

Re: Can't logon from workstation as Administrator

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-11/msg01299.html>

- *From:* v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
 - *Date:* Mon, 14 Nov 2005 11:25:56 GMT
-

Hi,

Thanks for your update by mail!

I am sorry for the delayed response due to weekend. Please understand that the newsgroups are staffed weekdays by Microsoft Support professionals to answer your systems and applications questions. Your understanding is greatly appreciated!

I am glad to know that things are getting fine. I appreciate your time and effort to the issue. The issue indeed is weird and there are many factors can lead to DNS cache corrupt or time server. Please continue monitor the server box and let me know if there is any problem related to the issue.

I am happy to be assistance of you!

Please feel free to post back when you need further assistance on this issue and we are glad to help.

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

=====
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Re: Can't logon from workstation as Administrator

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
This posting is provided "AS IS" with no warranties, and confers no rights.

The partner mail content:

=====
From: Warren J. Hairston [<mailto:whairston@xxxxxxxxxxxxxxxxxxxxxxxx>]
Sent: Friday, November 11, 2005 11:56 PM
To: Jenny Wu (CS&S)
Subject: RE: Requested Event Viewer logs

Hi Jenny,

I will certainly try all of these steps. In fact, some of these you've already suggested and I've tried them with no success. However, it seems to me that if the time sync and/or DNS cache were the problem, then I wouldn't be able to logon using ANY accounts from that workstation. Please let me reiterate that on the SAME workstation, I can successfully logon as any user EXCEPT Administrator. Also, this occurs on EVERY workstation on my LAN, not just one particular workstation. I would find it hard to believe that every workstation on my LAN experienced a corrupt DNS cache or suddenly stopped syncing date/time concurrently.

There are no roaming profiles configured for any accounts on the LAN.

I'll let you know the results as soon as possible. Thanks for your help.

– Warren J. Hairston

=====

>X-Tomcat-ID: 282908321
>References: <#DofD92FHA.3020@xxxxxxxxxxxxxxxxxxxxxxxx>
<OcSCRJG3FHA.3276@xxxxxxxxxxxxxxxxxxxxxxxx>
<\$F66j\$e3FHA.1144@xxxxxxxxxxxxxxxxxxxxxxxx>
<uKDntfO4FHA.2904@xxxxxxxxxxxxxxxxxxxxxxxx>
<Ok5R97W4FHA.2524@xxxxxxxxxxxxxxxxxxxxxxxx>
<9q5AHD64FHA.1172@xxxxxxxxxxxxxxxxxxxxxxxx>
>MIME-Version: 1.0
>Content-Type: text/plain
>Content-Transfer-Encoding: 7bit

Re: Can't logon from workstation as Administrator

Re: Can't logon from workstation as Administrator

>From: v-yanniw@xxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
>Organization: Microsoft
>Date: Fri, 11 Nov 2005 14:26:49 GMT
>Subject: Re: Can't logon from workstation as Administrator
>X-Tomcat-NG: microsoft.public.windows.server.sbs
>Message-ID: <pMoU0vs5FHA.2672@xxxxxxxxxxxxxxxxxxxxxx>
>Newsgroups: microsoft.public.windows.server.sbs
>Lines: 715
>Path: TK2MSFTNGXA02.phx.gbl
>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:221322
>NNTP-Posting-Host: tomcatimport2.phx.gbl 10.201.218.182
>
>Hi,
>
>Based on log information, the issue may be related to the corrupt DNS
cache
>in client system or the incorrect date/time. To resolve the issue, let us
>perform the following steps:
>
>I. Please double check the time on the workstation. Ensure that the day,
>time, Time zone, AM/PM, Year are correct.
>
>Then, please perform the following steps on the client:
>
>1. Click Start => Run, type CMD and click OK.
>2. Type the following commands and press Enter after each line.
>
> ipconfig /flushdns
> ipconfig /registerdns
>
>II. Refresh the time service to synchronize time with time server.
>
>The w32time service problem may prevent client from properly accessing
your
>domain resources. Please try to start the Windows Time service (w32time)
>and see if the issue can be resolved.
>
>A. Let's open a command prompt and run the following commands to stop and
>restart w32time service:
>
>*****net stop w32time
>*****net start w32time
>
>Also check if you have a hardware router/firewall in front of your SBS
>server, if so, please open Registry Editor (regedit), go to
>HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\W32Time\Parameters\Typ
e
>, change the value from whatever to Nt5DS and restart the W32Time service.
>
>Maue sure the service's startup type is set to automatic.
>

