

RE: blank ISA console

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-11/msg00036.html>

- *From:* Connor <connor@xxxxxxxx>
 - *Date:* Tue, 1 Nov 2005 05:16:13 -0800
-

The console is back! Thanks

"Edward Tian" wrote:

- > Hi Connor:
- > Thank you for posting here.
- >
- > Based on my research, the issue may occur if the user profile is corrupted
- > or if the ISA MMC components are corrupted. Please perform the following
- > test to verify it:
- >
- > 1. Log on to the ISA Server.
- > 2. Open Computer Management | Local Users and Groups | Users, create a
- > testing user account and then add him into the local Administrators user
- > group.
- > 3. Log off and then logon by using the newly created user group.
- > 4. Launch ISA Management. Does the issue still exist?
- >
- > If the issue disappears, we should backup the profile of the problematic
- > user account, delete the profile and then logon by using that problematic
- > user account so that the SBS Server will rebuild a new user profile for
- > him/her.
- >
- > If the issue still exists, we may perform the following steps to repair ISA:
- >
- > 1. Close ISA Management.
- >
- > 2. Open Control Panel | Add or Remove Programs.
- >
- > 3. Click to select Microsoft ISA Server 2004, and then click Change/Remove
- > button.
- >
- > 4. Click Next, click Repair button, and then click Next.
- >
- > 5. Follow the instructions to finish the rest steps.
- >
- > 6. If the steps cannot resolve the issue, please remove ISA Server
- > Management based on Step 1 – Step 3, and then install ISA Server Management

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> back.
>
> After performing the above steps, please let me know the result at your
> earliest convenience.
>
> Hope the above information helps. Please feel free to let me know if you
> have any questions.
>
> Have a nice day!
>
>
> Best Regards
> Edward Tian(MSFT)
> Microsoft CSS Online Newsgroup Support
>
> Get Secure! – www.microsoft.com/security
> =====
> This newsgroup only focuses on SBS technical issues. If you have issues
> regarding other Microsoft products, you'd better post in the corresponding
> newsgroups so that they can be resolved in an efficient and timely manner.
> You can locate the newsgroup here:
> <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
>
> When opening a new thread via the web interface, we recommend you check the
> "Notify me of replies" box to receive e-mail notifications when there are
> any updates in your thread. When responding to posts via your newsreader,
> please "Reply to Group" so that others may learn and benefit from your
> issue.
>
> Microsoft engineers can only focus on one issue per thread. Although we
> provide other information for your reference, we recommend you post
> different incidents in different threads to keep the thread clean. In doing
> so, it will ensure your issues are resolved in a timely manner.
>
> For urgent issues, you may want to contact Microsoft CSS directly. Please
> check <http://support.microsoft.com> for regional support phone numbers.
>
> Any input or comments in this thread are highly appreciated.
> =====
> This posting is provided "AS IS" with no warranties, and confers no rights.
>
> -----
> | Thread-Topic: blank ISA console
> | thread-index: AcXeG5BUsr2SxODJRF25vbv8EGXLFA==
> | X-WBNR-Posting-Host: 220.234.174.46
> | From: =?Utf-8?B?Q29ubm9y?= <connor@xxxxxxxx>
> | Subject: blank ISA console
> | Date: Mon, 31 Oct 2005 05:04:01 -0800
> | Lines: 8
> | Message-ID: <8544E3CA-FD4F-46B7-9D7E-A5726C6EEA71@xxxxxxxxxxxxxx>
> | MIME-Version: 1.0

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> | Content-Type: text/plain;
> | charset="Utf-8"
> | Content-Transfer-Encoding: 7bit
> | X-Newsreader: Microsoft CDO for Windows 2000
> | Content-Class: urn:content-classes:message
> | Importance: normal
> | Priority: normal
> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
> | Newsgroups: microsoft.public.windows.server.sbs
> | NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
> | Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
> | Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:166203
> | X-Tomcat-NG: microsoft.public.windows.server.sbs
> |
> | We have SBS 2003 with ISA installed. The management console no longer
> opens
> | properly. When I attempted to open the console, the window remained
> blank, no
> | content ever appeared.
> |
> | How to solve this problem? The internet connection seems to be working.
> We
> | just cannot manage the isa.
> |
> | Connor A.
> |
>
>
>
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