

## RE: Restore public folders and companyweb

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-08/msg06122.html>

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- *From:* "Bengt" <[Bengt@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Bengt@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 22 Aug 2005 04:23:01 -0700
- 

Thanks again, Nathan!

This method worked like a dream. Companyweb is now restored!

Regarding public folder in Exchange I better wait until I'm alone in the office. Before I asked for help, I have however tried and allowed "This database can be overwritten by a restore" so I probably need to use the Eseutil.

Regards,

Bengt

""Nathan Liu [MSFT]"" wrote:

- > Hi Bengt,
- >
- > Thank you for your quick reply.
- >
- > Consider your current condition, you must meet the below prerequisites:
- >
- > 1. The new server must have the same domain name as the original server
- > where the backup of the database.
- >
- > 2. The backup of the log files were performed. The required database and
- > logs files are as follows:
- >
- > - STS\_Config.mdf
- > - STS\_Config\_log.ldf
- > - STS\_Servername\_1.mdf
- > - STS\_Servername\_1\_log.ldf
- >
- > 3. Before you can start to restore the SharePoint Services databases,
- > all the following criteria must be met:
- >
- > - Microsoft Small Business Server 2003 with the intranet component is
- > installed.
- > - The SharePoint Services Companyweb Web site must be working with a

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> new, unmodified database.  
> – The SharePoint Services Companyweb Web site must be accessible  
> (<http://companyweb>).  
>  
> For the detailed steps to restore the SharePoint Services databases, you  
> can refer to the below KB article:  
>  
> 827701 How to perform a disaster recovery operation of SharePoint Services  
> <http://support.microsoft.com/?id=827701>  
>  
> I am appreciated your time and cooperation. If anything is unclear, please  
> feel free to let me know. I am looking forward to hearing from you.  
>  
> Best regards,  
>  
> Nathan Liu (MSFT)  
> Microsoft CSS Online Newsgroup Support  
>  
> Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)  
> =====  
> This newsgroup only focuses on SBS technical issues. If you have issues  
> regarding other Microsoft products, you'd better post in the corresponding  
> newsgroups so that they can be resolved in an efficient and timely manner.  
> You can locate the newsgroup here:  
> <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>  
>  
> When opening a new thread via the web interface, we recommend you check the  
> "Notify me of replies" box to receive e-mail notifications when there are  
> any updates in your thread. When responding to posts via your newsreader,  
> please "Reply to Group" so that others may learn and benefit from your  
> issue.  
>  
> Microsoft engineers can only focus on one issue per thread. Although we  
> provide other information for your reference, we recommend you post  
> different incidents in different threads to keep the thread clean. In doing  
> so, it will ensure your issues are resolved in a timely manner.  
>  
> For urgent issues, you may want to contact Microsoft CSS directly. Please  
> check <http://support.microsoft.com> for regional support phone numbers.  
>  
> Any input or comments in this thread are highly appreciated.  
> =====  
> This posting is provided "AS IS" with no warranties, and confers no rights.  
>  
>  
>  
> -----  
>>Thread-Topic: Restore public folders and companyweb  
>>thread-index: AcWm+UjAjC+5pKdYSI23eORuQwbOWQ==  
>>X-WBNR-Posting-Host: 194.236.209.102  
>>From: "?Utf-8?B?QmVuZ3Q=?" <Bengt@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

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>>References: <5E8E7B3B-50DE-459C-B32B-DC9CC0DB8ED6@xxxxxxxxxxxxxx>  
> <0F4N#HupFHA.588@xxxxxxxxxxxxxxxxxxxxxx>  
>>Subject: RE: Restore public folders and companyweb  
>>Date: Mon, 22 Aug 2005 02:10:04 -0700  
>>Lines: 170  
>>Message-ID: <0D0D89F8-77C9-4B7B-AAED-A049AEFE8D9E@xxxxxxxxxxxxxx>  
>>MIME-Version: 1.0  
>>Content-Type: text/plain;  
>> charset="Utf-8"  
>>Content-Transfer-Encoding: 7bit  
>>X-Newsreader: Microsoft CDO for Windows 2000  
>>Content-Class: urn:content-classes:message  
>>Importance: normal  
>>Priority: normal  
>>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0  
>>Newsgroups: microsoft.public.windows.server.sbs  
>>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250  
>>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl  
>>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:146556  
>>X-Tomcat-NG: microsoft.public.windows.server.sbs  
>>  
>>Thanks for your help Nathan!  
>>  
>>Regarding sharepoint I have read both the kb:s you refer to earlier but  
> both  
>>talks about restoring to the same server as when backup was made or to the  
>>same Active Directory.  
>>As I have made a clean reinstall I have a new domain and a new Active  
>>Directory can I still follow the steps?  
>>  
>>Kind regards,  
>>  
>>Bengt  
>>  
>>"Nathan Liu [MSFT]" wrote:  
>>  
>>> Hello Bengt,  
>>>  
>>> Thank you for posting in the SBS newsgroup.  
>>>  
>>> I am sorry for the delayed response due to weekend. Please understand  
> that  
>>> the newsgroups are staffed weekdays by Microsoft Support professionals  
> to  
>>> answer your systems and applications questions. Your understanding is  
>>> greatly appreciated!  
>>>  
>>> According to your description, I understand that the Public Folder Store  
>>> database cannot be mounted due to integrity problems, after you  
> overwritten  
>>> the pub.edb database from your backup of the old Server, and you also

