

Re: Internet slow after SBS 2003 SP1 install

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-08/msg07420.html>

- *From:* v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
 - *Date:* Fri, 26 Aug 2005 09:03:01 GMT
-

Hi Tom,

Thanks for your update. I am glad to know that things are getting fine now. I appreciate your time and efforts to perform test and get this resolved.

Yes, you may find the root cause since DNS server is responsible for name resolution and help find destination site when you access internet. By default the SBS server internal IP should be the DNS.

Please feel free to post back when you need further assistance on this issue and we are glad to help.

Have a nice day!

Best Regards,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

=====
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please

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check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
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>From: "Tom" <Tomv@xxxxxxxxxxxxxxxxxxxxxx>
>References: <eO81tcNqFHA.3104@xxxxxxxxxxxxxxxxxxxxxx>
<YDscFoWqFHA.3676@xxxxxxxxxxxxxxxxxxxxxx>
>Subject: Re: Internet slow after SBS 2003 SP1 install
>Date: Thu, 25 Aug 2005 10:27:05 -0400
>Lines: 170
>Organization: CES
>X-Priority: 3
>X-MSMail-Priority: Normal
>X-Newsreader: Microsoft Outlook Express 6.00.2900.2527
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2527
>X-RFC2646: Format=Flowed; Original
>Message-ID: <OCC7SEYqFHA.2960@xxxxxxxxxxxxxxxxxxxxxx>
>Newsgroups: microsoft.public.windows.server.sbs
>NNTP-Posting-Host: fl-207-30-146-168.sta.sprint-hsd.net 207.30.146.168
>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP10.phx.gbl
>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:147759
>X-Tomcat-NG: microsoft.public.windows.server.sbs
>
>Thank you so much for time. But now I fill dumb I am a bit dyslectic and
>transposed the 2nd octet in the DNS settings. That at least fixed my
>internet speed.
>
>""Jenny wu [MSFT]"" <v-yanniw@xxxxxxxxxxxxxxxxxxxxxx> wrote in message
>news:YDscFoWqFHA.3676@xxxxxxxxxxxxxxxxxxxxxx
>> Hi Tom,
>>
>> Thanks for you posting here!
>>
>> For your description, I understand that you concern is the internet
access
>> speed is slow and can not load Dell Server Management Version 4. if I am
>> off base, please don't hesitate to let me know.
>>
>> Before we go further to troubleshooting the issue, please help me collect
>> some information to isolate the issue:
>>
>> 1. When you access internet, did you get any error message? if so, please
>> get a screen shot of the error message and send to me.
>> 2. How about you access internal web site like Companyweb in internal
>> network?
>> 3. Can internal web site load properly? And can monitoring and reporting
>> load properly?
>> 4. Can you find any event error log in Event Viewer? If so, please paste

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>> the accurate error info in the newsgroup.
>> 5. Have you rerun CEICW to configure network again? If not, please try to
>> run it and how about the result? You can refer to the following KB
article
>> to configure network connection.
>>
>> 867483 How to configure networks in ISA Server 2004
>> <http://support.microsoft.com/?id=867483>
>>
>> 825763 How to configure Internet access in Windows Small Business Server
>> 2003
>> <http://support.microsoft.com/?id=825763>
>>
>> 6. Please run ipconfig /all command in server side and client PCs and
give
>> me the IP configure results.
>>
>> 7£® If the issue persists, please send me the IIS log file for further
>> analysis:
>>
>> A. Open IIS MMC, right click Default Web Site and then click Properties.
>> B. Click Website tab and then check Enable logging.
>> C. Stop the Default Website and rename the existing IIS log files under
>> C:\WINDOWS\system32\LogFiles.
>> D. Restart the Default Website and try Server Activesync to reproduce the
>> problem.
>> E. Go to the following folder: C:\WINDOWS\system32\LogFiles.
>> F. Send me the log file to my working email address
>> v-yanniw@xxxxxxxxxxxxxxxxx
>>
>> 8. Please get the ISAINFO and the web proxy/Firewall service log (with
>> full option enabled) when the problem is reproduced.
>>
>> To enable ISA log:
>> A. Open ISA Management, expand Server and Arrays\your server\Monitoring
>> Configuration\Logs.
>> B. Double-click ISA Server Firewall service, ensure "Enable logging for
>> this service" is checked. On the Fields tab, click Select All and then
>> click OK.
>> C. Double-click ISA Server Web Proxy Service, ensure "Enable logging for
>> this service" is checked. On the Fields tab, click Select All and then
>> click OK.
>>
>> To get the ISAINFO: <http://www.isatools.org/ISAInfo.vbe>
>>
>> Furthermore, please also try to reproduce the issue with enabling the ISA
>> logs. I will try to check the log and see if the traffic is blocked by
>> ISA.
>>
>> A. Enable all the ISA logging options
>>

