

Re: Access denied on directory and I'm owner

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-09/msg00597.html>

- *From:* v-crinal@xxxxxxxxxxxxxxxxxxxxxx (Crina Li (MSFT))
 - *Date:* Fri, 02 Sep 2005 11:44:43 GMT
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Hi Bert,

Thanks for your reply.

The problem may be caused by the unsuccessful uninstallation of the Panda software. You may try the following:

1. Try "safe mode" to see if the problem still persists.
2. Try to do a clean boot to see if the problem can be solved as following:
 - 1) Click Start, click Run, and then in the Open box, type "MSCONFIG" (without the quotation marks). Click OK.
 - 2) In the System Configuration Utility (MSConfig) window, click to select the Selective Startup button.
 - 3) Click to clear the check mark from the "Load startup items" below Selective Startup.
 - 4) Click the Services tab, click to check the "Hide All Microsoft Services" box, and remove all the check marks from the remained Non-Microsoft Services. Please note that the Exchange services could be marked as non-Microsoft. Please do not disable those services.
 - 5) Click OK to close the MSConfig window. Click Yes when you are asked to restart your computer in order to enable the changes.
 - 6) After restarting, please check whether this issue will reoccur.

Hoe the information help and I look forward to your reply.

Best regards,

Crina Li (MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.

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You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| From: "Bert" <bert.vandenberghe@xxxxxxxxxxx>
| Newsgroups: microsoft.public.windows.server.sbs
| Subject: Re: Access denied on directory and I'm owner
| Date: 2 Sep 2005 02:55:58 -0700
| Organization: <http://groups.google.com>

| |
| Hi Crina,

|
| Many thanks for your respons, I tried your suggestion without any luck
| so far.

|
| He is the information you asked for:

| 1. Does the situation occur on SBS or client computer?

| The problem occurs on my SBS 2003 SP1

| 2. What is the problematic folder? Can you post a screen shot to
| newsgroup?

| The problem begins in "C:\Program Files\Panda Software\Panda
| Administrator 3\AdminServer", which is a folder of my Panda Antivirus
| software. But that software is totally shut down since I installed SP1,
| that is already a couple of weeks because I needed to renew my
| antivirus subscription. And maybe I need to mention that I was unable
| to login on my SBS if I booted the machine with the antivirus services
| set to automatically after installing SP1. Therefore I wanted to
| reinstall Panda, but the uninstall did not succeed also... That's why
| this folder is still there, and maybe that's why I had so many problems
| with my Antivirus, and now I'm unable to install Panda again because

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| the installation cannot write in that directory...

| The strange thing is that I can rename the folder "Panda Administrator
| 3" and then I can access the problematic subfolder without changing the
| security. If I then rename again to the original foldername or if I
| create a new folder with that name, then if I want to create the folder
| "AdminServer", I got an access denied. It's like Windows is not
| allowing to access a certain path... Is there something in Windows that
| could prevent me from doing that?

| By the way, how do I post a screenshot to a newsgroup? (I'm using
| Google groups to post messages...)

| 3. Are there any errors regarding the issue?

| No, just the access denied, and not being able to install Panda again.

| I already tried all kinds of security settings, but if I copy the
| security settings from the parent directory "Panda Administrator 3"
| with the "Replace permissions entries on all child objects with entries
| shown here that apply to child objects" in the Advanced Security window,
| then I see that it copies the user Administrator without any right to
| the subfolder "AdminServer", to other subfolders everything is fine.
| That is very strange, I think. Anyway, if I add rights to
| Administrator, or if I try with another user, I always get access
| denied.

| And if I want to delete Administrator, it gives a popup that this is
| inherited. In the advanced security, I also see the user Administrator
| but there with all the rights (??) and that it should be inherited from
| C:\Program Files, but Administrator is not defined there... So I
| disable the inheritance and delete it, but still access denied...
| although the group Administrators has full rights of course.

| Any suggestions are welcome...

| Thanks,
| Bert

• *Follow-Ups:*

◆ *Re: Access denied on directory and I'm owner*

◇ *From:* Bert

• *References:*

◆ *Access denied on directory and I'm owner*

◇ *From:* Bert

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◆ **Re: Access denied on directory and I'm owner**

◇ From: Bert

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