

Re: Remote Access Wizard – SBS 2003 SP1

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-11/msg00672.html>

- *From:* v-brancee@xxxxxxxxxxxxxxxxxxxxxxxx ("Brandy Nee [MSFT]")
 - *Date:* Tue, 08 Nov 2005 08:26:49 GMT
-

Hello Kevin,

Thank you for posting back!

I have read though the rraslog.txt file you sent to me, and I found the same error information as you attached in our Newsgroup.

```
Updating CMP template returned OK
Updating CMS template returned OK
Updating SED template returned OK
Creating proxy configuration file returned OK
*** Running IExpress to build the package returned ERROR 80004005
*** ERROR: Cannot delete temp directory CMP1FFA.tmp
Specifying error location (in CMAK) returned OK
*** CRRASCommit::CommitCMAK returned ERROR 80004005
*** CRRASCommit::CommitEx returned ERROR 80004005
```

Based on my experience, this issue may occur if:

- a. The Clientapps directory is moved to other location.
- b. Applied Windows Server 2003 SP1 but SBS SP1.

As you have installed full SBS 2K3 SP1, let's check whether the clientapps directory is pointing to an invalid location. I would like to know if you moved the Clientapps directory to other location.

While we moving Clieknapps directory to other location, we need at last change the following key to set the new path:

```
"HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\SmallBusinessServer\clientsetup"
```

Please refer to:

830254 How to move the client programs folder to another location in Windows

<http://support.microsoft.com/?id=830254>

So, if you have moved the ClientApps, please double check the registry key followed by the article Q830254 to make sure that ClientAppsRoot value has

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the correct data.

Please take your time to perform the steps. If you have any updates, please feel free to let me know. I am looking forward to hearing from you!

Best regards,

Brandy Nee

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

=====
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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>NNTP-Posting-Date: Sun, 06 Nov 2005 22:37:27 -0600
>From: "kevin milroy" <kevinm@xxxxxxxxxxxx>
>Newsgroups: microsoft.public.windows.server.sbs
>References: <NfWdnQLYbe-9DPbeRVn-tQ@xxxxxxxxxxxxxx>
<Au3Imd04FHA.3936@xxxxxxxxxxxxxxxxxxxxxxxx>
>Subject: Re: Remote Access Wizard – SBS 2003 SP1
>Date: Sun, 6 Nov 2005 20:37:19 -0800
>X-Priority: 3
>X-MSMail-Priority: Normal
>X-Newsreader: Microsoft Outlook Express 6.00.2900.2180

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>X-RFC2646: Format=Flowed; Original
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2180
>Message-ID: <DImdndYvBM2VR_PenZ2dnUVZ_smdnZ2d@xxxxxxxxxxxxxx>
>Lines: 186
>NNTP-Posting-Host: 69.17.62.2
>X-Trace:
sv3-7LNbZHZRXX0GyNy0GawYgTGGwrZJJpSYjJidNOz1iKANW5h1MHPXG2tVRzxqXbZAF0c8YPoEM
L48Vb7S!3OgZWv8+ALGTXbYa9XOafk6Ck9LakiCJRMU6j4gnS6wcG5uCqME2mvPscpHqaeZqTZCf
ZwHXKin3!Cb3Ta93BsDQ2UmFg9+nZ2OSJ6uvd
>X-Complaints-To: abuse@xxxxxxxxxxxxxx
>X-DMCA-Complaints-To: abuse@xxxxxxxxxxxxxx
>X-Abuse-and-DMCA-Info: Please be sure to forward a copy of ALL headers
>X-Abuse-and-DMCA-Info: Otherwise we will be unable to process your
complaint properly
>X-Postfilter: 1.3.32
>Path:
TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!newsfeed00.sul.t-online.de!t-onli
ne.de!border2.nntp.dca.giganews.com!border1.nntp.dca.giganews.com!nntp.gigan
ews.com!local01.nntp.dca.giganews.com!nntp.speakeasy.net!news.speakeasy.net.
POSTED!not-for-mail
>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:168161
>X-Tomcat-NG: microsoft.public.windows.server.sbs
>
>Thank you for the response–
>I have SBS 2003 SP1 installed on my server, I installed SBS 2003 SP1
>successfully in August 2005 with no problems.
>As part of the install I recall a step was included where the server was
>updated to Win Server 2003 Sp1
>Therefore, it Win 3K SP1 is reflected in my installed apps.
>The server has been running fine.
>
>The Remote Access Wizard runs almost to the end then hangs–
>The error message is exactly as the KB below details
><http://support.microsoft.com/default.aspx?scid=kb;en-us;897342>
>
>The portion of the rraslog.txt where error is identified is below:
>
>Updating CMP template returned OK
>Updating CMS template returned OK
>Updating SED template returned OK
>Creating proxy configuration file returned OK
>*** Running IExpress to build the package returned ERROR 80004005
>*** ERROR: Cannot delete temp directory CMP1FFA.tmp
>Specifying error location (in CMAK) returned OK
>*** CRRASCommit::CommitCMAK returned ERROR 80004005
>*** CRRASCommit::CommitEx returned ERROR 80004005
>
>The app event log error reads:
>Application Hang Category 101 Event ID 1002
>Hanging application sbsrras.exe ver 5.2.2651.0 hang module, hungapp, ver
>0.0.0.0

>
>Any direction would be appreciated
>Kevin

>
>
>
>

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• ***Follow-Ups:***

- ◆ ***Re: Remote Access Wizard – SBS 2003 SP1***
◇ *From:* kevin milroy

• ***References:***

- ◆ ***Re: Remote Access Wizard – SBS 2003 SP1***
◇ *From:* kevin milroy

- Prev by Date: ***RE: Exchange Forklift – what am I missing?***
- Next by Date: ***RE: Company Web, Calender Gone?????***
- Previous by thread: ***Re: Remote Access Wizard – SBS 2003 SP1***
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