

Re: Can't send mail to smtp server from home.

## Re: Can't send mail to smtp server from home.

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-10/msg01903.html>

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- *From:* [v-chayan@xxxxxxxxxxxxxxxxxxxxxx](mailto:v-chayan@xxxxxxxxxxxxxxxxxxxxxx) ("Charles Yang [MSFT]")
  - *Date:* Thu, 20 Oct 2005 01:22:22 GMT
- 

Hi John,

Thanks for updates.

>From your description, the issue did not occur on Outlook software, so it might relate to the third party software, as the issue seems to relate to authentication methods, I suggest you contact with the third party software for how to configure the authentication on the software for emails.

Addition information about outlook 2000:

195578 How to set up Internet mail accounts in Outlook 2000 Internet Mail Only  
<http://support.microsoft.com/?id=195578>

Please note that the SPA password issue should be related to your Exchange configuration for POP3 server. You need to check it to make sure that the configuration is correctly on your POP3 server on Exchange.

For the RPC and OWA issue, I am sorry for not describing the issue clearly, you need to enable RPC and OWA by running CEICW wizard, you can refer to the KB article below to run it, make sure that you choose access outlook from internet and OWA is selected in the web service pages.

825763 How to configure Internet access in Windows Small Business Server 2003  
<http://support.microsoft.com/?id=825763>

In addition, please make sure that you have a FQDN name, if you want to access it from internet; from your reply I find you have tried to access the website via SBS server name from internet. It is not possible to do that from a remote workstation directly. You need do it on an internal client computer; you can rerun CEICW to make sure that your website is published correctly. If you want to access it from remote workstation via VPN server, you need to make sure that you have not set any restriction for RWW websites.

Checking IP restriction for RWW website:

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1. Open IIS node on server managements.
2. Right click the remote virtual directory on Default website. Choose properties.
3. In the Directory security tab, please check the IP restriction tab, make sure that you have no limitation for this VD.
4. Please also check your proxy setting on the remote client computer, try to disable the proxy server to see if the issue still exists or not?

For accessing OWA, please use the following link:

<https://FQDN name/exchange> or <https://SBS server public IP/exchange>.

By default, the RWW and OWA will use https connections, so you did not to worry about that. All can be done by running CEICW, please carefully go through the wizard.

Thanks for your understanding on this issue. Please feel free to post back your concerns. I am glad to help you.

Best regards,

Charles Yang (MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:  
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

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Any input or comments in this thread are highly appreciated.

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=====

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-----  
| From: John Van Hengel <jvh@xxxxxxxxxxxxxxxxxxxxxx>  
| Subject: Re: Can't send mail to smtp server from home.  
| Date: Wed, 19 Oct 2005 11:24:29 -0500  
| Reply-To: jvh@xxxxxxxxxxxxxxxxxxxxxx  
| Message-ID: <opqcl1d6t80c60131qnhtsm28obmnp4g9c@xxxxxxx>  
| References: <ihj711lqnv10un92jvjce4mvp8qvg5hpqj@xxxxxxx>  
<mil711tf5u637t5ercdpeqlvc9q3jtcii8@xxxxxxx>  
<u01lrY70FHA.1172@xxxxxxxxxxxxxxxxxxxxxx>  
| X-Newsreader: Forte Agent 1.93/32.576 English (American)  
| MIME-Version: 1.0  
| Content-Type: text/plain; charset=us-ascii  
| Content-Transfer-Encoding: 7bit  
| Newsgroups: microsoft.public.windows.server.sbs  
| NNTP-Posting-Host: rrcs-24-106-55-26.west.biz.rr.com 24.106.55.26  
| Lines: 1  
| Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP15.phx.gbl  
| Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:162737  
| X-Tomcat-NG: microsoft.public.windows.server.sbs

| Charles,  
| I used your article to attempt to get the RPC up and running again.  
| when I do the <http://server01.strasser-hardware.com/remote> from the  
remote workstation all I get is  
| HTTP Error 403 - Forbidden  
| Internet Explorer  
|  
| If I do it from an internal workstation, it gives a cert warning then  
display the login screen with  
| an HTTPS prefix.

|  
| On Tue, 18 Oct 2005 07:32:55 GMT, v-chayan@xxxxxxxxxxxxxxxxxxxxxx ("Charles  
Yang [MSFT]") wrote:  
| >More info:  
| >  
| >833401 How to configure RPC over HTTP on a single server in Exchange  
Server

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|>2003  
|><http://support.microsoft.com/?id=833401>  
|>  
|>2. If you can send email successfully via outlook on your wife's client  
|>computer, this should be the Incredimail problem; it is your best  
|>interest  
|>to call that software vendor for further support. Of course, it is a  
|>good  
|>idea to use outlook as the mail client in an Exchange environments.  
|>  
|>I appreciate your time to perform tests, please feel free to let me know  
|>the results. I am glad to be of further assistance.  
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|>  
|>Best regards,  
|>  
|>Charles Yang (MSFT)  
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|>Microsoft CSS Online Newsgroup Support  
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• **References:**

- ◆ **Re: Can't send mail to smtp server from home.**  
    ◇ From: "Charles Yang [MSFT]"
- Prev by Date: **RE: Server Error in '/Remote' Application**
- Next by Date: **Re: why bypass ISA?**
- Previous by thread: **Re: Can't send mail to smtp server from home.**
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