

# RE: OWA Problem after installing SBS SP1

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<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-09/msg03295.html>

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  - *Date:* Thu, 15 Sep 2005 03:19:05 GMT
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Hi Craig,

Thanks for your post.

Based on my knowledge, this issue occurs because the Windows Small Business Server Configure E-Mail and Internet Connection Wizard (sometimes known as CEICW) configures OWA to require Secure Sockets Layer (SSL) connections, and SSL connections require a security certificate. The Configure E-Mail and Internet Connection Wizard creates a generic certificate that Internet Explorer for Mac does not recognize.

Currently, we have three options for resolving this issue:

Option 1: Remove SSL requirement

This option allows all users to connect to OWA using without encryption using http or with SSL encryption using.

Note these steps will need to be repeated if CEICW is run again.

1. Run SBS 2003 Server Manager
2. Expand Advanced Management, expand Internet Information Services, expand Web Sites, expand Default Web Site.
3. Right-click Exchange virtual directory, click properties
4. Select Directory Security Tab.
5. Under Server Communications, select Edit...
6. Uncheck, Require secure channel (SSL), click OK twice
7. Repeat steps 3 to 6 for the following virtual directories:  
ExchWeb  
Public

Option 2: Apply Trusted Certificate

This option requires that a Certificate be provided by a trusted internet security provider. This certificate should be configured on the server using CEICW.

1. From ToDo list run Connect to Internet.
2. On Window Web Server Certificate. You must specify a web certificate in

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order to configure Secure Sockets Layer (SSL). Select, Use a Web server certificate from a trusted authority. See More Information in this Window for additional help.

3. Complete Wizard

Option 3: Use an alternative Web browser to connect to OWA

For example, if you are running Mac OS X, use Apple Safari 1.2 or Netscape 7.1. If you are running Mac OS 9, use Netscape 7.02. These browsers will recognize the certificate that the Configure E-Mail and Internet Connection Wizard creates.

For more information about this, you can refer to the following Kb:

Macintosh users cannot connect to Outlook Web Access (OWA) when OWA is hosted on Windows Small Business Server 2003

<http://support.microsoft.com/default.aspx?scid=kb:en-us:830044>

If you have any questions please do not hesitate to let me know. I am glad to be of assistance.

Best regards,

Jerry Zhao (MSFT)

Microsoft CSS Online Newsgroup Support

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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