

RE: Addusr crashing due to DEP after SP1 upgrade on SBS 2003

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-09/msg03743.html>

- *From:* v-brancee@xxxxxxxxxxxxxxxxxxxxxxxx ("Brandy Nee [MSFT]")
 - *Date:* Tue, 20 Sep 2005 02:25:29 GMT
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Hello Fvanvreckem,

Thank you for posting to the SBS Newsgroup.

I understand that after you installed SP1 on the SBS 2K3 Server, some wizards go off after first screen. If I have misunderstood your concern, please let me know.

Based on my experience, this issue will be caused if you install Windows Server 2003 SP1. Please see:

a. We do not suggest customer install Windows Server 2003 SP1 on the SBS 2K3 server, as there are some known integrated issues, please see:

Known issues that may occur if you install Windows Server 2003 SP1 on Windows Small Business Server 2003

<http://support.microsoft.com/default.aspx?scid=kb:en-us:897342>

If you have already installed it, please

Either Remove it from Add or Remove Programs plus reboot the server.

Or Continue installing rest of the service packs.

b. For detail instructions to install SBS 2003 SP1, please refer to the following SBS 2003 SP1 download page.

[Note]: Please read it carefully and follow the instruction strictly to complete the whole installation.

Downloading and Installing Windows Small Business Server 2003 Service Pack

1

<http://download.microsoft.com/download/e/0/f/e0fee8ce-768d-41c0-8871-9bc48e0b3fc3/ToDownloadFilesandReadInstructions.htm>

For the Windows Small Business Server 2003 Premium SP1 which includes ISA 2004/SQL SP4, you need to order it.

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<http://go.microsoft.com/fwlink/?LinkId=45336>

Installation Instructions for Service Pack 1 for Windows Small Business
Server 2003, Standard Edition

http://download.microsoft.com/download/2/e/9/2e902d14-da2e-43ba-8bd6-6d258f5356b6/SP1Setup_std.htm

Installation Instructions for Service Pack 1 for Windows Small Business
Server 2003, Premium Technologies

http://download.microsoft.com/download/2/e/9/2e902d14-da2e-43ba-8bd6-6d258f5356b6/SP1Setup_prem.htm

If the issue persists after you perform all the steps above, please help to
gather the following information:

1. What is the exact SP1 you have installed?
 - a. Small Business Server 2003 SP1. Or
 - b. Any other SP1? What are they?
2. Did you meet any error messages on the way installing SP1? If yes, what is the exact error message? Please write down and type the error message one by one to the Newsgroup.
3. On the server, run "eventvwr" (without quotation marks), check whether there is any error, if yes, double click it, click the Copy button and paste the full content to the Newsgroup.

Hope this information helps. If anything is unclear, please let me know. I am looking forward to hearing from you!

Best regards,

Brandy Nee

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your

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issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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>From: gvanvreckem@xxxxxxxxx
>Newsgroups: microsoft.public.windows.server.sbs
>Subject: Addusr crashing due to DEP after SP1 upgrade on SBS 2003
>Date: 19 Sep 2005 05:46:11 -0700
>Organization: <http://groups.google.com>
>Lines: 32
>Message-ID: <1127133971.078443.261030@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
>NNTP-Posting-Host: 217.136.182.199
>Mime-Version: 1.0
>Content-Type: text/plain; charset="iso-8859-1"
>X-Trace: posting.google.com 1127133976 865 127.0.0.1 (19 Sep 2005 12:46:16 GMT)
>X-Complaints-To: groups-abuse@xxxxxxxxx
>NNTP-Posting-Date: Mon, 19 Sep 2005 12:46:16 +0000 (UTC)
>User-Agent: G2/0.2
>X-HTTP-UserAgent: Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; NET CLR 1.0.3705; .NET CLR 1.1.4322; .NET CLR 2.0.50215; Avalon 6.0.5070; WinFX RunTime 3.0.50215),gzip(gfe),gzip(gfe)
>Complaints-To: groups-abuse@xxxxxxxxx
>Injection-Info: g14g2000cwa.googlegroups.com; posting-host=217.136.182.199; > posting-account=6LJPmQ0AAADX2-fLld8Hv5Z6xMIMUizl
>Path:
TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!newsfeed00.sul.t-online.de!t-online.de!news.glorb.com!postnews.google.com!g14g2000cwa.googlegroups.com!not-for-mail
>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:154486
>X-Tomcat-NG: microsoft.public.windows.server.sbs
>
>Hello,
>Some wizard (user, Computers and maybe some others) do not work anymore
>after upgrading to SP1.
>The wizard comes up and after clicking next it disappears, the eventlog
>shows the following:
>

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>Application Error
>Faulting application addusr.exe, version 5.2.2651.0, faulting module
>unknown, version 0.0.0.0, fault address 0x066d31f8.
>
>and
>
>Dr Watson
>The application, C:\Program Files\Microsoft Windows Small Business
>Server\Administration\addusr.exe, generated an application error The
>error occurred on 09/19/2005 @ 14:16:43.562 The exception generated was
>c0000005 at address 066D31F8 (<nosymbols>)
>
>I've seen this behaviour on 3 differents servers.
>Adding an exeption for addusr.exe to Data Execution Prevention solve
>the problem immediatly...
>
>I've obsrved this behaviour on AMD64 hardware as well as the latest
>Xeon.
>
>Now, the question:
>1 Is it a known bug? I was not able to google It...
>2 Should I assume the server to have been compromised in some ways ?
>(hard to beleive on a fresh install)
>3 Should I simply disable DEP or is there a list of known exceptions I
>should add ?
>
>

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