

RE: Error installing SBS SP1

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-10/msg01793.html>

- *From:* v-chayan@xxxxxxxxxxxxxxxxxxxxxx ("Charles Yang [MSFT]")
 - *Date:* Wed, 19 Oct 2005 01:18:31 GMT
-

Hi Tim,

Thanks for your emails.

After checking the log you email to us, we confirm that Small Business Server SP1 has been successfully installed on your system. The reason that you received the error message is that the Outlook 2003 files are not in your c:\clntapps\clntapps5\outlook2003 directory. The service packs attempts to update these files and when it cannot find them it throws the error that we are seeing. This is a benign error unless you want to deploy Outlook to your clients. Based on our conversation all the clients already have Office so you will not want to deploy stand-alone Outlook. If you decide to deploy Outlook in the future you will need to re-run the SBS 2003 setup and choose to install Outlook as part of Client Apps.

Thanks again for your effort on this issue, please feel free to let me know if you have any further concerns. I am glad to be of further assistance.

Best regards,

Charles Yang (MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

=====
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader,

RE: Error installing SBS SP1

please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| X-Tomcat-ID: 78501505
| References: <1BBCC706-7D42-4619-9152-AFCC51E0C9B4@xxxxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain
| Content-Transfer-Encoding: 7bit
| From: v-chayan@xxxxxxxxxxxxxxxxxxxxxx ("Charles Yang [MSFT])
| Organization: Microsoft
| Date: Mon, 10 Oct 2005 05:50:27 GMT
| Subject: RE: Error installing SBS SP1
| X-Tomcat-NG: microsoft.public.windows.server.sbs
| Message-ID: <RirUG6VzFHA.3464@xxxxxxxxxxxxxxxxxxxxxx>
| Newsgroups: microsoft.public.windows.server.sbs
| Lines: 194
| Path: TK2MSFTNGXA02.phx.gbl
| Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:211604
| NNTP-Posting-Host: tomcatimport2.phx.gbl 10.201.218.182

| Hi,

| Thanks for posting into SBS newsgroup.

| Issue description:

| =====

| I understand that when you install SBS 2003 SP1, you encountered some problem but you find on the setup log there were no error information.

RE: Error installing SBS SP1

| Analyzing and suggestion:

| =====

| Generally speaking, when install SBS 2003 SP1 we will records the error
| information on the following log files, if possible please help gather
| the

| log file and send to my mailbox:

| From the \program files\microsoft integration\windows small business
| server

| 2003\logs directory, paste the following files to newsgroup:

| eventlog.txt

| errorlog.txt

| C:\WINDOWS\KB885918.log

| As you mean the error you encountered occurs after you applied the SBS
| 2003

| SP1, if so please reapply the SBS 2003 SP1 to your SBS to see if you
| still

| encounter this error or not, if you can reproduce it, please also send me
| a

| screenshot about the issue to me.

| My mailbox is v-chayan@xxxxxxxxxxxxxx

| I appreciate your effort on this issue, please feel free to let me know
| the

| results as your convenience. I am glad to be of further assistance.

| Best regards,

| Charles Yang (MSFT)

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|-----
| Thread-Topic: Error installing SBS SP1
| thread-index: AcXMGsYftS0juvh6S5OzYvEmVn7j5Q==
| X-WBNR-Posting-Host: 62.66.205.254
| From: "?Utf-8?B?TWlqYWtpREs=?" <MijakiDK@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
| Subject: Error installing SBS SP1
| Date: Sat, 8 Oct 2005 08:13:01 -0700
| Lines: 157
| Message-ID: <1BBCC706-7D42-4619-9152-AFCC51E0C9B4@xxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain;
| charset="Utf-8"
| Content-Transfer-Encoding: 7bit
| X-Newsreader: Microsoft CDO for Windows 2000
| Content-Class: urn:content-classes:message
| Importance: normal
| Priority: normal
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
| Newsgroups: microsoft.public.windows.server.sbs
| NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
| Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl

