

Re: Sharepoint Database falling over event 1000

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-08/msg07714.html>

- *From:* "David Copeland [MSFT]" <davidcop@xxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 27 Aug 2005 10:11:37 -0500
-

Colin,

If you are still getting the following error after a reboot, then we need to explore into finding out what process is creating an open handle to the file prior to the mssql\$sharepoint service.

2005-08-25 21:12:30.07 spid55 udopen: Operating system error 32(The process cannot access the file because it is being used by another process.) during the creation/opening of physical device
D:\Data\MSDEdatabases\SharePoint\STS_SIVA01_1.mdf.

If you stop the mssql\$sharepoint service and attempt to rename the sts_siva01_1.mdf I would expect that you would get a file in use type error message. (which shouldn't be the case)

Couple of options

- 1) Try stopping any/all non-essential services (may want to disconnect from the Internet while doing this) and then attempt the file rename again to see if you get the file in use error. Be sure that if you are able to rename it that you rename it back, then start the mssql\$sharepoint instance and then check the errorlog.
- 2) Use a 3rd party utility that would allow you to see the process (process id) that has an open file handle to that file. Then if possible stop/disable that application/service and verify that there are no longer any open file handles to that file, then start the mssql\$sharepoint service.

Hope that helps,
David Copeland
Microsoft Small Business Server Support

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SBS Newsgroups:

SBS v4.x: microsoft.public.backoffice.smallbiz

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SBS 2000: microsoft.public.backoffice.smallbiz2000

SBS 2003: microsoft.public.windows.server.sbs

"Colin Coleman" <colin@xxxxxxxxxxxx> wrote in message

news:OkGxoCoqFHA.528@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

> Hi David,

>

> I Have Just run the SQL command from the command Line, and it seems to run

> ok , i guess as it produced

> a few lines of directory paths and finished with the line (8 lines

> affected)

>

> Microsoft Windows [Version 5.2.3790]

> (C) Copyright 1985–2003 Microsoft Corp.

>

> C:\Documents and Settings\Administrator>osql -E -S

> %Computername%\sharepoint

> 1> select name, filename from sysdatabases

> 2> go

> name filename

>

-----master
> C:\Program Files\Microsoft SQLServer\MSSQL\$SHAREPOINT\Data\master.mdfmodel

> C:\Program Files\Microsoft SQLServer\MSSQL\$SHAREPOINT\Data\model.mdfmsdb

> C:\Program Files\Microsoft

> SQLServer\MSSQL\$SHAREPOINT\Data\MSDBData.mdfSTS_Config

> D:\Data\MSDEdatabases\SharePoint\STS_Config.mdfSTS_OEMSBSCN-3158_1

> C:\Program Files\Microsoft

> SQLServer\MSSQL\$SHAREPOINT\Data\STS_OEMSBSCN-3158_1.mdfSTS_SIVA01

> D:\Data\MSDEdatabases\SharePoint\STS_SIVA01_1.mdfSTS_SIVA01_1

> D:\Data\MSDEdatabases\SharePoint\STS_SIVA01_1.mdftempdb C:\Program

> Files\Microsoft SQLServer\MSSQL\$SHAREPOINT\Data\tempdb.mdf(8 rows

> affected)1> exitDoes this say the database is Ok?If so why since we loaded

> the last block of 8 patches and Namely "Criticalupdate for SQL Server 2000

> Desktop Engine (Windows) on Windows Server 2003"patch does it now fail

> ?Yes i have restarted the server 3 times now, much to the annoyance of

> the24/7 factory connected to the other end of it....-)Thanks for the

> helpColin"David Copeland [MSFT]" <davidcop@xxxxxxxxxxxxxxxxxxxx> wrote in

> messagenews:O9KM9hngFHA.4012@xxxxxxxxxxxxxxxxxxxxxxxx> Colin,>> Based on

> the error you received in the mssql\$sharepoint\log\errorlog itlooks like

> something else has it open.. Did you reboot the server? orrestart just

> the mssql\$sharepoint service?>> The osql command I provided earlier you

> should be able to simply copypaste it into a command prompt to run it..

