

# Re: Error when installing SQL server 200 on SBS 2003

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-10/msg01968.html>

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- *From:* "Alambiki" <[Alambiki@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Alambiki@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Thu, 20 Oct 2005 04:50:01 -0700
- 

Hi Charles,

Thank you for you reply

1/ the problem I translated from french to english was the one you guessed

2/ Your post solved the problem

In fact I got the same error message when upgrading to SQL SP4

I really want to thank you about the time you spent answering me.

I can now process the SQL install + crm.

Have a great day

Pascal

""Charles Yang [MSFT]"" wrote:

> HI,

>

> Thanks for using SBS newsgroup.

>

> Issue description:

> =====

>

> I understand that you encountered a problem when you install the SQL 2000

> on SBS 2003.

>

> Analyzing and suggestions:

> =====

>

> Before we go any further, can I assume that you have encountered the error

> "A previous program installation created pending file operations on the

> installation machine? You must restart the computer before running setup".

> I am sorry for not finding the detailed error message you referred to, it

> should be caused by the translation issue.

>

> Please note that if the steps can not resolved your problem, it might be

> your best interest to call CSS or use local public newsgroup, as the error

> message might be different if you use a non-English version.

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- >
- > CSS information:
- >
- >
- > To obtain the phone numbers for specific technology request please take a
- > look at the web site listed below.
- >
- > <http://support.microsoft.com/default.aspx?scid=fh:EN-US:PHONENUMBERS>
- >
- > If you are outside the US please see <http://support.microsoft.com> for
- > regional support phone numbers.
- >
- >
- > To work around this problem, depending on the source of the error, you can
- > use any one of the following methods:
- >
- > 1. Restart the computer and see if you are able to run the setup. If the
- > restart does not help, use the steps that follow.
- > 2. Perform these steps and then run the SQL Server 2000 setup again:
- >
- > a. Click Start, and then click Run.
- > b. In the Open dialog box, type: "Regedit" (without the quotation marks) or
- > "Regedt32" (without the quotation marks)
- > c. Click OK.
- > [Note] Please make sure that you only delete the value mentioned, not the
- > whole session manager key.
- >
- > d. In Registry Editor, expand the following registry subkey:
- > HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Control\Session Manager
- >
- > e. On the File menu, click Export.
- > [Note] In Microsoft Windows 2000, click Export Registry File from the
- > Registry menu.
- >
- > f. In the File name text box, type: "Session Manager Key" (without the
- > quotation marks)
- > g. Click Save.
- > h. In the right-pane of the Registry Editor window, right-click
- > PendingFileRenameOperations. On the shortcut menu that appears, click
- > Delete.
- > i. In the Confirm Value Delete message dialog box that appears, click Yes.
- > j. On the File menu, click Exit.
- > [Note] In Windows 2000, click Exit on the Registry menu.
- > k. Restart the computer.
- > l. Using the Registry Editor, verify that the PendingFileRenameOperations
- > registry value is not available.
- >
- > [Note] The PendingFileRenameOperations registry value may be re-created
- > when you restart the computer. If the registry values are re-created,
- > delete the PendingFileRenameOperations registry value again by completing
- > steps a through j, and then run SQL Server 2000 Setup. Do not restart the