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> would  
> >> like to replace the sharepoint data with old backup. If I have  
> >> misunderstood your concern, please don't hesitate to let me know.  
> >>  
> >> I. First of all, please try the following steps to restore your public  
> >> folders:  
> >>  
> >> 1. In Exchange System Manager, navigate to Servers\<<Server Name>\First  
> >> Storage Group\Public Folder Store (Server Name). Right-click it and  
> select  
> >> Properties. On the Database tab and select "This database can be  
> >> overwritten by a restore".  
> >>  
> >> 2. Stop Microsoft Exchange Information Store service.  
> >>  
> >> 3. Copy pub1.edb and pub1.stm from your backup to the MDBDATA folder.  
> >>  
> >> 4. Start Microsoft Exchange Information Store service.  
> >>  
> >> 5. In Exchange System Manager, right-click Public Folder Store (Server  
> >> Name) and select Mount Store.  
> >>  
> >> 6. Check if the problem still occurs.  
> >>  
> >> II. If the issue persists, please try to perform the below steps:  
> >>  
> >> Step 1  
> >> =====  
> >> Please verify if the public folder store is dirty-shutdown (formerly  
> known  
> >> as inconsistent). To do so, please run Eseutil /mh against the database  
> to  
> >> verify it.  
> >>  
> >> Step 2  
> >> =====  
> >> If the public folder store is dirty-shutdown, please keep only pub1.edb  
> and  
> >> pub1.stm in the MDBDATA folder and move all other files to another  
> >> location. Then, run Eseutil with /p switch again the two database files  
> to  
> >> repair them.  
> >>  
> >> Step 3  
> >> =====  
> >> After reparation, please try to mount the store again.  
> >>  
> >> More information:  
> >>  
> >> 317014 XADM: Exchange 2000 Server Eseutil Command Line Switches  
> >> <http://support.microsoft.com/?id=317014>

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> >>  
> >> 192185 How to defragment with the Eseutil utility (Eseutil.exe)  
> >> <http://support.microsoft.com/?id=192185>  
> >>  
> >> III. If the issue persists, what's the exact error message when you try  
> to  
> >> mount the database. Please kindly paste the content or do a screen  
> capture  
> >> and attach it in your reply.  
> >>  
> >> IV. Please open the system Event Viewer on the SBS Server, and check  
> >> whether there are any error messages about this issue, then paste the  
> full  
> >> context in your reply post.  
> >>  
> >> V. To restore the companyweb database, please refer to the below KB  
> >> article:  
> >>  
> >> 829112 How to back up and restore <http://companyweb> data in Windows Small  
> >> <http://support.microsoft.com/?id=829112>  
> >>  
> >> 829113 How to restore a Windows SharePoint Services CompanyWeb database  
> >> after  
> >> <http://support.microsoft.com/?id=829113>  
> >>  
> >> I am appreciated your time and cooperation. If anything is unclear,  
> please  
> >> feel free to let me know. I am looking forward to hearing from you.  
> >>  
> >> Best regards,  
> >>  
> >> Nathan Liu (MSFT)  
> >> Microsoft CSS Online Newsgroup Support  
> >>  
> >> Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)  
> >> =====  
> >> This newsgroup only focuses on SBS technical issues. If you have issues  
> >> regarding other Microsoft products, you'd better post in the  
> corresponding  
> >> newsgroups so that they can be resolved in an efficient and timely  
> manner.  
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> >> <http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>  
> >>  
> >> When opening a new thread via the web interface, we recommend you check  
> the  
> >> "Notify me of replies" box to receive e-mail notifications when there  
> are  
> >> any updates in your thread. When responding to posts via your  
> newsreader,  
> >> please "Reply to Group" so that others may learn and benefit from your

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>>> issue.  
>>>  
>>> Microsoft engineers can only focus on one issue per thread. Although we  
>>> provide other information for your reference, we recommend you post  
>>> different incidents in different threads to keep the thread clean. In  
> doing  
>>> so, it will ensure your issues are resolved in a timely manner.  
>>>  
>>> For urgent issues, you may want to contact Microsoft CSS directly.  
> Please  
>>> check <http://support.microsoft.com> for regional support phone numbers.  
>>>  
>>> Any input or comments in this thread are highly appreciated.  
>>> =====  
>>> This posting is provided "AS IS" with no warranties, and confers no  
> rights.  
>>>  
>>>  
>>>  
>>> -----  
>>> >Thread-Topic: Restore public folders and companyweb  
>>> >thread-index: AcWkmZmtyxi/+XLmSCe3019nll6UNA==  
>>> >X-WBNR-Posting-Host: 194.236.209.102  
>>> >From: "=?Utf-8?B?QmVuZ3Q=?=" <Bengt@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
>>> >Subject: Restore public folders and companyweb  
>>> >Date: Fri, 19 Aug 2005 01:40:06 -0700  
>>> >Lines: 13  
>>> >Message-ID: <5E8E7B3B-50DE-459C-B32B-DC9CC0DB8ED6@xxxxxxxxxxxx>  
>>> >MIME-Version: 1.0  
>>> >Content-Type: text/plain;  
>>> > charset="Utf-8"  
>>> >Content-Transfer-Encoding: 7bit  
>>> >X-Newsreader: Microsoft CDO for Windows 2000  
>>> >Content-Class: urn:content-classes:message  
>>> >Importance: normal  
>>> >Priority: normal  
>>> >X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0  
>>> >Newsgroups: microsoft.public.windows.server.sbs  
>>> >NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250  
>>> >Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl  
>>> >Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:145837  
>>> >X-Tomcat-NG: microsoft.public.windows.server.sbs  
>>> >  
>>> >I've made a clean reinstall of my SBS 2003 Premium and got everything  
> up  
>>> and  
>>> >running OK after a lot of fixing.  
>>> >Now whats left is restoring the pub.edb in Exchange from my backup of  
> the  
>>> >old server. I have allowed the database to be owerwritten but it will  
> not