Re: Can't logon from workstation as Administrator

Re: Can't logon from workstation as Administrator

>A. Check if the workstation is syncing time with the SBS 2003 server and
>if
>not, run the following command:
>net time /setsntp:<SBS_Server_Name>
>NOTE: Replace <SBS_Server_Name> with the real server name of the SBS 2003
>server.
>After doing the above steps, reboot client workstations and then try to
>logon the domain. Then try to test, how about the result?
>
>For more info:
>816042 How to configure the Windows Time service on a Windows Server
>2003-based
><http://support.microsoft.com/?id=816042>
>
>III. The issue may be related to the user roaming profile, please check if
>you configured roaming profiles on the user account. If so, please disable
>the roaming profile for the user account and test the issue again.
>
>I am happy to be assistance of you and look forward to your reply!
>
>Have a nice day!
>
>Sincerely,
>
>Jenny Wu
>Microsoft CSS Online Newsgroup Support
>Get Secure! – www.microsoft.com/security
>=====

>This newsgroup only focuses on SBS technical issues. If you have issues
>regarding other Microsoft products, you'd better post in the corresponding
>newsgroups so that they can be resolved in an efficient and timely manner.
>You can locate the newsgroup here:
><http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
>
>When opening a new thread via the web interface, we recommend you check
>the
>"Notify me of replies" box to receive e-mail notifications when there are
>any updates in your thread. When responding to posts via your newsreader,
>please "Reply to Group" so that others may learn and benefit from your
>issue.
>
>Microsoft engineers can only focus on one issue per thread. Although we
>provide other information for your reference, we recommend you post
>different incidents in different threads to keep the thread clean. In
>doing
>so, it will ensure your issues are resolved in a timely manner.
>
>For urgent issues, you may want to contact Microsoft CSS directly. Please
>check <http://support.microsoft.com> for regional support phone numbers.
>
>Any input or comments in this thread are highly appreciated.

Re: Can't logon from workstation as Administrator

Re: Can't logon from workstation as Administrator

>-----
>This posting is provided "AS IS" with no warranties, and confers no rights.
>
>-----
>>X-Tomcat-ID: 261822109
>>References: <#DofFd92FHA.3020@xxxxxxxxxxxxxxxxxxxxxx>
><OcSCRJG3FHA.3276@xxxxxxxxxxxxxxxxxxxxxx>
><\$F66j\$e3FHA.1144@xxxxxxxxxxxxxxxxxxxxxx>
><uKDntfO4FHA.2904@xxxxxxxxxxxxxxxxxxxxxx>
><Ok5R97W4FHA.2524@xxxxxxxxxxxxxxxxxxxxxx>
>>MIME-Version: 1.0
>>Content-Type: text/plain
>>Content-Transfer-Encoding: 7bit
>>From: v-yanniw@xxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
>>Organization: Microsoft
>>Date: Mon, 07 Nov 2005 13:40:06 GMT
>>Subject: Re: Can't logon from workstation as Administrator
>>X-Tomcat-NG: microsoft.public.windows.server.sbs
>>Message-ID: <9q5AHD64FHA.1172@xxxxxxxxxxxxxxxxxxxxxx>
>>Newsgroups: microsoft.public.windows.server.sbs
>>Lines: 587
>>Path: TK2MSFTNGXA01.phx.gbl
>>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:168262
>>NNTP-Posting-Host: tomcatimport2.phx.gbl 10.201.218.182
>>
>>Hi,
>>
>>Thanks for your detail information! I appreciate your time to perform
test
>>and collect information.
>>
>>I am sorry for the delayed response due to weekend. Please understand
that
>>the newsgroups are staffed weekdays by Microsoft Support professionals to
>>answer your systems and applications questions. Your understanding is
>>greatly appreciated!
>>
>>Let's perform some tests to try to trouble shoot the issue:
>>
>>I. For the issue happens on the specific user account, you can try to
>>refresh the user account permissions to see if any thing works well now.
>>
>>To refresh user account permissions:
>>a. Start Server Management console -> Users
>>b. Click the user account and then click Change User Permissions link to
>>refresh the user account permissions.
>>
>>And then use the user account to test, how about the result?
>>
>>II. If the issue persists, please double check if the user account can
not