> Another way of doing it would beto do the following from a command prompt

> on the server>> osql -E -S %computername%\sharepoint>> select name,

> filename from sysdatabases>> go>> exit>> Basically, we need to verify that

> is the correct path to the database..and that it exists.. and then

> possibly use a utility to show the openhandles to that file if the

> database is still in use after a reboot.>> Yes, the logical database name

> as far as WMSDE/SQL is concerned issts_siva01_1, but the physical file

> name is> D:\Data\MSDEdatabases\SharePoint\STS_SIVA01_1.mdf> There should

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> rights reserved.>>>> 2005-08-25 20:56:56.40 server Server Process ID is
> 2424.>>>> 2005-08-25 20:56:56.40 server Logging SQL Server messages in
> file'C:\Program Files\Microsoft SQL
> Server\MSSQL\$SHAREPOINT\LOG\ERRORLOG'.>>>> 2005-08-25 20:56:56.42 server
> SQL Server is starting at priorityclass 'normal'(2 CPUs detected).>>>>
> 2005-08-25 20:56:58.06 server SQL Server configured for thread
> modeprocessing.>>>> 2005-08-25 20:56:58.06 server Using dynamic lock
> allocation. [500]Lock Blocks, [1000] Lock Owner Blocks.>>>> 2005-08-25
> 20:56:58.85 spid4 Starting up database 'master'.>>>> 2005-08-25
> 20:56:59.32 spid4 Server name is 'SIVA01\SHAREPOINT'.>>>> 2005-08-25
> 20:56:59.32 spid4 Skipping startup of clean database id4>>>>
> 2005-08-25 20:56:59.32 spid4 Skipping startup of clean database
> id5>>>> 2005-08-25 20:56:59.32 spid4 Skipping startup of clean
> database id6>>>> 2005-08-25 20:56:59.32 spid4 Skipping startup of
> clean database id7>>>> 2005-08-25 20:56:59.32 spid4 Skipping startup
> of clean database id8>>>> 2005-08-25 20:56:59.35 server Using
> 'SSNETLIB.DLL' version'8.0.880'.>>>> 2005-08-25 20:56:59.35 spid5
> Starting up database 'model'.>>>> 2005-08-25 20:56:59.39 server SQL
> server listening on Shared Memory.>>>> 2005-08-25 20:56:59.39 server
> SQL Server is ready for clientconnections>>>> 2005-08-25 20:56:59.78 spid5
> Clearing tempdb database.>>>> 2005-08-25 20:57:02.15 spid5 Starting up
> database 'tempdb'.>>>> 2005-08-25 20:57:02.25 spid4 Recovery
> complete.>>>> 2005-08-25 20:57:03.73 spid4 SQL global counter
> collection task iscreated.>>>> 2005-08-25 20:57:09.40 spid51 Starting
> up database 'STS_Config'.>>>> 2005-08-25 21:00:38.42 spid52 Starting up
> database 'STS_SIVA01_1'.>>>> 2005-08-25 21:12:30.07 spid55 Starting up
> database 'STS_SIVA01'.>>>> 2005-08-25 21:12:30.07 spid53 Starting up
> database'STS_OEMSBSCN-3158_1'.>>>> 2005-08-25 21:12:30.07 spid55
> uopen: Operating system error 32(Theprocess cannot access the file
> because it is being used by another process.)during the creation/opening
> of physical deviceD:\Data\MSDEdatabases\SharePoint\STS_SIVA01_1.mdf.>>>>
> 2005-08-25 21:12:30.09 spid55 FCB::Open failed: Could not opendevic
> D:\Data\MSDEdatabases\SharePoint\STS_SIVA01_1.mdf for virtual devicenum
> ber (VDN) 1.>>>> 2005-08-25 21:12:30.12 spid56 Starting up database
> 'msdb'.>>>> 2005-08-25 21:12:30.17 backup BACKUP failed to complete the
> commandBACKUP DATABASE [STS_SIVA01]
> TOVIRTUAL_DEVICE='{E78EA9E3-1F8C-450A-A134-FA1E7902D9B9}6'
> WITHSNAPSHOT,BUFFERCOUNT=1,BLOCKSIZE=1024>>>> 2005-08-25 21:12:31.32
> spid51 BackupVirtualDeviceFile::PrepareToFreeze:failure on backup device
> '{E78EA9E3-1F8C-450A-A134-FA1E7902D9B9}1'.Operating system error 995(The
> I/O operation has been aborted because ofeither a thread exit or an
> application request.).>>>> 2005-08-25 21:12:31.32 backup BACKUP failed
> to complete the commandBACKUP DATABASE [master]
> TOVIRTUAL_DEVICE='{E78EA9E3-1F8C-450A-A134-FA1E7902D9B9}1'
> WITHSNAPSHOT,BUFFERCOUNT=1,BLOCKSIZE=1024>>>> 2005-08-25 21:12:31.34
> spid52 BackupVirtualDeviceFile::ClearError:failure on backup device
> '{E78EA9E3-1F8C-450A-A134-FA1E7902D9B9}2'.Operating system error 995(The
> I/O operation has been aborted because ofeither a thread exit or an
> application request.).>>>> 2005-08-25 21:12:31.34 backup BACKUP failed
> to complete the commandBACKUP DATABASE [model]
> TOVIRTUAL_DEVICE='{E78EA9E3-1F8C-450A-A134-FA1E7902D9B9}2'

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