

Re: Possible Trend SMB 3.0 CSM problem on SBS2003

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-11/msg01929.html>

- *From:* "Kevin Weilbacher" <kweilbacMVP@xxxxxxxx>
 - *Date:* Thu, 17 Nov 2005 16:45:36 -0500
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Mark --- gosh I sure hope you learned your lesson (as you said you did) of not making so many changes all at once. Shoot, I have some SwingIt servers that I did this summer that I still have not installed SP1 nor Trend CSM3. CSM2 has been running great on those boxes, so why rock the boat?

Also, make sure from now on that you check in here FIRST before going into a panic mode by uninstalling things. Maybe I'm from the old school, but except for some specific hotfixes or patches that have gone astray, I have yet to be convinced that starting to uninstall things will make things work better. Generally it's just the opposite - and you go from bad to worse.

In your case, thanks for letting us know your experience and the issue with the firewall and Trend.

FYI, I've only installed CSM3 on my test server at home (an upgrade tfrom CSM2), and it did NOT enable the firewall.

Kevin Weilbacher [SBS-MVP]

"The days pass by so quickly now, the nights are seldom long"

"Mark Welte" <123mwelte@xxxxxxxxxxxxxx> wrote in message news:K_Wdnax-v6JJXOHeRVn-ug@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

> Hello everyone,

> I have had the worst time this week with our servers. It appears that the
> installation of the Trend Micro 3.0 CSM install may be to blame.

>

> A little background information. Last weekend I installed SBS SP1, ISA
> 2004, and SQL 2000 SP4. I also upgraded the Trend Micro from 2.0 to 3.0
> (note to self, upgrade one thing at time to see which one screws things
> up). Our server had just been upgraded two weeks before using the Swing It
> procedure from a SBS 2000 box that was having hardware failures.
> Everything had been fine up until the patches this past weekend. Monday
> morning no one can log in to exchange, terminal server, database server is
> slow, etc. Called Microsoft PSS. Tech has no luck troubleshooting anything

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> and to be honest I was never able to get a hold of him again (Didn't
> return emails, did not call as scheduled, etc). So in panic mode I start
> to uninstall ISA server 2004, Group Policy Management Console Etc. System
> would work fine for some users and not for others. But none of those
> appeared to fix the problem. Finally today I noticed while scanning
> through the service on the server that there is a Trend Micro Personal
> Firewall service installed on all of the servers. Stop the service and
> networking appears to be back to normal.
>
> I thought when I did the install that I configured Trend to not use the
> personal firewall. All of our machines now have the Trend Micro personal
> firewall installed. If you are having problems with your system you might
> check to see if this is the case. I am no SBS2003 networking expert but
> and this about drove me crazy. Please let me know if anyone else has seen
> behavior like this.
>
> Mark

• **Follow-Ups:**

- ◆ **Re: Possible Trend SMB 3.0 CSM problem on SBS2003**
◇ From: Mark Welte

• **References:**

- ◆ **Possible Trend SMB 3.0 CSM problem on SBS2003**
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