



Re: RWW and OWA don't work remotely; VPN does

> adjust  
> your browser settings."  
>  
> I've also tried using the DMZ zones in the routers, instead of forwarding  
> specific ports, but that didn't fix the RWW/OWA problem either.  
>  
> Additionally, RWW and OWA work from within the network, using the server's  
> local IP as part of the string. It just doesn't seem to work remotely.  
> VPN  
> works remotely, so port 1723 is being forwarded. RDC works remotely, so  
> port  
> 3389 is being forwarded. Just browsing to the public IP with IE,  
> unsecured,  
> works, so port 80 is being forwarded.  
>  
> I had initially followed some recommendations made by MS's Small IT  
> solution  
> document series regarding adding additional DNS zones internally, so that  
> users connected locally could use the same path to access RWW that they  
> would  
> use remotely. I ended up removing those zones, because it was confusing  
> the  
> 3rd party POP3 software that was pulling down the mail from an offsite web  
> hoster and feeding it to Exchange. Is there any way that that might have  
> affected RWW?  
>  
> "Russ Grover" wrote:  
>  
>> Run Internet Connection Wizard (CEICW)  
>> And see if RWW and OWA access is Enabled?  
>>  
>> Russ  
>>  
>> --  
>> Russ Grover  
>> Small Business IT Support  
>> SBS Rocks!  
>> Portland/Beaverton OR  
>> Email: Sales at SmallBusinessITSupport.com  
>> Website: <http://www.SmallBusinessITSupport.com>  
>>  
>>  
>> "bjammin" <bjammin@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
>> [news:FFB90F36-0EA6-4C33-B12F-55A821B2FC5A@xxxxxxxxxxxxxxxxxxxx](mailto:news:FFB90F36-0EA6-4C33-B12F-55A821B2FC5A@xxxxxxxxxxxxxxxxxxxx)  
>> > Hello all,  
>> > SBS2003 newbie here.  
>> >  
>> > I recently installed SBS2003 server and everything is working fine  
>> > except  
>> > RWW and OWA remotely. RWW and OWA work from within the LAN but not  
>> > remotely.

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>>>  
>>> Details:  
>>> server: single-homed SBS2003 box with SP1 installed  
>>> internet: static-IP DSL  
>>> routers: (2) Netgear FVS114 routers back-to-back  
>>> router IP configs:  
>>> perimeter router (connected directly to DSL modem)  
>>> WAN IP: set as publicIP assigned by ISP  
>>> LAN IP: 10.5.xxx.xxx  
>>> ports: 25, 80, 443, 444, 3389, 4125 forwarded to DMZ router's WAN IP  
>>> DMZ router (connected directly to server)  
>>> WAN IP: 10.5.xxx.xxx (same subnet as perimeter router's LAN IP)  
>>> LAN IP: 192.168.xxx.xxx  
>>> ports: 25, 80, 443, 444, 3389, 4125 forwarded to server's IP  
>>>  
>>> On the local LAN, RWW works using <https://serverIP/remote> and OWA works  
>>> using <https://serverIP/exchange>. From the outside, trying to RWW at  
>>> <https://publicIP/remote> displays "page cannot be found" and the same  
>>> happens  
>>> trying to OWA at <https://publicIP/exchange>. I can actually RDC into  
>>> the  
>>> server remotely, without a VPN connection, just using the publicIP, as  
>>> port  
>>> 3389 is forwarded to server, so it looks like at least ports 3389 and  
>>> 1723  
>>> (VPN works remotely) are being forwarded successfully through the 2  
>>> routers.  
>>>  
>>> ISA isn't installed. I've never used Telnet before, but if it means  
>>> using  
>>> HyperTerminal to see if it connects at port 443, then it works on the  
>>> local  
>>> LAN (just displays "connected" on the status bar), but does not work  
>>> remotely. By the way, clients are WinXP Pro with SP2.  
>>>  
>>> I called and confirmed with the ISP that they do not block port 443.  
>>>  
>>> Note: (2) routers were installed, as there was a need for a DMZ zone  
>>> for  
>>> additional computers connecting to the same internet connection, but  
>>> belonging to a different company.  
>>>  
>>> Any help would be appreciated.  
>>>  
>>> Thank you.  
>>>  
>>>  
>>>

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