Re: Can't logon from workstation as Administrator

Re: Can't logon from workstation as Administrator

>>remote access the SBS server box from any client computers. If the issue
>>happen only in some specific computer, the issue may caused by the user
>>profile corrupt. You can do as follows to try to resolve the issue:
>>
>>a. Login the client computer as local Administrator and copy the domain
>>Administrator user account profile (C:\Documents and
Settings\DomainUserID
>
>>(Everything except ntuser.dat)) to another location, then delete the
>folder.
>>b. Re-logon the client computer with the domain Administrator user
account
>>and then copy those profiles to the new created user profile.
>>c. Please try to test the issue to see if the issue be fixed.
>>
>>III. Have you applied the security update MS05-019 to the SBS 2003 SP1
>box?
>>if not, please refer to the following KB article to get detail
information:
>>
>>898060 Installing security update MS05-019 or Windows Server 2003 Service
>>Pack
>><http://support.microsoft.com/?id=898060>
>>
>>IV. Enable the "Network access: Do not allow storage of credentials or
>.NET
>>Passports for network authentication" security setting by opening the
>>appropriate policy (by default, this policy is disabled in local group
>>policy) and expanding the console tree: Computer Configuration\Windows
>>Settings\Security Settings\Local Policies\Security Options. Reboot the
>>computer.
>>
>>Or, following Registry value removes the "Remember My Password" option
>from
>>all prompts for authentication:
>> HKEY_LOCAL_MACHINE\System\CurrentControlSet\Control\Lsa Value Name:
>>disabledomaincreds
>>
>> Value Type: REG_DWORD
>> Values: 0 = allow domain credentials to be stored
>> 1 = do not store domain credentials
>>
>>Set the disabledomaincreds value to "0" to restore the "Remember My
>>Password" checkbox on the prompt for authentication.
>>
>>Try to test, how about the result?
>>
>>V. If the issue persists, please try to reset Default Domain Policy and
>>Default Domain Controller Policy to see if the issue be fixed.
>>
>>Have you make a backup of the Default Domain Policy and Default Domain

Re: Can't logon from workstation as Administrator

Re: Can't logon from workstation as Administrator

>>Controller Policy? If yes, please try to restore it to test.
>>
>>If the issue persists, please help me collect more information for further
>>analyze the issue:
>>
>>1. Could you find any related error event in the event viewer of the >server
>>and the problematic computer? If yes, please tell me the detail error
>>message or save a copy of the System /Application log for analyze:
>>
>>To save a text copy of the security log:
>>
>>A. Open Event Viewer: Start -> All Programs -> Administrative Tools ->
>>Event Viewer.
>>B. Right-click on Security log and select "Save Log File As?".
>>
>>2. Please send the SystemRoot\debug\netlogon.log and
>>SystemRoot\debug\netlogon.bak to me.
>>
>>Please add all files to a zip file and mail me at my mailbox:
>>v-yanniw@xxxxxxxxxxxxxx
>>
>>I appreciate your time and patience to the issue. I am glad to be further
>>assistance!
>>
>>Have a nice day!
>>
>>Sincerely,
>>
>>Jenny Wu
>>Microsoft CSS Online Newsgroup Support
>>Get Secure! - www.microsoft.com/security
>>=====

>>This newsgroup only focuses on SBS technical issues. If you have issues
>>regarding other Microsoft products, you'd better post in the
corresponding
>>newsgroups so that they can be resolved in an efficient and timely
manner.
>>You can locate the newsgroup here:
>><http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
>>
>>When opening a new thread via the web interface, we recommend you check
>the
>>"Notify me of replies" box to receive e-mail notifications when there are
>>any updates in your thread. When responding to posts via your newsreader,
>>please "Reply to Group" so that others may learn and benefit from your
>>issue.
>>
>>Microsoft engineers can only focus on one issue per thread. Although we
>>provide other information for your reference, we recommend you post

Re: Can't logon from workstation as Administrator

>>different incidents in different threads to keep the thread clean. In
>doing
>>so, it will ensure your issues are resolved in a timely manner.
>>
>>For urgent issues, you may want to contact Microsoft CSS directly. Please
>>check <http://support.microsoft.com> for regional support phone numbers.
>>
>>Any input or comments in this thread are highly appreciated.
>>=====

