

# Re: Sp1 and Eval SBS 2003 Unable to Install

---

*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-09/msg03595.html>

---

- *From:* "Armin" <[Armin@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Armin@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sun, 18 Sep 2005 00:15:01 -0700
- 

This is really a annoying thing! Our costumers should evaluate a version which is up2date.

"Crina Li (MSFT)" wrote:

- > Hi Edmund,
- >
- > Thanks for your reply.
- >
- > I have seen the log you have provided for me. Currently, it does not
- > indicate more clear direction than rerun the retail upgrade. So you may
- > need to do it.
- >
- > However, I still provide some information regarding SBS 2003 disaster
- > recovery for your reference:
- >
- > Since the complete reinstall may cause wide impact, we usually treat it as
- > our last resort. After analyzing the case log, there is still something we
- > could do before the total reinstall. Here, I suggest you try to reinstall
- > the IIS components. Please go through the steps in the following KB article
- > to see if the problem can be resolved:
- >
- > 887305 How to reinstall Internet Information Services 6.0 in Windows Small
- >
- > <http://support.microsoft.com/?id=887305>
- >
- > If you do want to perform a system reinstall, please refer to the following
- > disaster recovery steps:
- >
- > \* Use Idifde utility to export the user list and mail address list
- >
- > \* Use Exmerge to export the messages from mailboxes
- >
- > \* Use Outlook to export the contents in the public folders to .pst files
- >
- > \* Use Outlook to export the Outlook rules
- >
- > \* Back up the SharePoint database

## Re: Sp1 and Eval SBS 2003 Unable to Install

- >
- > \* Copy other data such as the files in shared folders to other location
- > (removable media, other partition on the server or shared folders on client
- > workstations)
- >
- > \* Boot the computer with SBS installation CD. Format the original system
- > partition and clean install SBS 2003 server. When you reinstall the server,
- > you can duplicate the original domain and server name. Also you may use new
- > domain name or server name for this new installation.
- >
- > \* After installing all SBS components, configure the SBS server networking
- > configurations by using CEICW
- >
- > \* Use SBS add users wizard to create user accounts according to the ldifde
- > list
- >
- > \* Use Exmerge to import the messages to mailboxes
- >
- > \* Use Outlook to import the messages of public folders
- >
- > \* Use Outlook to restore the rules
- >
- > \* Restore the SharePoint database
- >
- > \* Copy other data back to the server
- >
- > For ldifde:
- >
- > =====
- >
- > Install Windows server 2003 support tools on the server. You may install
- > the tools from SBS installation CD#2.
- >
- > Open a command prompt, input the following command: (for example, the
- > server internal FQDN is ds9.starfleet.federation)
- >
- > ldifde -f c:\userlist.txt -s ds9.starfleet.federation -d "dc= starfleet,
- > dc= federation" -p subtree -r
- > "&(objectcategory=person)(objectClass=User)(givenname=\*)" -l
- > "givenname,samaccountname,mail,proxyaddresses"
- >
- > You will get the user names and e-mail addresses from userlist.txt file
- >
- > More info:
- >
- > 237677 Using LDIFDE to Import and Export Directory Objects to Active
- > Directory
- >
- > <http://support.microsoft.com/?id=237677>
- >
- > For Exmerge:

Re: Sp1 and Eval SBS 2003 Unable to Install

- >
- > =====
- >
- > You may download the latest Exmerge utility from the link:
- >
- > <http://www.microsoft.com/downloads/details.aspx?FamilyId=429163EC-DCDF-47DC-96DA-1C12D67327D5&displaylang=en>
- >
- > Also, you can find the instruction after decompressing the file
- >
- > It's recommended to create a dedicated user account (normal user account)
- > to run the Exmerge. You can right-click Exmerge program file and choose
- > 'Run as'. Run the utility as the specific user account. For how to
- > configure this user account, please refer to:
- >
- > 292509 How to configure an account to use the ExMerge utility in Exchange
- > 2000
- >
- > <http://support.microsoft.com/?id=292509>
- >
- > 322312 When the Mailbox Merge Program Tries to Open the Message Store, the
- > Operation Is Unsuccessful
- >
- > <http://support.microsoft.com/?id=322312>
- >
- > 823143 How to configure the administrator account to use Exmerge 2003 in
- >
- > <http://support.microsoft.com/?id=823143>
- >
- > For public folder migrating:
- >
- > =====
- >
- > 1. Use an account on Outlook client computer that has administrative rights
- > to log on to a mailbox on the server that is running Windows 2000.
- >
- > 2. On the File menu, point to New, and then click Outlook Data File.
- >
- > 3. Click Personal Folders File (.pst), and then click OK.
- >
- > 4. Name the file Public.pst, save the file to a path that has a lot of free
- > disk space, and then write down the location where the file is saved.
- >
- > NOTE: The .pst files have storage limits of 2 gigabytes (GB) each.
- >
- > 5. Accept the default settings that are listed in the "Create Microsoft
- > Personal Folders" dialog box, and then click OK. A new folder group that is
- > named Personal Folders is created in Outlook.
- >
- > 6. In the Outlook folder list, expand Public Folders, and then expand All
- > Public Folders.

