

RE: Server Management does not open.

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-11/msg00011.html>

- *From:* "Bill Williams (DHL)" <BillWilliamsDHL@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 31 Oct 2005 14:25:02 -0800
-

""Brandy Nee [MSFT]"" wrote:

- > Hello Bill,
- >
- > Just a follow up. Can you open the other snap-in in Administrative Tools
- > (e.g. DNCP, DNS, Services, etc)? Have you installed any anti-virus software
- > on your server?
- >
- > Best regards,
- >
- > Brandy Nee
- >
- > Microsoft CSS Online Newsgroup Support
- >
- > Get Secure! – www.microsoft.com/security
- > =====
- > This newsgroup only focuses on SBS technical issues. If you have issues
- > regarding other Microsoft products, you'd better post in the corresponding
- > newsgroups so that they can be resolved in an efficient and timely manner.
- > You can locate the newsgroup here:
- > <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
- >
- > When opening a new thread via the web interface, we recommend you check the
- > "Notify me of replies" box to receive e-mail notifications when there are
- > any updates in your thread. When responding to posts via your newsreader,
- > please "Reply to Group" so that others may learn and benefit from your
- > issue.
- >
- > Microsoft engineers can only focus on one issue per thread. Although we
- > provide other information for your reference, we recommend you post
- > different incidents in different threads to keep the thread clean. In doing
- > so, it will ensure your issues are resolved in a timely manner.
- >
- > For urgent issues, you may want to contact Microsoft CSS directly. Please
- > check <http://support.microsoft.com> for regional support phone numbers.
- >

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> Any input or comments in this thread are highly appreciated.
> =====
> This posting is provided "AS IS" with no warranties, and confers no rights.
>
>
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> -----
>>Thread-Topic: Server Management does not open.
>>thread-index: AcXaIgKy/tcun38QTeG/RwrjsYi3ZQ==
>>X-WBNR-Posting-Host: 212.23.31.111
>>From: "?Utf-8?B?QmlsbCBXaWxsaWFtcyAoREhMKQ==?=" "
>><BillWilliamsDHL@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
>>References: <AEA1666D-2C70-4EAB-A997-29FF26CFB6F1@xxxxxxxxxxxx>
>><JxLZnxf2FHA.3220@xxxxxxxxxxxxxxxxxxxxxxxx>
>>Subject: RE: Server Management does not open.
>>Date: Wed, 26 Oct 2005 04:40:05 -0700
>>Lines: 146
>>Message-ID: <B83D9D9F-C0BC-4C60-8461-98BF739F9CC8@xxxxxxxxxxxx>
>>MIME-Version: 1.0
>>Content-Type: text/plain;
>> charset="Utf-8"
>>Content-Transfer-Encoding: 7bit
>>X-Newsreader: Microsoft CDO for Windows 2000
>>Content-Class: urn:content-classes:message
>>Importance: normal
>>Priority: normal
>>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>>Newsgroups: microsoft.public.windows.server.sbs
>>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
>>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:164637
>>X-Tomcat-NG: microsoft.public.windows.server.sbs
>>
>>
>>
>>"Brandy Nee [MSFT]" wrote:
>>> 1. You mentioned "I could not open the Server Management program to see
>> the
>>> ToDolist etc" and "I have not been able to open it since! either on the
>>> console or on an RDC connection." I have following questions:
>>>
>>> a. Please be more specific, can you open Server Management? OR
>>>
>>> b. You can Open Server Management, but there is no TO DO List.
>>>
>>>No window for MMC Server Management opens at all.
>>>
>>> I suggest that capture a screen shot for us to better understand your
>>> scenario.
>>>
>>>There is nothing to see, so a capture would not help.