>>This posting is provided "AS IS" with no warranties, and confers no
rights.
>>
>>-----

>>>From: "Warren J. Hairston" <whairston@xxxxxxxxxxxxxxxxxxxxxx>
>>>References: <#DofFd92FHA.3020@xxxxxxxxxxxxxxxxxxxxxx>
>>><OcSCRJG3FHA.3276@xxxxxxxxxxxxxxxxxxxxxx>
>>><\$F66j\$e3FHA.1144@xxxxxxxxxxxxxxxxxxxxxx>
>>><uKDntfO4FHA.2904@xxxxxxxxxxxxxxxxxxxxxx>
>>>Subject: Re: Can't logon from workstation as Administrator
>>>Date: Fri, 4 Nov 2005 13:38:41 -0500
>>>Lines: 399
>>>X-Priority: 3
>>>X-MSMail-Priority: Normal
>>>X-Newsreader: Microsoft Outlook Express 6.00.3790.1830
>>>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.1830
>>>X-RFC2646: Format=Flowed; Original
>>>Message-ID: <Ok5R97W4FHA.2524@xxxxxxxxxxxxxxxxxxxxxx>
>>>Newsgroups: microsoft.public.windows.server.sbs
>>>NNTP-Posting-Host: 68.185.109.23
>>>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP10.phx.gbl
>>>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:167750
>>>X-Tomcat-NG: microsoft.public.windows.server.sbs
>>>
>>>Hi Jenny,
>>>
>>>Thanks for your followup. Your understanding of my problem is correct. I
>>>would like to amend the description. It appears that the desktop, start
>>>button, taskbar, etc. WILL eventually appear (after about another 20-30
>>>minutes) - evidently I just wasn't waiting long enough after the
>"applying
>>>your personal settings" message finally disappeared. Once I'm logged in
>as
>>>Administrator and have a desktop, it appears that I can't reliably
access
>>>anything on the server. Browsing through My Network Places/Entire
Network
>>to
>>>the server results in timeout errors. When I shut down the workstation
>>from
>>>this state, synchronizations to the server fail by timing out. So it
>>appears

Re: Can't logon from workstation as Administrator

Re: Can't logon from workstation as Administrator

>>>that I am actually unable to login to the server as Administrator and
>that
>>I
>>>am just eventually getting logged in locally to the workstation. Of
>>course,
>>>if I login as a regular user from the same workstation, things work
>>>normally.
>>>
>>>I tried all of your previous suggestions and had the following results:
>>>I. The CEICW wizard shows the correct settings are in place. These
>>settings
>>>have not changed in months, and are the same settings that were on the
>>>server prior to the SBS 2003 SP1 installation. I also confirmed the DHCP
>>and
>>>network settings (via IPCONFIG) and they were correct as well. The DNS
>>>settings are also correct. On the workstation, the network settings are
>>>correct as well.
>>>II. I started and stopped the Windows Time service as requested – no
>>effect.
>>>There is no hardware router/firewall between the workstations and the
>>server
>>>(just a switch), so I did not change the registry entry you specified.
>The
>>>Windows Time service is set to Automatic startup and the workstations
>>are
>>>syncing time with the server.
>>>III. All workstations on this network are already running Win XP SP2. I
>>try
>>>to keep the latest patches applied on a regular basis. In fact, it was
>>when
>>>I tried to apply the October patches to these workstations by logging in
>>as
>>>Administrator that I first noticed the problem.
>>>IV. I added the DNS string to the server registry value you specified –
>no
>>>effect.
>>>V. We are running Symantec AntiVirus Corporate Edition v10 on the server
>>and
>>>workstations. Disabling this software on the server and the testing
>>>workstation had no effect. This package was installed prior to the SP1
>>>update and before the problem began.
>>>VI. I attempted to logon to the server from a workstation using "Safe
>Mode
>>>with Networking" – same result.
>>>VII. Newly created users can successfully logon to the server. The
>problem
>>>appears to be with the Administrator account only.
>>>VIII. Logging on to the server locally, it takes only a few seconds to
>>apply
>>>personal settings.
>>>