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>> 1. In ISA Management console ' navigate to 'Servers and Arrays' '
>> 'Monitoring Configuration' ' Logs, double click 'ISA Server Firewall
>> service' and switch to the 'Fields' tab, and then click 'Select All'.
>>
>> 2. Do the same thing (enable all the log options) to 'ISA Server Web
Proxy
>> Service'.
>>
>> 3. Do the same thing (enable all the log options) to 'Packet Filters'.
>>
>> B. Clean Up the existing logs
>>
>> 1. Stop all the ISA services which includes 'MS Web Proxy', 'MS Firewall'
>> and 'MS Scheduled Cache Content Download'.
>>
>> 2. Delete all the log files in 'C:\Program Files\Microsoft ISA
>> Server\ISALogs'.
>>
>> 3. Restart the services: 'MS Web Proxy', 'MS Firewall' and 'MS Scheduled
>> Cache Content Download'.
>>
>> C. Reproduce the problem on one remote XP client, and then compress and
>> send all new generated logs to me at (C:\Program Files\Microsoft ISA
>> Server\ISALogs). Please also note the XP client IP.
>>
>> Please add all files to a zip file and send it to v-yanniw@xxxxxxxxxxxxxx
>>
>> I appreciate you time and efforts to perform test. I am currently
>> standing
>> by for you about the test result. I am always happy to be of further
>> assistance.
>>
>> Have a nice day!
>>
>> Best Regards,
>>
>> Jenny Wu
>> Microsoft CSS Online Newsgroup Support
>> Get Secure! – www.microsoft.com/security
>> =====
>> This newsgroup only focuses on SBS technical issues. If you have issues
>> regarding other Microsoft products, you'd better post in the
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>> =====

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>>

>> -----

>>>From: "Tom" <Tomv@xxxxxxxxxxxxxxxxxxxxxx>

>>>Subject: Internet slow after SBS 2003 SP1 install

>>>Date: Wed, 24 Aug 2005 14:10:09 -0400

>>>Lines: 9

>>>Organization: CES

>>>X-Priority: 3

>>>X-MSMail-Priority: Normal

>>>X-Newsreader: Microsoft Outlook Express 6.00.2900.2527

>>>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2527

>>>X-RFC2646: Format=Flowed; Original

>>>Message-ID: <eO81tcNqFHA.3104@xxxxxxxxxxxxxxxxxxxxxx>

>>>Newsgroups: microsoft.public.windows.server.sbs

>>>NNTP-Posting-Host: fl-207-30-146-168.sta.sprint-hsd.net 207.30.146.168

>>>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP12.phx.gbl

>>>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:147442

>>>X-Tomcat-NG: microsoft.public.windows.server.sbs

>>>

>>>I loaded SBS SP1 on our Dell 2600 server all went well except. We have
SBS

>>>2003 Premeum with SQL and ISA 2004 on it.

>>>1. The internet access is much slower now.

>>>2. I loaded Dell server management Ver 4. If you try and open it you get
>>>page can not be found

>>>

>>>Tom

>>>

>>>

>>>

>>

>

>

>

- **References:**

- ◆ **Internet slow after SBS 2003 SP1 install**

- ◇ From: Tom

- ◆ **RE: Internet slow after SBS 2003 SP1 install**

- ◇ From: "Jenny wu [MSFT]"

- ◆ **Re: Internet slow after SBS 2003 SP1 install**

- ◇ From: Tom

- Prev by Date: **RE: SMTP;550 ... Relaying denied**

- Next by Date: **an error occured whwn configuring network settings....**

- Previous by thread: **Re: Internet slow after SBS 2003 SP1 install**

- Next by thread: **RE : Stop Administrator failure messages**

- Index(es):

- ◆ **Date**

- ◆ **Thread**