

RE: Share drive showing incorrect size

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-10/msg01826.html>

- *From:* v-crinal@xxxxxxxxxxxxxxxxxxxxxxxx ("Crina Li")
 - *Date:* Wed, 19 Oct 2005 06:35:50 GMT
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Hi Matthew,

Thank you for posting in SBS newsgroup.

Is "Disk Quota" enabled on the drive on which the share folder is stored? In SBS 2003, quotas will be automatically configured on the volume where the Users Shared Folders directory resides (which is C: by default). Quota is configured as below:

1. Enable Quota management is checked.
2. Deny disk space to users exceeding quota limit is checked.
3. Limit disk space is set to 1 GB. Set warning level is set to 900 MB.
4. Log event when a user exceeds their quota limit is checked.
5. Log event when a user exceeds their warning level is checked.
6. Disk Quota is not configured for Administrators.

Therefore, when a user maps a drive to a share folder on the volume, the capacity of the drive is the configured quota limit. To increase the capacity of the mapped drive, you may want to set a larger quota limit for users. To do so:

Right-click the hard drive where the shared folder is located and click Properties. On the Quota tab, enter a larger quota limit in the text box next to "Limit disk space to". Please note this quota limit is assigned to new users. To modify the setting for an existing user, click Quota Entries. Locate the entry for the user, right-click on it and click Properties. Enter a value in the text box next to "Limit disk space to".

Another option is to disable quota management so that the user can use all available space on the volume.

Additional information:

326212 HOW TO: Manage Disk Capacity and Using Disk Quotas in Windows Server 2003
<http://support.microsoft.com/?id=326212>

Also you will experience such issues when the shared folder is too big

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since counting the folder size needs to enumerate all the files. If the problem still persists at this time please help me by collecting the following information for research:

1. Does this issue occur on all Windows XP clients? Does it occur on Windows 2000 or earlier clients?
2. Does this issue only occur on one shared folder on the server? Do you have other shared folders which have the same level of size?
3. Do you check the folder size when you browse to the server (\\server) or do you map the shared folder to a network drive and then check the network drive size?

More information:

Moving Data Folders for Windows Small Business Server 2003
<http://www.microsoft.com/downloads/details.aspx?FamilyID=A1D0AF69-1287-4225-BD8B-59C89F44984B&displaylang=en>

Hope this helps.

Please feel free to let me know if you have any questions or if you need further assistance.

I'm looking forward to hearing from you.

Best regards,

Crina Li (MSFT)

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<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing

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