Re: Can't logon from workstation as Administrator

>>>I ran the group policy reports you requested on both the server and
>>>workstation and will send them via a separate direct e-mail. I also
>>>included
>>>userenv.log reports from both the server and workstation.
>>>
>>>At this point, my users are able to work as always. I have had a few
>>>complaints since installing SP1 from users who say that when they first
>>>logon, they get a message in the system tray telling them that the
server
>>>is
>>>offline, but after a few minutes, that balloon/icon goes away. I have
>>>another user accessing remotely via VPN connection who tells me that his
>>>copy of Outlook 2003 now takes approximately 10 minutes to first connect
>>>to
>>>the Exchange Server running on this box, but once it is connected it
runs
>>>at
>>>normal speed. Not sure if any of this is related, but it all started
>>>happening at the same time when SP1 was installed on SBS.
>>>
>>>Thanks again for any help you can provide!
>>>- Warren
>>>
>>>
>>>""Jenny wu [MSFT]"" <v-yanniw@xxxxxxxxxxxxxxxxxxxxxx> wrote in message
>>>news:uKDntfO4FHA.2904@xxxxxxxxxxxxxxxxxxxxxx
>>>> Hi Warren,
>>>>
>>>> Thanks for your update by mail! I appreciate your time to perform test
>>>>and
>>>> collect information. And if you have any unclear about my previous post
>>>> content please let me know. I am happy to be further assistance of you!
>>>>
>>>> Have a nice weekend!
>>>>
>>>> Sincerely,
>>>>
>>>> Jenny Wu
>>>> Microsoft CSS Online Newsgroup Support
>>>> Get Secure! - www.microsoft.com/security
>>>> =====
>>>> This newsgroup only focuses on SBS technical issues. If you have issues
>>>> regarding other Microsoft products, you'd better post in the
>>>>corresponding
>>>> newsgroups so that they can be resolved in an efficient and timely
>>>>manner.
>>>> You can locate the newsgroup here:
>>>> <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
>>>>
>>>> When opening a new thread via the web interface, we recommend you
check

Re: Can't logon from workstation as Administrator

>>>> the
>>>> "Notify me of replies" box to receive e-mail notifications when there
>are
>>>> any updates in your thread. When responding to posts via your
>newsreader,
>>>> please "Reply to Group" so that others may learn and benefit from your
>>>> issue.
>>>>
>>>> Microsoft engineers can only focus on one issue per thread. Although we
>>>> provide other information for your reference, we recommend you post
>>>> different incidents in different threads to keep the thread clean. In
>>>> doing
>>>> so, it will ensure your issues are resolved in a timely manner.
>>>>
>>>> For urgent issues, you may want to contact Microsoft CSS directly.
>Please
>>>> check <http://support.microsoft.com> for regional support phone numbers.
>>>>
>>>> Any input or comments in this thread are highly appreciated.
>>>> =====
>>>> This posting is provided "AS IS" with no warranties, and confers no
>>>> rights.
>>>>
>>>> The partner mail content:
>>>> =====
>>>> Thanks for the follow up, Jenny. I'm scheduled to visit that office
>later
>>>> today – I'll try to gather the information you asked for and will let
>you
>>>> know something by the end of the week.
>>>>
>>>> Thanks again for your assistance
>>>> – Warren
>>>> =====
>>>>
>>>> -----
>>>>>X-Tomcat-ID: 121869974
>>>>>References: <#DofFd92FHA.3020@xxxxxxxxxxxxxxxxxxxxxxxx>
>>>>> <OcSCRJG3FHA.3276@xxxxxxxxxxxxxxxxxxxxxxxx>
>>>>>MIME-Version: 1.0
>>>>>Content-Type: text/plain
>>>>>Content-Transfer-Encoding: 7bit
>>>>>From: v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
>>>>>Organization: Microsoft
>>>>>Date: Mon, 31 Oct 2005 07:51:21 GMT
>>>>>Subject: Re: Can't logon from workstation as Administrator
>>>>>X-Tomcat-NG: microsoft.public.windows.server.sbs
>>>>>Message-ID: <\$F66j\$e3FHA.1144@xxxxxxxxxxxxxxxxxxxxxxxx>
>>>>>Newsgroups: microsoft.public.windows.server.sbs
>>>>>Lines: 243
>>>>>Path: TK2MSFTNGXA01.phx.gbl

