

RE: Internet Connection Slow

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-08/msg08018.html>

- *From:* v-edtian@xxxxxxxxxxxxxxxxxxxxxxxx (Edward Tian)
 - *Date:* Mon, 29 Aug 2005 04:48:10 GMT
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Dear Scott:

Thank you for posting here!

>From your description, I understand that one of your workstations has a low internet connection speed after you reload the OS. If I have misunderstood, please feel free to let me know.

In order to narrow down the issue, please help me collect the following information:

1. Does this reloaded XP workstation work normally before?
2. Does this performance issue occur on all the internal workstations, or just the particular one?
3. If the SBS server has two network adapters, please double check if the problematic workstation has pointed the default gateway/DNS server to the internal IP address of the SBS server.
If you have installed ISA server, please also make sure the workstation has configured ISA as its proxy server.
4. Let's perform a Clean Boot on the problematic workstation. A Clean Boot will allow us to isolate any device drivers or programs that are loading at startup that may be causing a conflict with other device drivers or programs that are installed in your computer.
 - A. Click Start, click Run, type "msconfig" (without the quotation marks) and click OK.
 - B. Select "Selective Startup" and remove the check box for "Load Startup Items".
 - C. On the "Services" tab, click Enable All.
 - D. Check "Hide all Microsoft Services", click Disable All and clear "Hide all Microsoft Services".
 - E. Click the OK button and then Click Yes to restart your computer.
 - F. Try accessing the internet website, any luck?
5. Are there any corresponding event logs in the Event Viewer?
6. Please type ipconfig/all on the problematic computer and paste the

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result to me in the reply.

7. Since the low performance of internet connection can be caused by worms/virus, we need also make sure if the problematic computer is corrupted. If possible, please implement a clean installation of OS for the workstation.

I appreciate your time and cooperation. Please feel free to let me know if you have any questions or concerns.

Have a nice day! :)

Best Regards
Edward Tian(MSFT)
Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| Reply-To: "Scott" <scotthemphill@xxxxxxxxxxx>
| From: "Scott" <scotthemphill@xxxxxxxxxxx>
| Subject: Internet Connection Slow
| Date: Sat, 27 Aug 2005 07:57:59 -0700
| Lines: 7
| X-Priority: 3
| X-MSMail-Priority: Normal
| X-Newsreader: Microsoft Outlook Express 6.00.2900.2670

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| X-RFC2646: Format=Flowed; Original
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2670
| Message-ID: <OvthyexqFHA.1204@xxxxxxxxxxxxxxxxxxxxxxxx>
| Newsgroups: microsoft.public.windows.server.sbs
| NNTP-Posting-Host: 66-214-19-2.dhcp.lnh.ca.charter.com 66.214.19.2
| Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP15.phx.gbl
| Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:148330
| X-Tomcat-NG: microsoft.public.windows.server.sbs

| I have 17 workstations in our company we are running SBS 2003 i had to
| reload the os on one of my workstations due to a conflict with MS project
| now my reloaded XP workstation has a real slow connection to the
| internet.

| We have a T1 line for internet sharing but i am confused as to why the
| connection would be so slow? Any help?

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• **References:**

◆ **Internet Connection Slow**

◇ From: Scott

- Prev by Date: **Re: Best Backup Practices**
- Next by Date: **Re: Problems opening Visual Studio Projects.**
- Previous by thread: **Internet Connection Slow**
- Next by thread: **allocated memory alert after spl**
- Index(es):
 - ◆ **Date**
 - ◆ **Thread**