

Re: Companyweb – Cannot complete this action

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-11/msg00867.html>

- *From:* v-chayan@xxxxxxxxxxxxxxxxxxxxxxxx ("Charles Yang [MSFT]")
 - *Date:* Thu, 10 Nov 2005 06:53:01 GMT
-

Hi Cam,

Thanks for using the newsgroup.

In order to narrow down the issue, could you kindly describe the issue more clearly, after searching your post, I am still not clear about your issue, if possible could you describe it here, so that we can identify it more clearly.

Thanks for your efforts.

Best regards,

Charles Yang (MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

=====
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Re: Companyweb – Cannot complete this action

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| Thread-Topic: Companyweb – Cannot complete this action
| thread-index: AcXljdMMm+DOzIPVQeqsNHvDPGjUhw==
| X-WBNR-Posting-Host: 64.85.38.65
| From: =?Utf-8?B?Q2Ft?= <Cam@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
| References: <092549E7-CF23-49F9-BB4C-9E756A9102A9@xxxxxxxxxxxx>
<uptFAiq0FHA.3000@xxxxxxxxxxxxxxxxxxxx>
<kRWzFyt0FHA.1172@xxxxxxxxxxxxxxxxxxxx>
| Subject: Re: Companyweb – Cannot complete this action
| Date: Wed, 9 Nov 2005 16:29:34 -0800
| Lines: 194
| Message-ID: <B17197C8-FBF6-4CE4-8151-F1551283B40C@xxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain;
| charset="Utf-8"
| Content-Transfer-Encoding: 7bit
| X-Newsreader: Microsoft CDO for Windows 2000
| Content-Class: urn:content-classes:message
| Importance: normal
| Priority: normal
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
| Newsgroups: microsoft.public.windows.server.sbs
| NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
| Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGXA03.phx.gbl
| Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:220650
| X-Tomcat-NG: microsoft.public.windows.server.sbs

|
| Hi Charles,

|
| I know this isn't the WSS newsgroup but I haven't been able to find an
| answer for my issue anywhere. The error message in this post seems
| similar

| but the situation that causes the error is completely different. I made a
| few

| posts regarding my issue here:

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<http://support.microsoft.com/newsgroups/default.aspx?dg=microsoft.public.sharepoint.windowsservices&mid=f782d808-f220-4e2d-bce6-52eee70665a2&sloc=en-US&sloc=en-US>

| It's a very strange error since the sharepoint site (windows 2003 server with wss sp2 with a content and config db restored from a wss site that was

| pre-sp2) runs fine unless you try to change a list column header or reorder

| columns in a list. Can you point me in the right direction?

|

| Thanks a million

| Cam

|

| ""Charles Yang [MSFT]"" wrote:

|

| > HI,

| >

| > Welcome to SBS newsgroup.

| >

| > Issue description:

| > =====

| >

| > I understand that you encountered problem when using KB 827701 to recover

| > sharepoint database on SBS 2003.

| >

| > Analyzing and suggestions:

| > =====

| >

| > Generally speaking, it should be the expected error if you use the built in

| > administrator account to do that. This error occurs because the

| > Administrator account is the Site Collection Owner and has a security

| > identifier (SID) that does not match the SID in the database. To

resolve

| > this problem, you must log on with another domain administrator account to

| > reset ownership of the site collection.

| >

| > 1. Create a new domain administrator account by using the Add User Wizard

| > that is included with SBS 2003. Do not use the Active Directory Users and

| > Computers snap-in to create the user account. To create a domain

| > administrator account by using the Add User Wizard, follow these steps:

| >

| > a. Click "Start", and then click "Server Management".

| > b. In Server Management, click "Users".

| > c. Under "Manage Users", click "Add a User".

| > d. On the first page of the Add User Wizard, click "Next".

| > e. Type a name for the account, and then click "Next".

