

# RE: Monitoring and reporting links

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-11/msg00902.html>

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- *From:* v-brancee@xxxxxxxxxxxxxxxxxxxxxxxx ("Brandy Nee [MSFT]")
  - *Date:* Thu, 10 Nov 2005 10:38:30 GMT
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Hello Wael,

Thank you for posting back!

Clean boot is a method that temporarily disables third party services on SBS Server, so we can isolate whether the issue is caused by any third party interference. So you do not need to reinstall any third party software. You just need to schedule a non-business time to perform the steps, in case your clients need to use any third party software.

Unfortunately, due to the complexity of this issue, I regret to say that we are unable to give further assistance in the Newsgroups.

We suggest that contact Microsoft Product Support Services via telephone for better solution and a dedicated Support Professional can assist with your request. Please be advised that contacting phone support will be a charged call.

To obtain the phone numbers for specific technology request please take a look at the web site listed below.

<http://support.microsoft.com/default.aspx?scid=fh;EN-US;PHONENUMBERS>

If you are outside the US please see <http://support.microsoft.com> for regional support phone numbers.

I am sorry for any inconvenience brought up to you, and am greatly appreciated your time and understanding!

Best regards,

Brandy Nee

Microsoft CSS Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

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This newsgroup only focuses on SBS technical issues. If you have issues

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regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the