Re: Can't logon from workstation as Administrator

Re: Can't logon from workstation as Administrator

>>>>>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:166120
>>>>>NNTP-Posting-Host: tomcatimport2.phx.gbl 10.201.218.182
>>>>>
>>>>>Hi Warren,
>>>>>
>>>>>Thank you for posting here! Also thanks for Russ's input.
>>>>>
>>>>>I am sorry for the delayed response due to weekend. Please understand
>>that
>>>>>the newsgroups are staffed weekdays by Microsoft Support professionals
>to
>>>>>answer your systems and applications questions. Your understanding is
>>>>>greatly appreciated!
>>>>>
>>>>>From your problem description, I understand this issue to be:
>>>>>
>>>>>1. The system hangs at the "Applying your personal settings" screen for
>>>>>appx. 20 to 30 minutes when the customer tries to logon to the SBS
>server
>>>>>box using Administrator account from any client computers.
>>>>>
>>>>>2. When it finally gets past this point, all you see on the desktop is
>>the
>>>>>wallpaper. Pressing CTRL-ALT-DEL eventually allows you to get to Task
>>>>>Manager, etc. so individual apps can be browsed/run, but the desktop,
>>>>>taskbar, etc. never appears.
>>>>>
>>>>>If I am off base, please do not hesitate to let me know.
>>>>>
>>>>>There are various possible causes that could cause this issue. To
>>>>>troubleshoot it, I would suggest you to go through the following
>>>>>suggestions.
>>>>>
>>>>>I. Go though the CEICW wizard to confirm the network configurations on
>>the
>>>>>SBS server and workstation.
>>>>>
>>>>>825763 How to configure Internet access in Windows Small Business
Server
>>>>>2003
>>>>><http://support.microsoft.com/?id=825763>
>>>>>
>>>>>The DHCP service will be configured automatically after you run CEICW.
>>For
>>>>>you have installed 2 NIC on the SBS server, the default scope option of
>>>>>DHCP service is as followings after running CEICW.
>>>>>
>>>>>003 Router SBS internal NIC IP
>>>>>006 DNS Servers SBS internal NIC IP
>>>>>015 DNS Domain Name Your Domain Name
>>>>>044 WINS/NBNS Servers SBS internal NIC IP

Re: Can't logon from workstation as Administrator

Re: Can't logon from workstation as Administrator

```
>>>>>046 WINS/NBT Node Type 0x8
>>>>>
>>>>>In addition, you could check the following settings to confirm network
>>>>>configuration.
>>>>>
>>>>>On SBS server:
>>>>>
>>>>>External NIC:
>>>>>IP: assigned by your ISP or your hardware router
>>>>>Gateway: your ISP or your Hardware router IP
>>>>>DNS: SBS INTERNAL NIC IP as the only entry
>>>>>
>>>>>Internal NIC:
>>>>>IP: Fixed IP
>>>>>Gateway: None
>>>>>DNS: SBS INTERNAL NIC IP as the only entry
>>>>>
>>>>>In the DNS console (dnsmgmt.msc), right click your ServerName and click
>>>>>properties. In the Forwarders tab, your ISP DNS server IP should be
>>>>>inputted there.
>>>>>
>>>>>On workstation:
>>>>>
>>>>>IP: Assigned by DHCP on SBS
>>>>>Gateway: SBS internal NIC IP
>>>>>DNS: SBS INTERNAL NIC IP as the only entry
>>>>>
>>>>>II. Let's open a command prompt and run the following commands to stop
>>>> and
>>>>>restart w32time service:
>>>>>
>>>>>*****net stop w32time
>>>>>*****net start w32time
>>>>>
>>>>>Also check if you have a hardware router/firewall in front of your SBS
>>>>>server, if so, please open Registry Editor (regedit), go to
>>>>>HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\W32Time\Parameters
\
>T
>>yp
>>>> e
>>>>>, change the value from whatever to Nt5DS and restart the W32Time
>>>>service.
>>>>>
>>>>>Maue sure the service"s startup type is set to automatic.
>>>>>
>>>>>A. Check if workstations is syncing time with the SBS 2003 server and
if
>>>>>not, run the following command:
>>>>>net time /setsntp:<SBS_Server_Name>
>>>>>NOTE: Replace <SBS_Server_Name> with the real server name of the SBS
```

