

# Re: Problem with ICW

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-11/msg03076.html>

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- *From:* "John" <[John@xxxxxxxxxxxxxxxxxxxxxx](mailto:John@xxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 22 Nov 2005 20:26:14 -0000
- 

Hi Crina

I followed the latest suggestions and icw not completes OK. However, the remote access wizard gives error. I have sent the log to your email address.

Thanks

Regards

""Crina Li"" <[v-crinal@xxxxxxxxxxxxxxxxxxxxxx](mailto:v-crinal@xxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:ThY1M4n7FHA.128@xxxxxxxxxxxxxxxxxxxxxx](mailto:news:ThY1M4n7FHA.128@xxxxxxxxxxxxxxxxxxxxxx)

- > Hi John,
- >
- > Thanks for your reply.
- >
- > From the logs, I find the following error messages:
- >
- > Error 0x1 returned from call to Setting the default gateway on the
- > external
- > NIC()
- > Error 0x1 returned from call to RegisterMSBOExchangeBP()
- > Error 0x1 returned from call to CAttachCommitter::ShouldEnableSink()
- > Error 0x1 returned from call to CAttachCommitter::Commit()
- > Error 0x8000500d returned from call to UpdatePostmasterAddress()
- > Error 0x8000500d returned from call to UpdatePostmasterAddress().
- > Error 0x8000500d returned from call to DoRecipientPolicy().
- > Error 0x8000500d returned from call to EnableSMTPConnector().
- > Error 0x8000500d returned from call to CEMailCommitter::Commit().
- > calling GetBOConnector ().
- > Error 0x80072030 returned from call to GetBOConnector()
- > Error 0x8007041d returned from call to IISConfig Set().
- > Error 0x8007041d returned from call to CRFireCommitter::Commit()
- >
- > AS I know, this error can occur if there's no mailbox for the
- > Administrator's account.
- >

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- > To resolve the issue, I suggest that you follow the steps below to create
- > a
- > mailbox for the administrator account, and rerun the CEICW to configure
- > IIS:
- >
- > 1. Click Start, point to Administrative Tools and click Active Directory
- > Users and Computers.
- > 2. Expand your domain -> the Users container.
- > 3. Right-click the administrator user account and click Exchange Tasks...
- > 4. Go through the wizard to create a mailbox for the administrator
- > account.
- > 5. Rerun the CEICW.
- >
- > More information:
- >
- > 825763 How to configure Internet access in Windows Small Business Server
- > 2003
- > <http://support.microsoft.com/?id=825763>
- >
- > How to configure the server for Internet access:
- > <http://www.smallbizserver.net/Default.aspx?PageContentID=57&tabid=185>
- >
- > If the problem still persists, please try the following to see how thing
- > goes:
- >
- > 1. Start the Routing and Remote Access console.
- > 2. Right click on the server and select Disable Routing and Remote Access.
- > 3. Rerun the Internet Connection Wizard.
- >
- > If it does not work, can you help me collect the ipconfig/all result on
- > SBS?
- >
- > Thanks for your time and I look forward to hearing from you.
- >
- > Best regards,
- >
- > Crina Li (MSFT)
- >
- > Microsoft CSS Online Newsgroup Support
- >
- > Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)
- >
- > =====
- > This newsgroup only focuses on SBS technical issues. If you have issues
- > regarding other Microsoft products, you'd better post in the corresponding
- > newsgroups so that they can be resolved in an efficient and timely manner.
- > You can locate the newsgroup here:
- > <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
- >
- > When opening a new thread via the web interface, we recommend you check
- > the

