

## RE: Users My Documents Target Location

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-10/msg02727.html>

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- *From:* Ronnie <[Ronnie@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Ronnie@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 28 Oct 2005 08:17:11 -0700
- 

Sorry what I also forgot to mention was that the SBS\_LOGIN\_SCRIPT.bat was correct. I have also sent you the logs and reports as requested.

Thanks.

""Jenny wu [MSFT]"" wrote:

- > Hi Ronnie,
- >
- > Thanks for your update!
- >
- > That when boot up, the CMD windows did not appear indicates that the user
- > logon script is not correct. Please double check the user account logon
- > script:
- >
- > a. Locate Server Management console -> Users, right click the user account
- > to open its Properties page.
- > b. Click Profile tab, check if it is correct of Logon Script. By default:
- > it should be: SBS\_LOGIN\_SCRIPT.bat
- >
- > Then try to run Change User Permissions wizard to refresh the user account
- > permissions. Then try to follow KB 230738 to reset the offline files cache
- > or database on the client computer. And then try to test, how about the
- > result?
- >
- > 230738 How to Restart the Offline Files Cache/Database
- > <http://support.microsoft.com/?id=230738>
- >
- > If the issue persists, please help me collect some log files for further
- > analyze:
- > a. change\_user\_permissions\_wizard.log
- > It locates in: C:\Program Files\Microsoft Windows Small Business
- > Server\Support
- > b. Group policy report
- > c. Related error event message
- >
- > I appreciate your time. I am happy to be assistance of you and look forward
- > to your reply!

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>  
> Have a nice day!  
>  
> Sincerely,  
>  
> Jenny Wu  
> Microsoft CSS Online Newsgroup Support  
> Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)  
> =====  
> This newsgroup only focuses on SBS technical issues. If you have issues  
> regarding other Microsoft products, you'd better post in the corresponding  
> newsgroups so that they can be resolved in an efficient and timely manner.  
> You can locate the newsgroup here:  
> <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>  
>  
> When opening a new thread via the web interface, we recommend you check the  
> "Notify me of replies" box to receive e-mail notifications when there are  
> any updates in your thread. When responding to posts via your newsreader,  
> please "Reply to Group" so that others may learn and benefit from your  
> issue.  
>  
> Microsoft engineers can only focus on one issue per thread. Although we  
> provide other information for your reference, we recommend you post  
> different incidents in different threads to keep the thread clean. In doing  
> so, it will ensure your issues are resolved in a timely manner.  
>  
> For urgent issues, you may want to contact Microsoft CSS directly. Please  
> check <http://support.microsoft.com> for regional support phone numbers.  
>  
> Any input or comments in this thread are highly appreciated.  
> =====  
> This posting is provided "AS IS" with no warranties, and confers no rights.  
>  
> -----  
>>Thread-Topic: Users My Documents Target Location  
>>thread-index: AcXbXFNWgbFqsLr6RZSp6xLGVJWvBg==  
>>X-WBNR-Posting-Host: 68.89.178.201  
>>From: =?Utf-8?B?Um9ubmll?= <Ronnie@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
>>References: <2CE5E4B6-E1A0-4193-A91C-A406DF4EE6CE@xxxxxxxxxxxxxx>  
>><TLuT3Fg2FHA.3936@xxxxxxxxxxxxxxxxxxxxxxxxxx>  
>>Subject: RE: Users My Documents Target Location  
>>Date: Thu, 27 Oct 2005 18:10:03 -0700  
>>Lines: 157  
>>Message-ID: <E01EE5A3-55E4-45BA-81BE-9E9730D6938C@xxxxxxxxxxxxxx>  
>>MIME-Version: 1.0  
>>Content-Type: text/plain;  
>> charset="Utf-8"  
>>Content-Transfer-Encoding: 7bit  
>>X-Newsreader: Microsoft CDO for Windows 2000  
>>Content-Class: urn:content-classes:message  
>>Importance: normal

