

Re: Can I use Exchange for sending with existing ISP accounts?

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-10/msg00160.html>

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 - *Date:* Tue, 04 Oct 2005 02:31:35 GMT
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Hello Eduardo,

Thank you for posting in the SBS newsgroup.

Also, many thanks for Dave's great input.

According to your description, I understand that you would like to send email with the existing ISP accounts. If I have misunderstood the problem, please don't hesitate to let me know.

To narrow down this issue, please refer to the following information:

1. First of all, I would like you to be familiar with CEICW (Configure Email and Internet Connection Wizard) first. This wizard is specially designed for SBS and helps you configure the internet access, firewall and email settings of the server. More information:

825763 How to configure Internet access in Windows Small Business Server 2003

<http://support.microsoft.com/?id=825763>

For the email part, let me explain it to you in detail:

- a. Run the CEICW and go through the Internet and firewall option.
- b. In the Internet E-mail tab, please click to "Enable Internet E-mail".
- c. In the Email Delivery method page, please choose the correct email delivery method. If you need to forward internet email to your ISP Smarthost, please input the Smarthost address correctly. If you use DNS to route emails, please choose this option.

Note: If you choose to forward emails to the ISP's email server (smart host), you need to type the FQDN of the ISP's email server. If your ISP provides you the IP address of their email server, for example, 12.34.56.78, you should type the IP address as "[12.34.56.78]" (without the

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quotation marks) on the connector's properties page.

d. In the E-mail Retrieval Method page, check the "Use the Microsoft Connector for POP3 Mailboxes" check box, click Next.

e. In the E-mail Domain Name page, enter your registered e-mail Internet domain name, (i.e. registered public domain). If you do not have your own registered Internet domain name, leave the box blank.

f. In the POP3 Mailbox Accounts page, click Add and add the appropriate POP3 mailbox accounts, then click Next.

g. Input the correct information in the rest page and finish the wizard.

For delivering the internet emails, if you have hardware router, you should make sure the Outbound TCP port 25 is opening. For your ISP configuration, you ISP should allow TCP port 25 outbound communication.

If your SBS server uses ISP smarthost, I would like to bring the following article to your attention

827601 Cannot send external mail when your smart host server is different from

<http://support.microsoft.com/?id=827601>

2. If we are using the POP3 Connector to retrieve the incoming emails, we do not need to contact your ISP to create the MX and A record to point to your SBS Server Public IP Address.

I appreciate your time and cooperation. If anything is unclear, please feel free to let me know. I am looking forward to hearing from you.

Best regards,

Nathan Liu (MSFT)
Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

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Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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