Re: Sp1 and Eval SBS 2003 Unable to Install

- >
- > 7. Drag each top-level public folder that you want to export to the
- > Personal Folders folder that you created in step 4. All top-level public
- > folders and their subfolders are copied.
- >
- > 8. Log off the Outlook client.
- >
- > 9. From the Outlook client, use an account that has administrative rights
- > to log on to a mailbox that is homed on the SBS 2003 server.
- >
- > 10. Create new public folders.
- >
- > 11. On the File menu, point to New, and then click Outlook Data File.
- >
- > 12. Click Personal Folders File (.pst), locate and click the .pst file that
- > you created in step 4, and then click OK two times.
- >
- > 13. Drag the folders from the Personal Folders folder to All Public Folders
- > in the Outlook folder list.
- >
- > For CEICW:
- >
- > =====
- >
- > There is a wizard in SBS 2003 server which can help us easily configure the
- > Internet connections and e-mail settings. Open Server Management console,
- > navigate to 'To Do List'. In the right panel, click 'Connect to the
- > Internet'. For more information:
- >
- > 825763 How to configure Internet access in Windows Small Business Server
- > 2003
- >
- > <http://support.microsoft.com/?id=825763>
- >
- > For Outlook rules:
- >
- > =====
- >
- > You can use Outlook to export the current rules. Go to the client
- > workstations, open Outlook application. Click 'Tools'-'>'Rules and alerts'.
- > Click 'Options' and then 'Export rules' button. You can export the rules to
- > a file.
- >
- > For User profiles:
- >
- > =====
- >
- > The above steps will help you install the SBS 2003 server. To preserve
- > client user profiles and settings that were on the original domain to the
- > new SBS 2003 installation, a manual way is documented in the KB article:
- >

Re: Sp1 and Eval SBS 2003 Unable to Install

- > 314045 HOW TO: Restore a User Profile in Windows 2000
- >
- > <http://support.microsoft.com/?id=314045>
- >
- > Another way is to create a local profile, copy the original domain profile
- > to the local profile, and then let the "Setup Computer" wizard do the task
- > "map local profile to new domain profile" for you.
- >
- > As long as you create your computer accounts using the server manager's
- > "to do list" you will be prompted to migrate profile information. When you
- > join the workstations to the domain by using the web site (ie
- > <http://servername/connectcomputer>) part of the process of joining the
- > domain will allow you to migrate user settings. However, to use this
- > method, you need to make sure that the profile you want to migrate from is
- > a local user profile (Not a previous domain profile):
- >
- > 1. Before joining the client to SBS 2K3 domain, create a local profile, and
- > then copy the old domain profile to a local profile.
- >
- > 2. Add the SBS Server into the network
- >
- > 3. Use the Setup Computer Wizard in SBS 2003 to join the (now) XP Pro
- > machines to the SBS domain: Server Management, Standard Management, Client
- > Computers, Set Up Client Computers.
- >
- > 4. On the client, access <http://<Server name>/connectcomputer> to bring up
- > the Setup Computer Wizard, it will then allow you to map domain user
- > accounts to local profiles on the machine thus preserving your profiles:
- > "Assign Users to this Computer and Migrate their Profiles".
- >
- > 5. You will Add a domain account to "Users assigned to this computer!", and
- > then choose the existing local user profile in the "Current User Settings".
- > By Default, the value for "Current User Settings" is "None".
- >
- > For SharePoint database:
- >
- > =====
- >
- > 829112 How to back up and restore <http://companyweb> data in Windows Small
- >
- > <http://support.microsoft.com/?id=829112>
- >
- > 827701 How to perform a disaster recovery operation of SharePoint Services
- >
- > <http://support.microsoft.com/?id=827701>
- >
- > If you have any questions or concerns, please do not hesitate to let us
- > know.
- >
- >
- > Best regards,

