

Full name changes to Username and some open files lose connection

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- *From:* "br" <brianNOSPAM@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 31 Aug 2005 10:06:54 -0700
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Have: XP PRO sp2, SBS 2003 SP1 (all updates current). There is only one client and one server in this setup.

The user profile was upgraded using the builtin web based SBS connection wizard thing.

There are ZERO problems with anything except one thing. After the computer has been sitting for a longish period of time, SOMETIMES, the username at the top of the XP start menu changes from the full name of the user to just the login name of the user.

Once the username changes, Exchange will only pickup mail if I hit send/receive and Quickbooks will report that it's file has been disconnected – but only if I try to close QuickBooks. HOWEVER, I can still use mapped drives, browse the network, etc, and if I reopen QB it works no problem.

I've been working on SBS servers a long time, and I've never seen anything quite like it.

Hopefully one of you has seen it before and knows what to do.

(please reply to group, thanks).

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- *Follow-Ups:*
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◇ *From:* "Brandy Nee [MSFT]"
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