

# Re: Possible Trend SMB 3.0 CSM problem on SBS2003

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<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-11/msg01963.html>

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- *From:* "IK" <[IK@xxxxxxxxxxxxxxxxxxxxxx](mailto:IK@xxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Thu, 17 Nov 2005 23:21:49 +0100
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Hi,

I downloaded and installed CSM 3.0 last week and the Trend Personal firewall was disabled by default.

To be on the safe side I disabled the "Trend Micro Client/Server Security Agent Personal Firewall" service on the server.

It seems to be working fine (touch wood!).

IK

"Mark Welte" <[123mwelte@xxxxxxxxxxxxxx](mailto:123mwelte@xxxxxxxxxxxxxx)> a écrit dans le message de news:K\_Wdnax-v6JJXOHeRVn-ug@xxxxxxxxxxxxxxxxxxxxxxxxxx

- > Hello everyone,
- > I have had the worst time this week with our servers. It appears that
- > the installation of the Trend Micro 3.0 CSM install may be to blame.
- >
- > A little background information. Last weekend I installed SBS SP1, ISA
- > 2004, and SQL 2000 SP4. I also upgraded the Trend Micro from 2.0 to 3.0
- > (note to self, upgrade one thing at time to see which one screws things
- > up). Our server had just been upgraded two weeks before using the Swing
- > It procedure from a SBS 2000 box that was having hardware failures.
- > Everything had been fine up until the patches this past weekend. Monday
- > morning no one can log in to exchange, terminal server, database server
- > is slow, etc. Called Microsoft PSS. Tech has no luck troubleshooting
- > anything and to be honest I was never able to get a hold of him again
- > (Didn't return emails, did not call as scheduled, etc). So in panic mode
- > I start to uninstall ISA server 2004, Group Policy Management Console
- > Etc. System would work fine for some users and not for others. But none
- > of those appeared to fix the problem. Finally today I noticed while
- > scanning through the service on the server that there is a Trend Micro
- > Personal Firewall service installed on all of the servers. Stop the
- > service and networking appears to be back to normal.
- >
- > I thought when I did the install that I configured Trend to not use the

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- > personal firewall. All of our machines now have the Trend Micro personal
- > firewall installed. If you are having problems with your system you
- > might check to see if this is the case. I am no SBS2003 networking
- > expert but and this about drove me crazy. Please let me know if anyone
- > else has seen behavior like this.
- >
- > Mark

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• **Follow-Ups:**

- ◆ **Re: Possible Trend SMB 3.0 CSM problem on SBS2003**

◇ From: Les Connor [SBS Community Member – SBS MVP]

• **References:**

- ◆ **Possible Trend SMB 3.0 CSM problem on SBS2003**

◇ From: Mark Welte

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