Re: Can't logon from workstation as Administrator

>2003
>>>>>server.
>>>>>After doing the above steps, reboot the client workstations and then
try
>>>> to
>>>>>logon the server box. Then try to test, how about the result?
>>>>>
>>>>>III. What is the Service Pack of your Windows XP client workstation?
>>There
>>>>>is a known issue with the same symptom and the hotfix is included in
the
>>>>>Windows XP SP2. I would suggest you to install the last service pack on
>>>>>your client workstation and update them to date. More information for
>>this
>>>>>issue:
>>>>>
>>>>>329457 Computer Seems to Hang When You Log On
>>>>><http://support.microsoft.com/?id=329457>
>>>>>
>>>>>IV. Please try to add the string "DNS" to the key "DependOnService"
>>(place
>>>>>it under LanmanServer) under registry key Netlogon, you can find it in:
>>>>>
>>>>>"\HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\Netlogon"
>>>>>
>>>>>
>>>>>V. Do you have any third-party anti-virus or firewall program
installed
>>on
>>>>>client workstations or on the server box? What if you disable/uninstall
>>>>>them?
>>>>>
>>>>>VI. Please try to logon the server box under "Safe Mode with
>>Networking"
>>>>>startup, how about the result?
>>>>>
>>>>>VII. Please try to create a new domain admin user account using Add
User
>>>>>Wizard (Server Management console -> Users) to test, how about the
>>>>>result?
>>>>>
>>>>>VIII. When you logon to the server box locally using the Administrator
>>>>>account, how long time it takes to apply your personal settings?
>>>>>
>>>>>If the issue persists, please kindly help me collect some information
>for
>>>>>further analyze the issue:
>>>>>
>>>>>1. Please give me group policy report by run command: " gpresult /v >
>>>>>c:\gpresult.txt " (no quotation marks) in command prompt respectively
on

Re: Can't logon from workstation as Administrator

>>>>>the server box and the problematic client computer when you reproduced
>>the
>>>>>issue. And then send me the gpresult.txt file.
>>>>>
>>>>>2. Please send me an Userenv log when the Administrator try to logon to
>>>> the
>>>>>server box
>>>>>
>>>>>221833 How to enable user environment debug logging in retail builds of
>>>>>Windows
>>>>><http://support.microsoft.com/?id=221833>
>>>>>
>>>>>Please add all files to a zip file and send to v-yanniw@xxxxxxxxxxxxxx
>>>>>
>>>>>If you have any questions or concerns related to this issue, please
let
>>me
>>>>>know.
>>>>>
>>>>>I appreciate your time and look forward to hearing from you.
>>>>>
>>>>>Have a nice day!
>>>>>
>>>>>Sincerely,
>>>>>
>>>>>Jenny Wu
>>>>>Microsoft CSS Online Newsgroup Support
>>>>>Get Secure! – www.microsoft.com/security
>>>>>=====

>>>>>This newsgroup only focuses on SBS technical issues. If you have issues
>>>>>regarding other Microsoft products, you'd better post in the
>>>>>corresponding
>>>>>newsgroups so that they can be resolved in an efficient and timely
>>>>>manner.
>>>>>You can locate the newsgroup here:
>>>>><http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
>>>>>
>>>>>When opening a new thread via the web interface, we recommend you check
>>>> the
>>>>>"Notify me of replies" box to receive e-mail notifications when there
>are
>>>>>any updates in your thread. When responding to posts via your
>newsreader,
>>>>>please "Reply to Group" so that others may learn and benefit from your
>>>>>issue.
>>>>>
>>>>>Microsoft engineers can only focus on one issue per thread. Although we
>>>>>provide other information for your reference, we recommend you post
>>>>>different incidents in different threads to keep the thread clean. In
>>>> doing
>>>>>so, it will ensure your issues are resolved in a timely manner.

Re: Can't logon from workstation as Administrator

Re: Can't logon from workstation as Administrator

>>>>>
>>>>>For urgent issues, you may want to contact Microsoft CSS directly.
>Please
>>>>>check <http://support.microsoft.com> for regional support phone numbers.
>>>>>
>>>>>Any input or comments in this thread are highly appreciated.
>>>>>=====

>>>>>This posting is provided "AS IS" with no warranties, and confers no
>>>>>rights.
>>>>>
>>>>>-----

