

Re: HELP!! Made one small change and...

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-09/msg03537.html>

- *From:* "David Elders" <david_elders@xxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 17 Sep 2005 14:37:31 +0100
-

Hi Donc,

The problem here is that you're trying to [in effect] pretend that you are sending from the domain security-central.com when you are not. Using the ICW, the Server 'thinks' that it 'is' whatever domain you enter within the wizard – that's why when you entered security-central.com you couldn't send there – the Server thinks that it controls this domain and that when you are sending to anyone@xxxxxxxxxxxxxxxxxxxxx that this is another 'internal' email address.

Given the really low cost of registering domain names nowadays, the simplest thing would be to register a domain name for Tar Heel and use that. Then your outgoing mail would reflect accurately where it was being sent from and anyone responding would respond back to that domain.

There may be a way of putting together some kind of workaround but is there a good reason why you don't want to opt for a domain name for your business, even if it is part-time?

Regards,

David

"Donc" <donc@xxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:28F4F501-137F-4C6C-A1EF-0AE004C1AB87@xxxxxxxxxxxxxxxxxxxxx>

- > Thank your reply and your patience!
- > I set up my SBS 2003 for my home office.
- > I set up my IEICW with all the information it needed, and when I got to
- > the
- > part that said:"Enter your registered e-mail Internet Domain name such as
- > microsoft.com. If you do not own your own registered Internet domain name,
- > leave this box blank."
- > I left it blank.
- > The company that I work for full time is Security Central.

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> My own business, part time, is Tar Heel Technical Solutions.
> When I would email people, the by line was: dchilders@tarheeltech. It
> needed
> to be:
> dchilders@xxxxxxxxxxxxxxxxxxxxxxxxxxxx
> That is when I made the change in ICW.
> In the palace where it said to leave it blank, I went in and put :
> security-central.com.
> Now I cannot email anyone at security-central.com.
> I could email them when it was blank.
> And when I re-run the wizard, I cannot get rid of security-central.com.
> I hope this will help.
> Thank you again, you are a kind person to devote so much of your time to
> help me.
> Thank you.
> Done
>
> ""Brandy Nee [MSFT]"" wrote:
>
>> Hello Done,
>>
>> Thank you for posting back!
>>
>> From your reply, I still cannot have a clear image of what exact scenario
>> it is, and what is the relationship between @abc.com and @xyz.com. Please
>> see:
>>
>> I have received your email. From your email, I know your email domain is
>> from tarheeltech.net.
>>
>> 1> Please explain in detail "The relationship between the two is that one
>> is my company I work for,s domain and the other is mine." So which one is
>> which? Which email domain you used to send to me?
>>
>> a. Email domain is the address you send email, for example:
>> tarheeltech.net.
>>
>> b. Domain name is, when you open Active Directory Users and Computers,
>> the
>> name under "Saved Queries". For example, you expand to Active Directory
>> Users and Computers\Yourdomain.local\MyBusiness.
>>
>> I strongly suggest you that capture screen shots for "one is my company I
>> work for,s domain and the other is mine."
>>
>> 2> Please explain in detail "The problem is that that particular field
>> needs to be empty". Why this field need to be empty? Please capture a
>> screen shot for me to better understand.
>>
>> Do you mean it is the page of E-mail Domain Name in CEICW? As I mentioned
>> in my last reply, we must input the correct email domain name into it. I

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>> do
>> not know why you need to leave it empty.
>>
>> 3> Also, please explain in detail "I went to the recipient policy and it
>> said I could not delete that SMTP domain name". What is the error
>> message?
>> Please capture a screen shot and send it to me to analysis.
>>
>> [Note]: The steps to capture screen shot:
>>
>> a. When the screen appears, press the Print Screen key several times,
>> which
>> is to the right of the F12 key on the keyboard.
>>
>> b. Open Paint or Microsoft Word or WordPad.
>>
>> c. Click Edit (menu) -> Paste or press Ctrl + V.
>>
>> d. Click File (menu) -> Save. Save it to a file and attach it in email to
>> send it to me.
>>
>> I am greatly appreciated your time and co-operation, and am looking
>> forward
>> to hearing from you!
>>
>>
>> Best regards,
>>
>> Brandy Nee
>>
>> Microsoft CSS Online Newsgroup Support
>>
>> Get Secure! - www.microsoft.com/security
>> =====
>> This newsgroup only focuses on SBS technical issues. If you have issues
>> regarding other Microsoft products, you'd better post in the
>> corresponding
>> newsgroups so that they can be resolved in an efficient and timely
>> manner.
>> You can locate the newsgroup here:
>> <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
>>
>> When opening a new thread via the web interface, we recommend you check
>> the
>> "Notify me of replies" box to receive e-mail notifications when there are
>> any updates in your thread. When responding to posts via your newsreader,
>> please "Reply to Group" so that others may learn and benefit from your
>> issue.
>>
>> Microsoft engineers can only focus on one issue per thread. Although we
>> provide other information for your reference, we recommend you post

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>> different incidents in different threads to keep the thread clean. In
>> doing
>> so, it will ensure your issues are resolved in a timely manner.
>>
>> For urgent issues, you may want to contact Microsoft CSS directly. Please
>> check <http://support.microsoft.com> for regional support phone numbers.
>>
>> Any input or comments in this thread are highly appreciated.