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> "Notify me of replies" box to receive e-mail notifications when there are  
> any updates in your thread. When responding to posts via your newsreader,  
> please "Reply to Group" so that others may learn and benefit from your  
> issue.  
>  
> Microsoft engineers can only focus on one issue per thread. Although we  
> provide other information for your reference, we recommend you post  
> different incidents in different threads to keep the thread clean. In  
> doing  
> so, it will ensure your issues are resolved in a timely manner.  
>  
> For urgent issues, you may want to contact Microsoft CSS directly. Please  
> check <http://support.microsoft.com> for regional support phone numbers.  
>  
> Any input or comments in this thread are highly appreciated.  
>  
> =====  
>  
> This posting is provided "AS IS" with no warranties, and confers no  
> rights.  
> -----  
> | Reply-To: "John" <John@xxxxxxxxxxxxxxxxxxxxxx>  
> | From: "John" <John@xxxxxxxxxxxxxxxxxxxxxx>  
> | References: <e5FAR3S6FHA.808@xxxxxxxxxxxxxxxxxxxxxx>  
> | <NUYRNUZ6FHA.1236@xxxxxxxxxxxxxxxxxxxxxx>  
> | Subject: Re: Problem with ICW  
> | Date: Sat, 19 Nov 2005 00:43:57 -0000  
> | Lines: 1124  
> | X-Priority: 3  
> | X-MSMail-Priority: Normal  
> | X-Newsreader: Microsoft Outlook Express 6.00.2900.2670  
> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2670  
> | X-RFC2646: Format=Flowed; Original  
> | Message-ID: <#J6zxJK7FHA.956@xxxxxxxxxxxxxxxxxxxxxx>  
> | Newsgroups: microsoft.public.windows.server.sbs  
> | NNTP-Posting-Host: 81-86-132-31.dsl.pipex.com 81.86.132.31  
> | Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP10.phx.gbl  
> | Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:223698  
> | X-Tomcat-NG: microsoft.public.windows.server.sbs  
> |  
> | See inline;  
> |  
> | ""Crina Li"" <v-crinal@xxxxxxxxxxxxxxxxxxxxxx> wrote in message  
> | <news:NUYRNUZ6FHA.1236@xxxxxxxxxxxxxxxxxxxxxx>  
> | > Hi John,  
> | >  
> | > Thank you for posting in SBS newsgroup.  
> | >  
> | > From the description, I understand you got an error on the email  
> | > configuration when you run CEICW. If I have misunderstood your  
> | > concerns,

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> |> please do not hesitate to let me know.  
> |>  
> |> To narrow down the problem, would you please help me collect the  
> following  
> |> information?  
> |>  
> |> 1. What is the detailed error message when the situation occurs?  
> |>  
> | Attached.  
> |>  
> |> 2. Is ISA installed? 2000 or 2004?  
> |>  
> | ISA 2000.  
> |>  
> |> 3. Have you installed the exchange component?  
> |>  
> | Yes.  
> |>  
> |> 4. Additionally, do you have problem sending and receiving emails  
> using  
> |> the  
> |> Exchange?  
> |>  
> | Funny enough, no. I am using POPBeamer for POP part instead of the pop  
> | connector though.  
> |>  
> |> 5. Please send me the following log files. My email address is  
> |> v-crinal@xxxxxxxxxxxxxxx  
> |>  
> |> ICW log (C:\Program Files\Microsoft Windows Small Business  
> |> Server\Support\icwlog.txt file)  
> |>  
> |> The icwdetails\*.htm in the "%Program files%\Microsoft Windows Small  
> |> Business Server\Networking\ICW\" folder.  
> |>  
> | Sent.  
> |>  
> |> Please also check if you have configured SBS as following:  
> |>  
> |> 1. Leave the Default Gateway of the internal NIC blank.  
> |> 2. Configure both the internal NIC and the external NIC to use the  
> |> internal  
> |> DNS Service as the DNS Server.  
> |>  
> | All OK.  
> |>  
> |> 3. On the DNS Server, create the DNS Forwarder to forward the external  
> |> DNS  
> |> resolution requests to the ISP's DNS server. See:  
> |>  
> |> 323380 How to configure DNS for Internet access in Windows Server 2003

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> |> <http://support.microsoft.com/?id=323380>  
> |>  
> |> 4. Strictly followed the instructions in the KB article below to run  
> |> CEICW  
> |> and select use the external DNS server to route the email:  
> |>  
> |> 825763 How to configure Internet access in Windows Small Business  
> |> Server  
> |> 2003  
> |> <http://support.microsoft.com/?id=825763>  
> |>  
> |>  
> | Will check these. One problem is that when I run the icw wizard and add  
> | an  
> | smtp server under 'Forward all email to email server at your isp', the  
> | next  
> | time I run the wizard this setting is cleared and the 'Use DNS to route  
> | email' is selected. Can't understand why the smtp server value does not  
> | stick.  
> |  
> |  
> |  
> |  
> |

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• *Follow-Ups:*

- ◆ **Re: Problem with ICW**  
◇ From: John

• *References:*

- ◆ **Re: Problem with ICW**  
◇ From: "Crina Li"

- Prev by Date: **Two sites, leased line, two servers, ISA**
- Next by Date: **Re: Can't connect to SBS Server after change of network card**
- Previous by thread: **Re: Problem with ICW**
- Next by thread: **Re: Problem with ICW**
- Index(es):
  - ◆ **Date**
  - ◆ **Thread**