

Re: ISA2004 RWW/OWA doesn't work

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-09/msg03398.html>

- *From:* "Edward Tian" <v-edtian@xxxxxxxxxxxxxx>
 - *Date:* Fri, 16 Sep 2005 12:52:45 +0800
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Hi Bubby:

Thank you for posting here! Also, many thanks for Susan's input.

Based on my experience, this issue can occur if the URL you use in the Web browser to access OWA, RWW and other web sites that does not match the name in ISA server 2004 web publishing rules. To resolve this issue, we must run CEICW and specify the FQDN that you will use to access the sites as the web server certificate. To do so:

1. On the SBS 2003 Server open the Server Management console. Go to Standard Management\To Do List.
2. Click the "Connect to the Internet" link.
3. Choose not to change the connection type and click Next. On the Firewall page, select "Enable firewall" and click Next (I suppose you have 2 network adapters in SBS 2003).
4. On the "Services Configuration" page, select all the items and then click Next.
5. On the "Web Services Configuration" page, make sure "Allow access to the entire Web site from the Internet" is selected. If you select "Allow access to only the following Web site services from the Internet", make sure both the "Outlook Web Access" and "Remote Web Workplace" items are selected.

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Click Next.

6. On the "Web Server Certificate" page, choose to create a new Web server certificate and then type the public FQDN that you will use to access OWA (for example, if your public FQDN that you use to access the sites is mail.domain.com, you should type mail.domain.com as the new certificate name). If you already requested a certificate with the name "mail.domain.com" from a third party CA, you can choose "Use a Web server certificate from a trusted authority" and then import the certificate.

7. Go through the remaining steps. The wizard will automatically configure the SBS 2003 Basic Firewall to securely publish the two sites.

8. If you have a router or hardware firewall, configure it to forward inbound traffic on TCP port 80 and 443 to the SBS server's external address.

9. Then check if you can access OWA and RWW using <https://mail.domain.com/exchange> and <https://mail.domain.com/remote>.

For more information regarding this problem, see:

842612 You receive a "403 Forbidden" message when you try to connect to a Web

<http://support.microsoft.com/?id=842612>

Please do not hesitate to let me know if you have any further concerns. I look forward to hearing from you.

Enjoy your weekend! :)

Best Regards
Edward Tian(MSFT)

Re: ISA2004 RWW/OWA doesn't work

Microsoft CSS Online Newsgroup Support

"Bubby_Corner" <bubby_corner@xxxxxxxxxxx> wrote in message
news:28A1FOC9-FA43-4660-82D6-7C9585CBF47C@xxxxxxxxxxxxxxxxxxx
> I had SBS 2003 Standard Edition installed and could connect to Outlook Web
> Access & Remote Web Workspace remotely over the internet just fine. Then I
> upgraded to Priemuim Edition and installed SP1 (with ISA2004 installed). I
> can no longer connect RWW/OWA from the internet. I received an Error Code
> 403. I have rerun the Internet & Email Config Wizard several times. Help!
> Many thanks

• *Follow-Ups:*

◆ [**Re: ISA2004 RWW/OWA doesn't work**](#)

◇ *From:* Bubby_Corner

• Prev by Date: [**Re: mapping pc's to sbs2003**](#)

• Next by Date: [**Re: ASR Backup set**](#)

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