>>>>>>From: "Russ Grover" <russ@xx>
>>>>>>References: <#DofFd92FHA.3020@xxxxxxxxxxxxxxxxxxxxxxxx>
>>>>>>Subject: Re: Can't logon from workstation as Administrator
>>>>>>Date: Sat, 29 Oct 2005 01:26:12 -0700
>>>>>>Lines: 52
>>>>>>X-Priority: 3
>>>>>>X-MSMail-Priority: Normal
>>>>>>X-Newsreader: Microsoft Outlook Express 6.00.2900.2527
>>>>>>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2527
>>>>>>X-RFC2646: Format=Flowed; Response
>>>>>>Message-ID: <OcSCRJG3FHA.3276@xxxxxxxxxxxxxxxxxxxxxxxx>
>>>>>>Newsgroups: microsoft.public.windows.server.sbs
>>>>>>NNTP-Posting-Host: c-67-171-186-13.hsd1.or.comcast.net 67.171.186.13
>>>>>>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP10.phx.gbl
>>>>>>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:165755
>>>>>>X-Tomcat-NG: microsoft.public.windows.server.sbs
>>>>>>

>>>>>>Sounds like the Administrator Profile is Corrupt?
>>>>>>(But on all PC's?)
>>>>>>Sounds like there's something in the startup of the Admin that's
>locking
>>>>>>it..
>>>>>>

>>>>>>Now when this happens on a Client login I saw there were something in
>>the
>>>>>>Startup
>>>>>>(msconfig) that was messing things up.
>>>>>>Example in the case I found last week that did this same error on a
XP
>>>>>>Pro
>>>>>>it was two Virus programs trying to startup.
>>>>>>I removed one and it worked.
>>>>>>

>>>>>>RE Reading everything you said I was wondering about the ISA Client
>>>>>>Didn't
>>>>>>update?
>>>>>>I wonder if that's messing things up?
>>>>>>
>>>>>>Anyone?
>>>>>>

Re: Can't logon from workstation as Administrator

>>>>>>
>>>>>>
>>>>>>--
>>>>>>Russ Grover
>>>>>>Small Business IT Support
>>>>>>Portland\Beaverton OR USA
>>>>>>Email: Sales at SmallBusinessITSupport.com
>>>>>>Website: www.SmallBusinessITSupport.com
>>>>>>
>>>>>>
>>>>>>"Warren J. Hairston" <whairston@xxxxxxxxxxxxxxxxxxxxxx> wrote in message
>>>>>>news:%23DofFd92FHA.3020@xxxxxxxxxxxxxxxxxxxxxxxxxxxx
>>>>>> We just upgraded our SBS 2003 Premium server to SP1. Everything
>seemed
>>>>>>to
>>>>>> go smoothly, including the ISA 2004 upgrade.
>>>>>>
>>>>>> However, now I can't logon to the server from any of the
workstations
>>>> as
>>>>>> Administrator. The system hangs at the "Applying your personal
>>>> settings"
>>>>>> screen for appx. 20 to 30 minutes!!! When it finally gets past this
>>>>>>point,
>>>>>> all you see on the desktop is the wallpaper. Pressing CTRL-ALT-DEL
>>>>>> eventually allows you to get to Task Manager, etc. so individual
apps
>>>>>>can
>>>>>> be browsed/run, but the desktop, taskbar, etc. never appears.
>>Examining
>>>>>> the Event Viewer shows a few Error 40960 and 40961 issues, as if the
>>>>>> server isn't there or can't authenticate the client.
>>>>>>
>>>>>> The weird thing is: all other user accounts can login normally from
>>the
>>>>>> workstations (no errors in Event Viewer, no slowdown, etc.). It's
>only
>>>>>>the
>>>>>> Administrator account that has this problem – and it has this
problem
>>>>>>from
>>>>>> every workstation I've tried. Everything (including the
Administrator
>>>>>> login) worked fine prior to the upgrade.
>>>>>>
>>>>>> Thanks in advance to anyone who can shed some light on this problem!
>>>>>>
>>>>>>
>>>>>>
>>>>>>
>>>>>>

Re: Can't logon from workstation as Administrator

>>>>>
>>>>
>>>
>>>
>>>
>>>
>>
>>
>
>

• **References:**

- ◆ **Re: Can't logon from workstation as Administrator**

◇ From: "Jenny wu [MSFT]"

- Prev by Date: **Upgrade to SQL 2005**
- Next by Date: **Re: Removing messages from outgoing queue in Exchange 2003.**
- Previous by thread: **Re: Can't logon from workstation as Administrator**
- Next by thread: **Re: WebAccess Outlook Login Failure**
- Index(es):
 - ◆ **Date**
 - ◆ **Thread**