:
> |
> | "An error occurred while performing the search. Your computer, your
> | Internet service provider, or the specified directory service may be
> | disconnected. Check your connections and try again. Operators Error".

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>|
>| I get this same error on our other SBS servers in different locations.
>|
>| Does anyone know how I can get access to the LDAP address book so that it
>| can be accessed via our new scanner.
>|
>| Thanks so much in advance!
>| Tammy :-)
>|
>|
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> | X-WBNR-Posting-Host: 24.141.103.208

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> | Message-ID: <664DA29F-B46E-4EDB-99DA-4F238356898A@xxxxxxxxxxxx>

> | MIME-Version: 1.0

> | Content-Type: text/plain;

> | charset="Utf-8"

> | Content-Transfer-Encoding: 7bit

> | X-Newsreader: Microsoft CDO for Windows 2000

> | Content-Class: urn:content-classes:message

> | Importance: normal

> | Priority: normal

> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0

> | Newsgroups: microsoft.public.windows.server.sbs

> | NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250

> | Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGXA03.phx.gbl

> | Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:225353

> | X-Tomcat-NG: microsoft.public.windows.server.sbs

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