>> =====
>> This posting is provided "AS IS" with no warranties, and confers no
>> rights.

>>
>>
>>

>> -----

>> >Thread-Topic: HELP!! Made one small change and...
>> >thread-index: AcW54Yxo4RTb+G9EQRqFP3goqcji/w==
>> >X-WBNR-Posting-Host: 69.174.225.3
>> >From: "=?Utf-8?B?RG9uYw==?=" <donc@xxxxxxxxxxxxxxxx>
>> >References: <61F8BF60-3569-497C-B659-BC13476F9991@xxxxxxxxxxxxxxxx>
>> <GxQorFduFHA.768@xxxxxxxxxxxxxxxxxxxxxxxx>
>> >Subject: RE: HELP!! Made one small change and...
>> >Date: Thu, 15 Sep 2005 03:38:02 -0700
>> >Lines: 178
>> >Message-ID: <C25403D5-6016-4DDD-81B3-C3AD48EA4E67@xxxxxxxxxxxxxxxx>
>> >MIME-Version: 1.0
>> >Content-Type: text/plain;
>> > charset="Utf-8"
>> >Content-Transfer-Encoding: 8bit
>> >X-Newsreader: Microsoft CDO for Windows 2000
>> >Content-Class: urn:content-classes:message
>> >Importance: normal
>> >Priority: normal
>> >X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>> >Newsgroups: microsoft.public.windows.server.sbs
>> >NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>> >Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
>> >Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:153601
>> >X-Tomcat-NG: microsoft.public.windows.server.sbs
>> >
>> >Thank you for the swift response.
>> >1)The relationship between the two is that one is my company I work
>> >for,s
>> >domain and the other is mine.
>> >2) SBS 2003 Primum
>> >3) The problem is that that particular field needs to be empty. I have
>> >repeatedly deleted the entry, finished the wiazd, but to no avail.
>> >I went to the recipeiant policy and it said I could not delete that SMPT
>> >domain name.
>> >(Question...Can un-make it the primary?)
>> >Thank you for you help and I will be sending an email to your microsoft

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>> box.
>> >Thanks again.
>> >Donc
>> >""Brandy Nee [MSFT]"" wrote:
>> >
>> >> Hello Donc,
>> >>
>> >> Thank you for posting to the SBS Newsgroup.
>> >>
>> >> I understand that when you notice on the recipient side, the email
>> >> from
>> >> your side is @abc.com, not @xyz.com. If I have misunderstood your
>> >> concern,
>> >> please let me know.
>> >>
>> >> Due to lack of information, I need your help to gather the following
>> >> information for troubleshooting, please see:
>> >>
>> >> 1. What is the relationship between @abc.com and @xyz.com? From your
>> >> description, I assume the @xyz.com is your email domain, am I right?
>> >> What
>> >> about @abc.com, is it your domain name or anything else?
>> >>
>> >> 2. As you are talking about ICW, so I need to confirm with you whether
>> >> you
>> >> are running SBS 2K or SBS 2K3 server.
>> >>
>> >> 3. When you running ICW (for SBS 2K Server) or CEICW (SBS 2K3 Server),
>> >> proceed to the Page of E-mail Domain Name, you must input the correct
>> >> email
>> >> domain name. For example, if @xyz.com is the email domain you are
>> >> talking
>> >> about, input "xyz" (without quotation marks) in it. Finish rest of the
>> >> wizard, then @xyz.com will be your primary email domain.
>> >>
>> >> 4. If @abc.com is neither your real email domain, nor domain name, we
>> >> can
>> >> delete it from the recipient policy and test the issue again. To do
>> >> so,
>> >> please see:
>> >>
>> >> a. Open Exchange Server Manager (ESM). Expand to
>> >> Yourdomain(Exchange)\Recipients\Recipient Policies.
>> >>
>> >> b. On the right pane, double click Default Policy.
>> >>
>> >> c. On the E-Mail Addresses (Policy) tab, check whether @abc.com is
>> >> listed
>> >> there, if yes, highlight it and click Remove to delete. Highlight
>> >> @xyz.com
>> >> and click Set as Primary.

