

Re: Sharepoint services reinstall after SP1

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-09/msg03400.html>

- *From:* "Godfrey Nicholson" <godfrey at ofektech dot com>
 - *Date:* Thu, 15 Sep 2005 21:27:01 -0700
-

Brandy:

Thank you for your response and apologies for the typing error. I have an issue with one of my eyes.

Yes, I have SBS2003 Premium and I installed SP1 a couple of months ago with no error messages. It was some time later that I tried to access the company web and got error 403. (It had been working just fine before the SP1 was added). So, my issue was now: "Installed SBS 2K3 Premium SP1 successfully, but cannot access Companyweb."

I then went through the process of uninstalling sharepoint and reinstalling – as I outlined in my posting.

I will post you all the files you mentioned and look forward to your advice.

With many thanks.

Godfrey

--

Godfrey Nicholson
Ofek Technologies Ltd
Auckland 1001
New Zealand
godfrey at ofektech dot com

"Brandy Nee [MSFT]" wrote:

> Hello Godfrey,
>
>
>

Re: Sharepoint services reinstall after SP1

> Thank you for posting to the SBS Newsgroup.

>

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>

> I am sorry that I cannot completely understand your issue at all, so please

> help to gather the following information for research. My reply is a bit

> long, so please take your time to read through it first and then collect the

> information. I am appreciated your co-operation!

>

>

>

> 1. Please explain in detail ;°I have a SQL2003 Premium SP1 installation

> where the intranet was not recreated.;± We do not have ;°SQL2003 Premium

> SP1;± this product. The latest released version of SQL server is SQL Server

> 2000 SP3. The next version of SQL server, SQL Server 2005 is still in beta

> 2.

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>

> 2. I assume you are talking about the SBS 2K3 Premium SP1 installation

> failure. Am I right?

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>

> 3. What issue you have got?

>

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>

> a. Cannot install SBS 2K3 Premium SP1 successfully. Or

>

> b. Installed SBS 2K3 Premium SP1 successfully, but cannot access

> Companyweb.

>

>

>

> 4. Did you meet any error messages when you installing the SBS 2K3 SP1?

> Did you strictly follow our instructions to install SP1, or you followed our

> MVPs website to install SP1?

>

>

>

> Downloading and Installing Windows Small Business Server 2003 Service Pack 1

>

>

> <http://download.microsoft.com/download/e/0/f/e0fee8ce-768d-41c0-8871-9bc48e0b3fc3/ToDownloadFilesandReac>

>

>

>

> For the detailed steps to install ISA 2K4 and SQL 2000 SP4 (and W/MSDE SP4),

> please see following document:

>

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> Completing Setup for Microsoft Windows Small Business Server Premium

> Technologies

>

>

<http://www.microsoft.com/downloads/details.aspx?FamilyId=87A48D35-54AB-4F63-90A3-A884311202E1&display=details>

>

>

>

> For SBS 2003 Standard:

>

>

http://download.microsoft.com/download/2/e/9/2e902d14-da2e-43ba-8bd6-6d258f5356b6/SP1Setup_std.htm

>

>

>

> For SBS 2003 Premium:

>

>

http://download.microsoft.com/download/2/e/9/2e902d14-da2e-43ba-8bd6-6d258f5356b6/SP1Setup_prem.htm

>

>

>

> 5. You mentioned ;°Examination shows that c:\inetpub\companyweb is

> empty, as is e:\sqldata\mssql\$sharepoint;±. I need to know whether you have

> moved the SharePoint Database to another folder before installing SBS 2K3

> SP1. Did you follow the following Document to move those folders?

>

>

>

> Moving Data Folders for Windows Small Business Server 2003

>

>

<http://www.microsoft.com/downloads/details.aspx?FamilyID=a1d0af69-1287-4225-bd8b-59c89f44984b&DisplayL>

>

>

>

> 6. Please help to gather the following log files and send them to my

> mailbox to analysis. My mailbox is: v-branee@xxxxxxxxxxxxxx

>

>

>

> a. Zip all the files in %system drive%\program files\Microsoft

> Integration\windows small business server 2003\logs.

>

>

>

> b. C:\Windows\KB885918.log.

>

>

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> c. You mentioned ;°(iv) Everything else working OK but I get error 403
> when I try and access the company web;±, please capture a screen shot for
> this error.
>
>
>
> I am appreciated your time and co-operation, and am looking forward to
> hearing from you!
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>
> Best regards,
>
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>
> Brandy Nee
>
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>
> Microsoft CSS Online Newsgroup Support
>
>
>
> Get Secure! – www.microsoft.com/security
>
> =====
>
> This newsgroup only focuses on SBS technical issues. If you have issues
> regarding other Microsoft products, you'd better post in the corresponding
> newsgroups so that they can be resolved in an efficient and timely manner.
> You can locate the newsgroup here:
> <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>
>
>
>
> When opening a new thread via the web interface, we recommend you check the
> "Notify me of replies" box to receive e-mail notifications when there are
> any updates in your thread. When responding to posts via your newsreader,
> please "Reply to Group" so that others may learn and benefit from your
> issue.
>
>
>
> Microsoft engineers can only focus on one issue per thread. Although we
> provide other information for your reference, we recommend you post
> different incidents in different threads to keep the thread clean. In doing
> so, it will ensure your issues are resolved in a timely manner.
>

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> For urgent issues, you may want to contact Microsoft CSS directly. Please
> check <http://support.microsoft.com> for regional support phone numbers.
>
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>
> Any input or comments in this thread are highly appreciated.
>
> =====
>
> This posting is provided "AS IS" with no warranties, and confers no rights.
>
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>
>
> "Godfrey Nicholson" <godfrey at ofektech dot com> wrote in message
> <news:64746D9F-8436-49C6-B31C-850C2A299F72@xxxxxxxxxxxxxxxxxxxx>
>> This is a common tale but I cannot see a complete solution on any thread.
>> At
>> some point it involves someone at MSFT interpreting install logs. I need
>> this
>> help.
>>
>> I have a SQL2003 Premium SP1 installation where the intranet was not
>> recreated.
>>
>> I have tried several time to reinstall, following advice on this board.
>> Most
>> recently I did this.
>>
>> (i) Logged on as Admin and did a clean boot (msconfig)
>> (ii) Uninstalled sharepoint using the sequence on KB829114
>> (iii) Reinstalled using Susan Bradley's "Scenario III" with no apparent
>> hitches.
>> (iv) Everything else working OK but I get error 403 when I try and access
>> the company web
>> (v) Examination shows that c:\inetpub\companyweb is empty, as is
>> e:\sqldata\mssql\$sharepoint
>> (vi) The error logs indicate an incomplete install of the intranet
>>
>> Who can interpret these logs, which I will supply, and suggest how I might
>> do this differently? I really would appreciate some help.
>>
>> Godfrey
>>
>>
>> --
>> Godfrey Nicholson
>> Ofek Technologies Ltd

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>> Auckland 1001
>> New Zealand
>> godfrey at ofektech dot com
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• *Follow-Ups:*

◆ **Re: Sharepoint services reinstall after SP1**

◇ *From:* "Brandy Nee [MSFT]"

◆ **Re: Sharepoint services reinstall after SP1**

◇ *From:* "Brandy Nee [MSFT]"

• Prev by Date: **RE: Backup and Sharepoint**

• Next by Date: **Re: mapping pc's to sbs2003**

• Previous by thread: **Re: Cisco PIX 501 and SBS2003**

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