

Re: Unable to reinstall Fax services

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-08/msg06369.html>

- *From:* "John" <jk@xxxxxx>
 - *Date:* Mon, 22 Aug 2005 12:37:59 -0700
-

I am unable to restore from a previous file since this problem occurred 3+ months ago. I have checked that the file does exist and that the permissions are correct. As far as SP1 that couldn't hurt but I was looking for a more specific solution.

John

"Ripley" <Ripley@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:0357082B-F770-46C1-A309-5458EC06E97A@xxxxxxxxxxxxxxxxxxxx

> Presumably you've checked that this file does still exist and that the
> permissions on it are as they should be (inheriting from above folder)? If
> the file is there, how about restoring the file from a previous backup?

>

> Can you see everything as normal in the Licensing section of Server
> Management Console?

>

> Also, it may be an idea to install Service Pack 1 at some point too?

>

> "John" wrote:

>

>> SBS2003 Standard. No SP1. I was having some routing to Sharepoint
>> problems

>> with my faxing. I contacted MS and they had me uninstall the Fax
>> services.

>> This was 3 months ago and I can't find the darn notes on what they had me
>> do. i.e. registry changes, and file changes.

>>

>> I have finally come back to the issue that I am now unable to reinstall
>> the

>> Fax services. :-(

>>

>> The error I receive when I rerun the server setup is:

>>

Re: Unable to reinstall Fax services

>> An error occurred while installing Fax Services. Rerun Setup, and retry
>> installing Fax Services.
>>
>> The event log shows this:
>>
>> Event Type: Error
>> Event Source: MsiInstaller
>> Event Category: None
>> Event ID: 11309
>> Date: 8/21/2005
>> Time: 6:28:25 PM
>> User: EDGE\pcadmin123
>> Computer: MAIN
>> Description:
>> Product: Windows Small Business Server Licensing -- Error 1309. Error
>> reading from file: C:\Program Files\Windows for Small Business
>> Server\Licensing\CALEULA.txt. System error 5. Verify that the file
>> exists
>> and that you can access it.
>>
>> For more information, see Help and Support Center at
>> <http://go.microsoft.com/fwlink/events.asp>.
>> Data:
>> 0000: 7b 36 34 41 34 31 31 43 {64A411C
>> 0008: 39 2d 44 42 30 39 2d 34 9-DB09-4
>> 0010: 46 30 31 2d 41 38 44 34 F01-A8D4
>> 0018: 2d 32 44 35 32 32 37 44 -2D5227D
>> 0020: 37 41 30 37 34 7d 7A074}
>>
>>
>> Any suggestions beyond contacting MS again?
>>
>> TIA
>>
>> John
>>
>>
>>

• **References:**

- ◆ **Unable to reinstall Fax services**
 ◇ From: John
- ◆ **RE: Unable to reinstall Fax services**
 ◇ From: Ripley

- Prev by Date: **Re: 2000 Can't see SB server**

Re: Unable to reinstall Fax services

- Next by Date: ***RE: Client machines randomly locking up when printing***
- Previous by thread: ***RE: Unable to reinstall Fax services***
- Next by thread: ***Help!! Server restarts unexpectedly***
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