

# NDR appear when sending mails to branch offices

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-09/msg03118.html>

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- *From:* "susantha silva" <[susanthasilva@xxxxxxxxxxx](mailto:susanthasilva@xxxxxxxxxxx)>
  - *Date:* Tue, 13 Sep 2005 10:22:18 +0100
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One of my client is facing an issue with sending e-mails to his branch office members. All the company mails are handle by one ISP. The Head office setup a SBS server and configured Exchange server to retrieve mails from the ISP relevant to office members in the head office only, so other users mails will be residing in the ISP site to get down by the branch offices. Head office maintain a address book of all the users in branch offices. But when a user tries to select one of branch office members e-mail address and tries to send a message it won't get delivered instead NDR appear. the message is like this, So wondering how to solve this problem. Any help would be greatly appreciated.

From: System Administrator  
> Sent: 28 June 2005 15:33  
> To: rossw  
> Subject: Undeliverable:test2  
>  
> Your message did not reach some or all of the intended recipients.  
>  
> Subject: test2  
> Sent: 28/06/2005 15:33  
>  
> The following recipient(s) could not be reached:  
>  
> rossw on 28/06/2005 15:33  
> A configuration error in the e-mail system caused the  
> message to bounce between two servers or to be forwarded between two  
> recipients.  
> Contact your administrator.  
> <ta\*\*\*\*\*.co.uk #5.4.6>

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- *Follow-Ups:*
    - ◆ ***Re: NDR appear when sending mails to branch offices***

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◇ *From:* Dave P

- Prev by Date: ***RE: Web Certificate for IIS Server on SBS Domain***
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