

RE: SBS 2003 Std & Win 2000 Pro domain client problem

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-11/msg00657.html>

- *From:* v-branee@xxxxxxxxxxxxxxxxxxxxxx ("Brandy Nee [MSFT]")
 - *Date:* Tue, 08 Nov 2005 07:23:02 GMT
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Hello Tom,

Thank you for posting to the SBS Newsgroup.

I understand that there are some issues occur on two Windows 2K client workstations, so you want to rejoin these problematic client workstations into SBS 2K3 domain. If I have misunderstood your concern, please let me know.

Please understand that at this stage, we cannot determine whether rejoin workstations into domain is needed. This is because:

- a. We do not have a clear idea what exact issues occur on Windows 2K.
- b. We also do not know whether these issues are caused by domain user profiles have been modified.
- c. If the issues are caused by some third party software, their services still will be enabled even though you rejoin workstations domain. In this case, rejoin domain does not make sense.

I suggest that we isolate the issues first and then decide whether rejoin domain action is needed Please take your time to gather following information:

1. Please explain in detail "Two clients are printing controllers".
2. What is the exact "explorer.exe errors"? Please fully describe it. If you meet any error message, please capture a screen shot for us to better understand your scenario.
3. Also, what is the exact "shell errors"? Please provide detail error information for it. For example: error message, screen shot for us to better understand your scenario.

Please send the screen shots to my mailbox:v-branee@xxxxxxxxxxxxxxxxxx

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4. When did the issue occur? Did the workstations work fine before? Did you make any changes or install any software on the workstations, recently?
5. On the problematic client workstations, run "eventvwr" (without quotation marks), check whether there is any error. If yes, double click it, click the Copy button and paste the full content to the Newsgroup.
6. Do the issues occur on these two Win 2K workstations or all client workstations?
7. I suggest that we perform a clean boot on the problematic client workstations to see whether there is any third party interferences:

Download the MSCONFIG.exe on Problematic Windows 2000 Client workstations:

Update for Windows XP (KB906569)

<http://www.microsoft.com/downloads/details.aspx?FamilyID=9689f6e9-aded-44b8-bbbb-beae1b4a4bc9&displaylang=en>

- a. Click Start->Run, type "MSCONFIG" (without the quotation marks) and click OK.
- b. In the System Configuration Utility (MSConfig) window, click the "Startup" tab.
- c. Click to clear all the check marks from the list box under "Startup".
- d. Click the Services tab, check the "Hide all Microsoft Services" box and then click the "Disable All" button to disable the non-Microsoft services.
- e. Click OK to close the MSConfig window. Click Yes when you are asked to restart your computer in order to enable the changes.
- f. After restarting, please check whether this issue still exists.

Please take your time to perform the steps above and collect the information for us to troubleshoot your issue. If anything is unclear, please feel free to let me know. I am looking forward to hearing from you!

Best regards,

Brandy Nee

Microsoft CSS Online Newsgroup Support

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

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<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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>Reply-To: "Tom Allen" <tsa68@[removethisfirst]verizon.net>
>From: "Tom Allen" <tsa68@[removethisfirst]verizon.net>
>Subject: SBS 2003 Std & Win 2000 Pro domain client problem
>Date: Mon, 7 Nov 2005 09:53:36 -0500
>Lines: 22
>X-Priority: 3
>X-MSMail-Priority: Normal
>X-Newsreader: Microsoft Outlook Express 6.00.3790.1830
>X-RFC2646: Format=Flowed; Original
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.1830
>Message-ID: <O3fh2q64FHA.3036@xxxxxxxxxxxxxxxxxxxxxx>
>Newsgroups: microsoft.public.windows.server.sbs
>NNTP-Posting-Host: mail.blueprintsetc.com 207.136.202.58
>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP15.phx.gbl
>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:168281
>X-Tomcat-NG: microsoft.public.windows.server.sbs
>
>Heres' the situation...
>
>Set up SBS 2003 Standard Server 3-4 months ago now.
>
>Acting as internal/external web site, exchange server, and domain
>server internally for 12 clients. Two clients are printing controllers
>which "must" use Windows 2000 Pro. One of the 2000 clients are
>getting explorer.exe errors now and having obvious shell errors by
>missing title bars on windows, etc. Checked for viruses, etc, and
>no contaminations. Logged back in to 2000 machine using previous
>non-domain user admin account and all problems go away.

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>How do I redo SBS\ConnectComputer set up on 2000 Pro comp?
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>Do I delete domain profile from client first?
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>Any help at all greatly appreciated.
>
>
>Tom
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 - Next by Date: [***Re: RWW and Ports***](#)
 - Previous by thread: [***Re: Second NIC question – Posting error \(was: Second NIC question\)***](#)
 - Next by thread: [***RE: IPSec VPN Problems***](#)
 - Index(es):
 - ◆ [***Date***](#)
 - ◆ [***Thread***](#)