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- > computer before you run SQL Server 2000 Setup.
- >
- > 3. Check other control set keys (for example, ControlSet001, ControlSet002,
- > and so forth) for the same values and also delete them.
- > 4. Identify the virtual memory settings on the computer. If the paging file
- > is too small or if there is no paging file, this error message may occur at
- > startup:
- >
- > Limited Virtual Memory Your system has no paging file or the paging file is
- > too small.
- >
- > If the error message occurs, determine the placement of the paging file
- > from the virtual memory settings and give that drive full permissions for
- > the system account.
- >
- > More information:
- > =====
- >
- > 312995 PRB: SQL Server 2000 Installation Fails with "...previous program
- > installation..." Error Message
- > <http://support.microsoft.com/kb/312995>
- >
- > Hope the above information helpful; please feel free to let me know the
- > results. I am glad to be of further assistance.
- >
- >
- >
- > Best regards,
- >
- > Charles Yang (MSFT)
- >
- > Microsoft CSS Online Newsgroup Support
- >
- > Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)
- >
- > =====
- > This newsgroup only focuses on SBS technical issues. If you have issues
- > regarding other Microsoft products, you'd better post in the corresponding
- > newsgroups so that they can be resolved in an efficient and timely manner.
- > You can locate the newsgroup here:
- > <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
- >
- > When opening a new thread via the web interface, we recommend you check the
- > "Notify me of replies" box to receive e-mail notifications when there are
- > any updates in your thread. When responding to posts via your newsreader,
- > please "Reply to Group" so that others may learn and benefit from your
- > issue.
- >
- > Microsoft engineers can only focus on one issue per thread. Although we
- > provide other information for your reference, we recommend you post
- > different incidents in different threads to keep the thread clean. In doing

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> so, it will ensure your issues are resolved in a timely manner.  
>  
> For urgent issues, you may want to contact Microsoft CSS directly. Please  
> check <http://support.microsoft.com> for regional support phone numbers.  
>  
> Any input or comments in this thread are highly appreciated.  
> =====  
> This posting is provided "AS IS" with no warranties, and confers no rights.  
>  
>  
> =====  
> When responding to posts, please "Reply to Group" via your newsreader so  
> that others may learn and benefit from your issue.  
> =====  
>  
> This posting is provided "AS IS" with no warranties, and confers no rights.  
>  
> -----  
> | From: "TimeTraveller" <TimeTraveller@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
> | References: <52C02A80-3CD4-4AF6-957A-2197DC3B39AA@xxxxxxxxxxxxxxxx>  
> | Subject: Re: Error when installing SQL server 200 on SBS 2003  
> | Date: Wed, 19 Oct 2005 23:13:38 +0100  
> | Lines: 26  
> | X-Priority: 3  
> | X-MSMail-Priority: Normal  
> | X-Newsreader: Microsoft Outlook Express 6.00.3790.1830  
> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.1830  
> | X-RFC2646: Format=Flowed; Original  
> | Message-ID: <#3P8cpP1FHA.3892@xxxxxxxxxxxxxxxxxxxxxxxx>  
> | Newsgroups: microsoft.public.windows.server.sbs  
> | NNTP-Posting-Host: 82-34-13-254.cable.ubr02.basi.blueyonder.co.uk  
> 82.34.13.254  
> | Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP12.phx.gbl  
> | Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:162817  
> | X-Tomcat-NG: microsoft.public.windows.server.sbs  
> |  
> | Update the Windows Installer  
> |  
> | TT.  
> |  
> | "Alambiki" <Alambiki@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
> | <news:52C02A80-3CD4-4AF6-957A-2197DC3B39AA@xxxxxxxxxxxxxxxx>  
> | > Hi,  
> | > I am trying to install SQL 2000 server on my SBS 2003 server (I own the  
> | > SBS  
> | > 2003 server Premium).  
> | > I installed the OS lately and made all the Microsoft update.  
> | > I am now trying to install the SQL 2000 server and get this error  
> | message:  
> | > (It is the english translation of what I get on my screen)  
> | >

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> |> Error message: "A previous installation program created operation files  
> |> waiting for Installtion on your computer. You have to reboot it before  
> |> executing the installation."  
> |>  
> |> Of course I rebooted my server, but nothing happened.  
> |>  
> |> Any idea of what to do ?  
> |> Thank you for your help  
> |>  
> |>  
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> |  
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• *Follow-Ups:*

- ◆ [Re: Error when installing SQL server 200 on SBS 2003](#)  
◇ From: "Charles Yang [MSFT]"

• *References:*

- ◆ [Re: Error when installing SQL server 200 on SBS 2003](#)  
◇ From: TimeTraveller
- Prev by Date: [Re: Outbound email tracking?](#)
- Next by Date: [RE: SBS 2003 – errors running Internet connection Wizard and Remote Access Wizard](#)
- Previous by thread: [Re: Error when installing SQL server 200 on SBS 2003](#)
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