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- |> f. Type and then confirm a password for the new account, and then click
- |> "Next".
- |> g. In the "Templates" box, click "Administrator Template", and then click
- |> "Next".
- |> h. Click "Do not set up a computer", and then click "Next".
- |> i. Click "Finish" to complete the wizard.
- |>
- |> 2. Log on to the server by using the domain administrator account that you
- |> created in step 1.
- |>
- |> 3. Set the new domain administrator account as the new Site Collection
- |> Owner for the Companyweb Web site.
- |> To do this, follow these steps:
- |>
- |> a. Click "Start", point to "Administrative Tools", and then click
- |> "SharePoint Central Administration".
- |> b. Under "Security Configuration", click "Manage site collection
- owners".
- |> c. In the "Web Site URL" box, type "<http://companyweb> (without the
- |> quotation marks), and then click "View".
- |> d. In the "User name" box that is next to "Site Collection Owner",
- change
- |> the username to be the new domain administrator account, and then click
- |> "Check name".
- |> e. Click "OK".
- |>
- |> 4. Remove the site collection users for the Companyweb Web site. To do
- |> this, follow these steps:
- |>
- |> a. Click "Start", click "Run", type "<http://companyweb> (without the
- |> quotation marks), and then click "OK".
- |> b. On the Companyweb home page, click "Site Settings".
- |> c. Under "Administration", click "Go to Site Administration".
- |> d. Under "Site Collection Administration", click "View site collection
- user
- |> information".
- |> e. On the "Manage Site Collection Users" page, write down all the user
- |> accounts. You will use this information to re-create the user accounts.
- |> f. Select all accounts except the domain administrator account that you
- |> created in step 1, click "Remove Selected Users", and then click "OK"
- to
- |> confirm.
- |> Make sure to remove the following template accounts:
- |> - Administrator Tmpl
- |> - Mobile User Tmpl
- |> - Power User Tmpl
- |> - User Tmpl
- |>
- |> For more detailed steps about how to recover the sharepoint database, I

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|> suggest you careful go through the article to perform the tasks.

|>

|> I hope the information helps. If you need further assistance on this issue.

|> please let me know. I am glad to be of further assistance.

|>

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|>

|> Best regards.

|>

|> Charles Yang (MSFT)

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|> -----

|> | From: "Marina Roos [SBS-MVP]" <marina@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

|> | References: <092549E7-CF23-49F9-BB4C-9E756A9102A9@xxxxxxxxxxxxxxxx>

|> | Subject: Re: Companyweb – Cannot complete this action

|> | Date: Mon, 17 Oct 2005 01:22:26 +0200

|> | Lines: 33

|> | X-Priority: 3

|> | X-MSMail-Priority: Normal

|> | X-Newsreader: Microsoft Outlook Express 6.00.2800.1506

|> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2800.1506

|> | Message-ID: <uptFAiq0FHA.3000@xxxxxxxxxxxxxxxxxxxxxxxx>

|> | Newsgroups: microsoft.public.windows.server.sbs

|> | NNTP-Posting-Host: matterhorn.xs4all.nl 213.84.171.103

|> | Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP12.phx.gbl

|> | Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:161844

|> | X-Tomcat-NG: microsoft.public.windows.server.sbs

|>

|> | Hi Pawel,

|>

|> | How to perform a disaster recovery operation of SharePoint Services

|> | Companyweb and SharePoint Services Databases:

|> | <http://support.microsoft.com/?id=827701>

|>

|> | Drill down, it is there.

|>

|> | --

|> | Regards,

|>

|> | Marina Roos

|> | Microsoft SBS-MVP

|> | One of the Magical M&M's

|> | www.smallbizserver.net

|> | Take part in SBS forum:

|> | <http://www.smallbizserver.net/Default.aspx?tabid=53>

|>

|> | "Pawel W." <PawelW@xxxxxxxxxxxxxxxxxxxxxxxx> schreef in bericht

|> | news:092549E7-CF23-49F9-BB4C-9E756A9102A9@xxxxxxxxxxxxxxxx

|> |> Hi,

|> |>

|> |> we have installed new SBS 2003 (not from backup) and tried to

recover

|> |> sharepoint site (running on SQL server) according to

|> |> <http://support.microsoft.com/?id=827701>, however "Cannot complete

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this

|>|> action" message is displayed when I click View at Manage ite collection

|>|> owners (SharePoint Central Administration). The same result achieved

|> when

|>|> backup restored by stsadm.

|>|>

|>|> Regards

|>|>

|>|

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- Prev by Date: **RE: Scheule issue**
 - Next by Date: **RE: How to obtain password expiration date**
 - Previous by thread: **Re: Remote Web Workplace missing options**
 - Next by thread: **Re: Companyweb – Cannot complete this action**
 - Index(es):
 - ◆ **Date**
 - ◆ **Thread**