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> > Priority: normal  
> > X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0  
> > Newsgroups: microsoft.public.windows.server.sbs  
> > NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250  
> > Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl  
> > Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:165324  
> > X-Tomcat-NG: microsoft.public.windows.server.sbs  
> >  
> > Hi Jenny,  
> >  
> > thanks for helping out!  
> >  
> > We are running XP Pro Sp2. Roaming profiles are not enabled. I've tried  
> > your suggestion as per point II – no joy.  
> >  
> > I have noticed that it says its synch'ing during logon/off but when I  
> > check  
> > the Users folder on the server its out of synch. Also noticed that when  
> > the  
> > client boots up the CMD window that runs is no longer appearing. The  
> > user's  
> > account was also removed from our SharePoint Services Intranet.  
> >  
> > Any further thoughts?  
> >  
> > Regards.  
> >  
> > ""Jenny wu [MSFT]"" wrote:  
> >  
> >> Hi Ronnie,  
> >>  
> >> Thanks for you posting here!  
> >>  
> >> For your description, I understand that you can not redirect My  
> > Documents  
> >> to server box. If I am off base, please don't hesitate to let me know.  
> >>  
> >> One thing we need to clarify that the Folder redirection policy will  
> > work  
> >> on Windows 2000/XP based clients only, the Windows 95/98 client does not  
> >> support group policy deployment.  
> >>  
> >> More information:  
> >> 232692 Folder Redirection Feature in Windows  
> >> <http://support.microsoft.com/?id=232692>  
> >>  
> >> Let's try follow tests to trouble shoot the issue:  
> >>  
> >> I. Have you also enabled Offline files and Roaming profile of domain  
> > users?  
> >> If so, please note that we should not use Offline Folder caching on

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> roaming  
> >> user profile shared directories.  
> >>  
> >> It is important to turn off Offline Folder caching for shared  
> directories  
> >> where roaming user profiles are stored. If you do not turn off Offline  
> >> Folder caching for a user's profile, you might experience  
> synchronization  
> >> problems when both Offline Folders and roaming user profiles try to  
> >> synchronize the files in a user's profile.  
> >>  
> >> II. Please refresh the user account using Change User Permissions wizard  
> >> and then redirect the user my documents with Configure My Documents  
> >> Redirection wizard. Then run command "gpupdate /force" (no quotation  
> marks)  
> >> in command prompt to force the group policy update to client computers.  
> >>  
> >> The user logoff and logon the computer to see if the issue be fixed.  
> >>  
> >> III. If the issue persists, please double check all your group policies  
> to  
> >> ensure there is no other group policy override the My Document  
> Redirection  
> >> policy.  
> >>  
> >> When a computer starts and a user logs on, there is an order in which  
> >> computer policy and user policy are applied. I am afraid that your group  
> >> policy to OU users was overridden.  
> >>  
> >> More information:  
> >> Order of events when starting up and logging on  
> >>  
> >> <http://www.microsoft.com/technet/prodtechnol/windowsserver2003/library/Serve>  
> >> rHelp/b74be6d3-ea6c-432f-9240-61e73168021d.mspx  
> >>  
> >> Please kindly help me collect some information to isolate the issue:  
> >>  
> >> 1. Does the issue happen on the only one user account or all domain  
> users?  
> >> 2. Have you enabled roaming profile and offline files?  
> >> 3. Please run command "Gpresult /v > C:\gpver.txt" (no quotation marks)  
> >> respectively on the SBS server box and the problematic computer and then  
> >> send the C:\gpver.txt files to my mailbox: v-yanniw@xxxxxxxxxxxxxx  
> >> 4. Can you find any related error event in the event viewer of the  
> server  
> >> and the problematic computer? If yes, please tell me the detail error  
> >> message.  
> >>  
> >> I appreciate your time and efforts to perform test and collect  
> information.  
> >> I am happy to be assistance of you and looking forward to your reply!

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>>> Sincerely,  
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>>> so, it will ensure your issues are resolved in a timely manner.  
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>>> For urgent issues, you may want to contact Microsoft CSS directly.  
> Please  
>>> check <http://support.microsoft.com> for regional support phone numbers.  
>>>  
>>> Any input or comments in this thread are highly appreciated.  
>>> =====  
>>> This posting is provided "AS IS" with no warranties, and confers no  
> rights.  
>>>  
>>> -----  
>>> >Thread-Topic: Users My Documents Target Location  
>>> >thread-index: AcXZdDc3CF3mam6IRuKWu5BljM+5Pg==  
>>> >X-WBNR-Posting-Host: 72.20.135.55  
>>> >From: =?Utf-8?B?Um9ubmll?= <Ronnie@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
>>> >Subject: Users My Documents Target Location  
>>> >Date: Tue, 25 Oct 2005 07:56:01 -0700  
>>> >Lines: 15  
>>> >Message-ID: <2CE5E4B6-E1A0-4193-A91C-A406DF4EE6CE@xxxxxxxxxxxx>  
>>> >MIME-Version: 1.0



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- Next by Date: *Unable to browse workstations in the network*
- Previous by thread: *RE: Users My Documents Target Location*
- Next by thread: *RE: Users My Documents Target Location*
- Index(es):
  - ◆ *Date*
  - ◆ *Thread*