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>>>>
>>>> d. Close the Properties window.
>>>>
>>>> e. Right click Default Policy and select "Apply this policy now".
>>>>
>>>> f. Open Active Directory Users and Computers. Expand to
>>>> Yourdomain.local\MyBusiness\Users\SBSUsers.
>>>>
>>>> g. On the right pane, double click the users' account and go to their
>>>> Properties page. (You can hold Ctrl to open multi-users' properties).
>>>>
>>>> h. On the E-mail Addresses tab, make sure that the box "Automatically
>>>> update e-mail address" is checked.
>>>>
>>>> i. Reproduce the issue and see whether this issue occurs or not.
>>>>
>>>> 5. There is another possibility may cause this issue if you forward
>>>> some
>>>> emails to Smart Host in the ISP, and your ISP may change the email
>>>> headers.
>>>> You can change to use DNS to see whether this issue can be resolved.
>>>> To
>>>> do
>>>> so, please see:
>>>>
>>>> a. Open ESM again.
>>>>
>>>> b. Expand to Yourdomain\Connectors\SmallBusiness SMTP Connector.
>>>>
>>>> c. Right click SmallBusiness SMTP Connector, go to Properties.
>>>>
>>>> d. On the General tab, select "Forward all mail through this connector
>>>> to
>>>> the following smart hosts".
>>>>
>>>> e. Reproduce this issue, will it occur?
>>>>
>>>> 6. If the issue persists after you performed all the steps above,
>>>> please
>>>> send some mails to my mailbox (v-branee@xxxxxxxxxxxxxx). We can check
>>>> if
>>>> the
>>>> email address changes at our side.
>>>>
>>>> Hope this information helps. If anything is unclear, please feel free
>>>> to
>>>> let me know. I am looking forward to hearing from you!
>>>>
>>>>
>>>> Best regards,
>>>>

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>>> Brandy Nee
>>>
>>> Microsoft CSS Online Newsgroup Support
>>>
>>> Get Secure! – www.microsoft.com/security
>>> =====
>>> This newsgroup only focuses on SBS technical issues. If you have
>>> issues
>>> regarding other Microsoft products, you'd better post in the
>> corresponding
>>> newsgroups so that they can be resolved in an efficient and timely
>> manner.
>>> You can locate the newsgroup here:
>>> <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
>>>
>>> When opening a new thread via the web interface, we recommend you
>>> check
>> the
>>> "Notify me of replies" box to receive e-mail notifications when there
>> are
>>> any updates in your thread. When responding to posts via your
>> newsreader,
>>> please "Reply to Group" so that others may learn and benefit from your
>>> issue.
>>>
>>> Microsoft engineers can only focus on one issue per thread. Although
>>> we
>>> provide other information for your reference, we recommend you post
>>> different incidents in different threads to keep the thread clean. In
>> doing
>>> so, it will ensure your issues are resolved in a timely manner.
>>>
>>> For urgent issues, you may want to contact Microsoft CSS directly.
>> Please
>>> check <http://support.microsoft.com> for regional support phone numbers.
>>>
>>> Any input or comments in this thread are highly appreciated.
>>> =====
>>> This posting is provided "AS IS" with no warranties, and confers no
>> rights.
>>>
>>>
>>>
>>> -----
>>> >Thread-Topic: HELP!! Made one small change and...
>>> >thread-index: AcW5ihhdELsKvbXiTKKcwDypk10ebQ==
>>> >X-WBNR-Posting-Host: 69.174.225.3
>>> >From: "=?Utf-8?B?RG9uYw==?=" <donc@xxxxxxxxxxxxxxxx>
>>> >Subject: HELP!! Made one small change and...
>>> >Date: Wed, 14 Sep 2005 17:12:01 -0700
>>> >Lines: 24

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>>>> Message-ID: <61F8BF60-3569-497C-B659-BC13476F9991@xxxxxxxxxxxxxx>
>>>> MIME-Version: 1.0
>>>> Content-Type: text/plain;
>>>> charset="Utf-8"
>>>> Content-Transfer-Encoding: 7bit
>>>> X-Newsreader: Microsoft CDO for Windows 2000
>>>> Content-Class: urn:content-classes:message
>>>> Importance: normal
>>>> Priority: normal
>>>> X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>>>> Newsgroups: microsoft.public.windows.server.sbs
>>>> NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>>>> Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
>>>> Xref: TK2MSFTNGXA01.phx.gbl
>>>> microsoft.public.windows.server.sbs:153453
>>>> X-Tomcat-NG: microsoft.public.windows.server.sbs
>>>>>
>>>>> Hey everyone.
>>>>> My emails were being received on the other end as: XXXX@xxxxxxx, and
>>>>> it
>>>>> should have been: XXXX@xxxxxxx
>>>>> I went into ICW and got to where it says: Email domain name.
>>>>> It was blank(field was empty). I put in a domain name of our company.
>>>>>
>>>>>
>>>>> Then, I could no longer send mail to abc.com. I can send and
>>>>> receive
>>>>> anywhere else, just not there.
>>>>> The problem is that the domain name is for my main office downtown.
>>>>> Now
>>>> I
>>>>> keep getting undeliverable mail messages.
>>>>> So...I went int ICW and went to Email domain name and made it a
>>>>> "blank"
>>>>> again.
>>>>> It has not taken. It will not stay empty. I keep getting
>>>>> undeliverable
>>>>> mail
>>>>> to that address.
>>>>> The error looks like this:

• *Follow-Ups:*

◆ *Re: HELP!! Made one small change and...*

◇ *From: Donc*

• *References:*

Re: HELP!! Made one small change and...

◆ **RE: HELP!! Made one small change and...**

◇ From: Donc

◆ **RE: HELP!! Made one small change and...**

◇ From: "Brandy Nee [MSFT]"

◆ **RE: HELP!! Made one small change and...**

◇ From: Donc

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