RE: Error installing SBS SP1

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|| Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:159838
|| X-Tomcat-NG: microsoft.public.windows.server.sbs

|| Hi,

|| I have just installed SBS on a new server and domain. Now I have
patched
|| the
|| server like this.

|| <http://download.microsoft.com/download/e/0/f/e0fee8ce-768d-41c0-8871-9bc48e0b3fc3/ToDownloadFilesandReadInstructions.htm>

|| All went well until SBS SP1 returned with an error and message saying
|| that
|| the error was described in this log file. The SBS SP1 patch said to
|| correct
|| the error and re-run the SBS SP1 patch after this. BUT I do not see any
|| errors.

|| Am I home free or....

|| [Setup run at 22:14:03 on 10/06/05]

|| Component Name: Microsoft Exchange

|| Version: 6.5

|| Installation Status: Success

|| Error Message: NA

|| Component Name: Microsoft Exchange Forest Preparation

|| Version: NA

|| Installation Status: Success

|| Error Message: NA

|| Component Name: Microsoft Exchange Domain Preparation

|| Version: NA

|| Installation Status: Success

|| Error Message: NA

|| Component Name: Microsoft Exchange Messaging and Collaboration Services

|| Version: 6.5

|| Installation Status: Success

|| Error Message: NA

|| Component Name: Microsoft Exchange System Management Tools

|| Version: 6.5

|| Installation Status: Success

|| Error Message: NA

|| Component Name: Server Tools

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|| Version: 5.2
|| Installation Status: Success
|| Error Message: NA
||
|| Component Name: Administration
|| Version: 5.2
|| Installation Status: Success
|| Error Message: NA
||
|| Component Name: Monitoring
|| Version: 5.2
|| Installation Status: Success
|| Error Message: NA
||
|| Component Name: Networking
|| Version: 5.2
|| Installation Status: Success
|| Error Message: NA
||
|| Component Name: Intranet
|| Version: 5.2
|| Installation Status: Success
|| Error Message: NA
||
|| Component Name: Client Deployment
|| Version: 5.2
|| Installation Status: Success
|| Error Message: NA
||
|| Component Name: Server Configuration
|| Version: NA
|| Installation Status: Success
|| Error Message: NA
||
|| Component Name: Windows Small Business Server 2003
|| Version:
|| Installation Status: Success
|| Error Message: NA
||
||
||
|| [Setup run at 16:58:50 on 10/08/05]
|| Component Name: Server Tools
|| Version: 5.2
|| Installation Status: Success
|| Error Message: NA
||
|| Component Name: Administration
|| Version: 5.2
|| Installation Status: Success
|| Error Message: NA

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||
|| Component Name: Monitoring
|| Version: 5.2
|| Installation Status: Success
|| Error Message: NA
||
|| Component Name: Networking
|| Version: 5.2
|| Installation Status: Success
|| Error Message: NA
||
|| Component Name: Intranet
|| Version: 5.2
|| Installation Status: Success
|| Error Message: NA
||
|| Component Name: Client Deployment
|| Version: 5.2
|| Installation Status: Success
|| Error Message: NA
||
|| Component Name: Microsoft Search
|| Version: 2.0
|| Installation Status: Success
|| Error Message: NA
||
|| Component Name: Server Configuration
|| Version: NA
|| Installation Status: Success
|| Error Message: NA
||
|| Component Name: Windows Server 2003 Configuration
|| Version: 5.2
|| Installation Status: Success
|| Error Message: NA
||
|| Component Name: Domain Configuration
|| Version: 5.2
|| Installation Status: Success
|| Error Message: NA
||
|| Component Name: Networking Configuration
|| Version: 5.2
|| Installation Status: Success
|| Error Message: NA
||
|| Component Name: Network Identification
|| Version: 5.2
|| Installation Status: Success
|| Error Message: NA
||

