

RE: VPN disconnect!

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-11/msg00286.html>

- *From:* v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
 - *Date:* Fri, 04 Nov 2005 03:14:50 GMT
-

Hi Jason,

Thanks for posting here! Also thanks for Mike's input.

For your description, I understand that the VPN connection to the SBS server disconnected every 1 minute. If I am off base, please don't hesitate to let me know.

Let's perform the following tests to try to resolve the issue:

I. Please check the VPN secession idle time settings, please try to increase the timeout time to see if the issue be fixed.

You can verify the VPN session idle time in RRAS console (Start -> Administrative Tools -> Routing and Remote Access).

II. Additionally there are some known issues to the VPN connection disconnected automatically issue. Please refer to the following KB articles to get more information and apply hotfix to resolve the issue.

840654 Your VPN connection is disconnected after several minutes in Windows XP

<http://support.microsoft.com/?id=840654>

843357 You are unexpectedly disconnected from your VPN session after several

<http://support.microsoft.com/?id=843357>

After applied the hotfix and then try to test to see if the issue be fixed.

I appreciate your time. If you have any concern please let me know. I am happy to be assistance of you and looking forward to your reply!

Have a nice day!

Sincerely,

Jenny Wu
Microsoft CSS Online Newsgroup Support

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Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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>Thread-Topic: VPN disconnect!
>thread-index: AcXgvBO+jzbWK399RLqvHN7bymTVww==
>X-WBNR-Posting-Host: 70.241.71.228
>From: =?Utf-8?B?TWlrZS1pbi1Ib3VzdG9u?=
<MikeinHouston@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
>References: <3D1833A0-C7D3-40FC-95D6-CE9993556381@xxxxxxxxxxxx>
>Subject: RE: VPN disconnect!
>Date: Thu, 3 Nov 2005 13:18:03 -0800
>Lines: 14
>Message-ID: <B9286976-3086-4F6D-922C-DED301A5F6F2@xxxxxxxxxxxx>
>MIME-Version: 1.0
>Content-Type: text/plain;
> charset="Utf-8"
>Content-Transfer-Encoding: 7bit
>X-Newsreader: Microsoft CDO for Windows 2000
>Content-Class: urn:content-classes:message
>Importance: normal
>Priority: normal
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>Newsgroups: microsoft.public.windows.server.sbs
>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:167427
>X-Tomcat-NG: microsoft.public.windows.server.sbs

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>
>Hi Jason:
>
>I had a similiar problem in the past and had to change the default
>inactivity timeout setting. I'm thinking I made the change using regedit.
>sorry I can't be more precise, My memory cells have been written over 10
>times since then.
>
>Mike
>
>"Jason" wrote:
>
>> My VPN connection to the SBS Server disconnected every 1 minute.
Everything
>> seems to be working fine. I can access the shared folder, ping the
client,
>> rdp to the server. Is it a bug?
>

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 - Next by Date: [**Re: MAPI call 'OpenMsgStore' failed**](#)
 - Previous by thread: [**Re: Slow internet connection with SBS 2003**](#)
 - Next by thread: [**Re: MAPI call 'OpenMsgStore' failed**](#)
 - Index(es):
 - ◆ [**Date**](#)
 - ◆ [**Thread**](#)