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>>
>>>
>>> 2. Please explain in detail "On clicking the entry in the startup menu
>>> nothing happens. On finding it in the Administrative Tools folder, same
>>> thing; it doesn't open."
>>>
>>> Do you mean the Start Menu and the Administrative Tools folder is empty?
> I
>>> suggest that capture a screen shot for use to better understand your
>>> scenario.
>>
>>The entry in the start menu is there in the usual place at the top of the
>>left column of the start menu; though its icon is a sphere with a yellow
>>triangle with an exclamation mark on it instead of the usual crossed
> spanner
>>& hammer in front of a tower case.. On clicking it nothing opens.
>>On going to administrative tools in the normal manner via the Start menu,
>>the icons are as expected, the Server Management item is there again with
> the
>>sphere&triangle icon, on clicking it no window opens.
>>
>>>
>>> 3. I suggest that we reinstall MMC on your SBS Server. Please refer to
> the
>>> following KB article for detail steps:
>>>
>>> 829622 How to Reinstall the Small Business Server 2003 Consoles
>>> <http://support.microsoft.com/?id=829622>
>>
>>With this peculiarity happening so early in the build of a new system, I
>>think that merely re-installing MMC on spec, without full diagnosis, could
>>lead to an unknown number of future problems, so if anything is to be
>>re-installed it will be better for me to Zap the HD & start all over
> afresh,
>>reinstalling the whole server.
>>>
>>>
>>> 4. For your additional information:
>>>
>>> LaunchConsole.exe launches either Server Management or Server Management
>>> for Power Users console depending on the group membership of the users
>>> logging ON THE SERVER.
>>>
>>> It launches the management console appropriate for the user logging on
> the
>>> server. This EXE has no associated UI nor does it accept command-line
>>> parameters. The console that is launched is determined by the following
>>> logic. So please try whether you can open Server Management by following
>>> methods:
>>>
>>> – If the user is member of Domain Admins, LaunchConsole.exe launches

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>>> %allusersprofile%\Application Data\Microsoft\Small Business
>>> Server\Administration\itproconsole.msc
>>>
>>> – If the user is member of Domain Power Users, LaunchConsole.exe
> launches
>>> %allusersprofile%\Application Data\Microsoft\Small Business
>>> Server\Administration\mysbsconsole.msc
>>>
>>
>>Based on your comments above it tried RUN:
>>mmc "C:\Documents and Settings\All Users\Application
>>Data\Microsoft\SmallBusinessServer\Administration\itprobsconsole.msc"
>>This brings up a small dialog:
>> Snap-in failed to initialize
>> Name: Small Business Server Administrator Home Page
>> CLSID: (0142952-E3F9-931C-8D6E6608CD54)
>>Clicking the OK on that does open an MMC window with the expected Server
>>Management items in its left column, but on clicking them most say
>>"Snapin-failed to initialize" etc. First time, though may open later.
> clearly
>>that is not a procedure in which I can place any trust for a stable
> future.
>>
>>Bill Williams
>>
>>
>>
>>> -----
>>> >Thread-Topic: Server Management does not open.
>>> >thread-index: AcXZusN6+IwpKEfWSIWuIBJuzQOrWw==
>>> >X-WBNR-Posting-Host: 212.23.31.111
>>> >From: "=?Utf-8?B?QmlsbCBXaWxsaWFtcyAoREhMKQ==?="
>>> <BillWilliamsDHL@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
>>> >Subject: Server Management does not open.
>>> >Date: Tue, 25 Oct 2005 16:21:01 -0700
>>> >Lines: 24
>>> >Message-ID: <AEA1666D-2C70-4EAB-A997-29FF26CFB6F1@xxxxxxxxxxxx>
>>> >MIME-Version: 1.0
>>> >Content-Type: text/plain;
>>> > charset="Utf-8"
>>> >Content-Transfer-Encoding: 7bit
>>> >X-Newsreader: Microsoft CDO for Windows 2000
>>> >Content-Class: urn:content-classes:message
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>>> >Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA02.phx.gbl!TK2MSFTNGXA03.phx.gbl
>>> >Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:164470
>>> >X-Tomcat-NG: microsoft.public.windows.server.sbs

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I have wiped the hard disk & re-installed SBS 2003 from scratch to remove the above problem

Bill

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- Prev by Date: *Re: Upgrading hardware*
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 - Previous by thread: *Re: Upgrading hardware*
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