

RE: Lsass.exe – when trying to update a password.

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-11/msg01311.html>

- *From:* "Kristian Miles" <KristianMiles@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 14 Nov 2005 04:17:54 -0800
-

Hi Brandy.

Thank you for your time. I was in a rush with this, tried a whole myriad of different things, but still no joy. I formatted, re-installed and restored from a backup in the end. Just for some info.

I never requested any password change. That error message just came up by itself. Shortly before this error message, i lost all use of network adapters. I did a system restore but still had no joy. Tried to get into the recovery console. When prompted for the password for the c:\windows installation, it told me the password that i used was wrong. (which is not true as i set the password originally and it has never been changed). I finally used some software called winternals disk commander. Booted a pseudo copy of windows using this. Replaced the registry hives and all seemed to go well until i rebooted into windows and it told me that the registry file was corrupt. Figured that wasn't such a big issue. Booted into DS repair mode. Deleted the .evt files. Resatarted the event logging service. It recreated the .evt files. I restarted the computer again, still said the same thing. Tried this a few more times with slight alterations but nothing. Thats when i decided enough was enough and just reformatted.

Thanks for your help.

Kristian

""Brandy Nee [MSFT]"" wrote:

- > Hello Kristian,
- >
- > Thank you for posting to the SBS Newsgroup.
- >
- > I am sorry for the delayed response due to weekend. Please understand that
- > the newsgroups are staffed weekdays by Microsoft Support professionals to
- > answer your systems and applications questions. Your understanding is
- > greatly appreciated!
- >
- > I am sorry that I cannot fully understand what exact issues you have got,

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> so please help to gather following information for research:
>
> 1. You mentioned "Lsass.exe – when trying to update a password", I have
> following questions:
>
> a. Did you meet any error messages? If yes, please type the error message
> word by word to the Newsgroup.
>
> [Note]: Please do not delete or edit any error message. We need the exact
> error message for accurate research.
>
> b. Where did you update password? Please fully explain your steps.
>
> c. What exact password you trying to update?
>
> 2. Please explain in detail "I have read info about the registry hives".
> What exact info you have read? Where did you read?
>
> 3. You mentioned "when i try to get into the system recovery console i type
> in my administrator password and it says it's wrong", I need to know:
>
> What exact error message you met? Please type the error message word by
> word to the Newsgroup.
>
> [Note]: Please do not delete or edit any error message. We need the exact
> error message for accurate research.
>
> 4. Did you change administrator password before?
>
> Please take your time to perform the steps above and collect the
> information for us to troubleshoot your issue. I am looking forward to
> hearing from you!
>
> Best regards,
>
> Brandy Nee
>
> Microsoft CSS Online Newsgroup Support
>
> Get Secure! – www.microsoft.com/security
> =====
> This newsgroup only focuses on SBS technical issues. If you have issues
> regarding other Microsoft products, you'd better post in the corresponding
> newsgroups so that they can be resolved in an efficient and timely manner.
> You can locate the newsgroup here:
> <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
>
> When opening a new thread via the web interface, we recommend you check the
> "Notify me of replies" box to receive e-mail notifications when there are
> any updates in your thread. When responding to posts via your newsreader,
> please "Reply to Group" so that others may learn and benefit from your

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> issue.
>
> Microsoft engineers can only focus on one issue per thread. Although we
> provide other information for your reference, we recommend you post
> different incidents in different threads to keep the thread clean. In doing
> so, it will ensure your issues are resolved in a timely manner.
>
> For urgent issues, you may want to contact Microsoft CSS directly. Please
> check <http://support.microsoft.com> for regional support phone numbers.
>
> Any input or comments in this thread are highly appreciated.
> =====
> This posting is provided "AS IS" with no warranties, and confers no rights.
>
>
>
> -----
>>Thread-Topic: Lsass.exe – when trying to update a password.
>>thread-index: AcXm9VWxJIFWgM2XSKuO5oYCJb8Wjg==
>>X-WBNR-Posting-Host: 195.137.114.199
>>From: "=?Utf-8?B?S3Jpc3RpYW4gTWlsZXM=?=" <Kristian
> Miles@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
>>Subject: Lsass.exe – when trying to update a password.
>>Date: Fri, 11 Nov 2005 11:23:02 -0800
>>Lines: 13
>>Message-ID: <A6A60DDF-C56D-4932-8837-1A4F13385196@xxxxxxxxxxxx>
>>MIME-Version: 1.0
>>Content-Type: text/plain;
>> charset="Utf-8"
>>Content-Transfer-Encoding: 7bit
>>X-Newsreader: Microsoft CDO for Windows 2000
>>Content-Class: urn:content-classes:message
>>Importance: normal
>>Priority: normal
>>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>>Newsgroups: microsoft.public.windows.server.sbs
>>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>>Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGXA03.phx.gbl
>>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:221409
>>X-Tomcat-NG: microsoft.public.windows.server.sbs
>>
>>I have this come up everytime i boot my windows server 2003SBS. I have
> read
>>info about the registry hives. I have had success with this before but the
>>problem this time is that when i try to get into the system recovery
> console
>>i type in my administrator password and it says it's wrong. I know i am
>>typing the correct password Inc. CaSe. Does anyone have any ideas.
>>
>>Just for a bit of background, prior to this happening i lost all network
>>connections and the server could not access anyone, nor could anyone

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