

RE: Unable to join domain, access email, etc from client connecting to

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-11/msg00170.html>

- *From:* v-natliu@xxxxxxxxxxxxxxxxxxxxxxxx ("Nathan Liu [MSFT]")
 - *Date:* Thu, 03 Nov 2005 03:06:50 GMT
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Hello Robert,

Thank you for posting in the SBS newsgroup.

According to your description, I understand that you cannot join in the SBS Domain, and access Exchange mailbox, etc. If I have misunderstood the problem, please don't hesitate to let me know.

To narrow down this issue, please answer and perform the following questions and steps:

1. What's the exact detail error message when you are trying to join in the SBS Domain? Please make a screen shot of the error message and attach it in your reply.
2. As you mentioned, you found Event Error 1030 in the Event log, please kindly describe the detail information of this Event error.
3. If you want to modify the Group Policy setting that is configured when you installed the Windows Small Business Server 2003 Update, install the hotfix that is described in the following Microsoft Knowledge Base article:

842933 "The following entry in the [strings] section is too long and has been truncated" error message when you edit or view Group Policy in Windows Server 2003, in Windows XP, or in Windows 2000
<http://support.microsoft.com/default.aspx?kbid=842933>

Please note: the above article contains several hotfix for different operating system. Please choose the one for Windows Server 2003.

4. I think we can check the Local Security Policy settings on the SBS Server:

Check the following Local Policies:

- 1) Open Administrative Tools
- 2) Open Local Security Policy

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- 3) Double click Local Policy
- 4) Double click User Rights Assignment
- 5) Search for the following policies:
 - a. "Access this computer from the network"
 - b. "Deny access to this computer from the network"
- 6) The default settings for the "Access this computer from the network" policy is to allow: Administrators, Power Users, Users, Backup Operators, and the Everyone group. All should have check boxes checked
- 7) The default setting for the "Deny access to this computer from the network" policy is blank. No one should be listed in this policy (not configured).
- 8) Ensure that all the groups are listed to allow access and that no one is listed in the deny policy.

After that, let us reboot the Server to test the situation.

5. Gather the Group Policy result for a problematic client computer:

- a. On the SBS Server, click Start->Run, type GPMC.MSC and then click OK.
- b. When the Group Policy Management console opens, right click on "Group Policy Results" and choose "Group Policy Results Wizard".
- c. Click Next.
- d. Choose "Another computer" and then type the name of the problematic computer and click Next.
- e. Click Next.
- f. Click Next to start the progress.
- g. Click Finish.
- h. The results should be generated and you can view it in GPMC. Then right click the report node and choose Save Report. Save the report to a file and then paste all contents of the report in your reply.

I appreciate your time and cooperation. If anything is unclear, please feel free to let me know. I am looking forward to hearing from you.

Best regards,

Nathan Liu (MSFT)
Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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>Thread-Topic: Unable to join domain, access email, etc from client connecting to
>thread-index: AcXfjppDzEUDE2fvT0SH6aczYGreLQ==
>X-WBNR-Posting-Host: 66.159.223.250
>From: "=?Utf-8?B?Um9iZXJ0IEdivGRtYW4=?=" <RobertGoldman@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
>Subject: Unable to join domain, access email, etc from client connecting to
>Date: Wed, 2 Nov 2005 01:20:01 -0800
>Lines: 16
>Message-ID: <3CF80EA5-EA0D-4E74-8ED7-8E7278F71BB1@xxxxxxxxxxxx>
>MIME-Version: 1.0
>Content-Type: text/plain;
> charset="Utf-8"
>Content-Transfer-Encoding: 7bit
>X-Newsreader: Microsoft CDO for Windows 2000
>Content-Class: urn:content-classes:message
>Importance: normal
>Priority: normal
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>Newsgroups: microsoft.public.windows.server.sbs
>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:166851
>X-Tomcat-NG: microsoft.public.windows.server.sbs
>

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>I tried to receive my email via outlook as usual, and this time is asked
for
>my username and password. No matter what I typed in, it kept asking for
my
>password. I left and reentered the domain and now I get the error: the
user
>has not been granted the requested logon type at this computer...
>
>I look in the event log, and I see error 1030. I followed the
instructions
>for making sure that sysvol permissions are correct. When I go into the
>group policy management to add the allow access from remote computer using
>administrator, I get the login failure: the user has not been granted...
>
>I changed the permissions for sysvol and checked the group permissions,
etc,
>but no success.
>
>Without email I feel lost.....
>
>Please help.
>

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- Prev by Date: [**Re: Dreaded POP3 connector..**](#)
 - Next by Date: [**Re: When loggin off users computer i get sync errors**](#)
 - Previous by thread: [**Re: Convert a SBS2003 in a branch office to a member DC of the domain in the head office**](#)
 - Next by thread: [**Re: When loggin off users computer i get sync errors**](#)
 - Index(es):
 - ◆ [**Date**](#)
 - ◆ [**Thread**](#)

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